

## Hsiao Tong (LKKAuto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Friday, 30 October 2020 10:33 AM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 22/9/2020 involving SHC 4845S & SHC 8401M (III's insured)  
Our Ref: TAX/09/20/2054/lg  
**Attachments:** 1561\_001.pdf

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$850.00
Loss of Rental	\$735.63 ( 5.5 days x \$133.75 )
<b>Total</b>	<b>\$1,585.63</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



## **AUTHORISATION TO ACT**

I/We, **SMRT TAXIS PTE LTD** (“the third party claimant”) of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHC 4845S** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no. **SHC 4845S** that was damaged pursuant to the accident which occurred on **22/09/2020** (date) along **HILLVIEW AVE TOWARDSBUKIT BATOK EAST AVE 2** (location) involving vehicle no/s **SHC 8401M** (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 8 (day) of Dec (month) 2020 (year)



Signed by “the third party claimant”  
(with chop if applicable)



Signed by “the workshop”  
(with chop)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT20090387  
Claimant Ref: TAX/09/20/2054/lg (SHC4845S)

We/I, SMRT Automotive Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,300.00 (Global Sum) (repair cost), S\$                      (loss of use/rental), S\$                      (search fee), vehicle no. SHC4845S that was damaged pursuant to the accident which occurred on 22/09/2020 (date) at HILLVIEW AVE TOWARDSBUKIT BATOK EAST AVE 2 (location) involving vehicle no. SHC8401M (insured vehicle). This is pursuant to the inspection conducted on 23/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHC4845S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHC4845S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,300.00 to SMRT TAXIS PTE LTD.

Dated this 8 day of Dec 2020

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

Tan Loo Gieck

NRIC:

Sxxxx706F

Address:

Nationality:

Occupation:

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd  
 2 Tanjong Katong Road, Tower 3, Paya  
 Lebar Quarter, #08-01, Singapore 437161  
 Tel: 65 69083530 Fax: 65 69083592

**Tax Invoice**

GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV201000224  
 Date : 22.10.2020  
 Vehicle No. : SHC4845S  
 Your Ref No. : TAX/09/20/2054  
 Our Ref No. : 24108246  
 Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 850.00
<b>GRAND TOTAL</b>					<b>\$ 850.00</b>

Remark :

Make/Model : TOYOTA PRIUS  
 Accident Date : 22.09.2020

**Payment Instructions**

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

**By Bank Transfer:**

Account Name : SMRT Automotive Services Pte Ltd  
 Bank Name : DBS Bank Ltd - SGD  
 Bank Account No.: 018-008617-4  
 Swift Code : DBSSGSG

*Koo Yew Chung*  
 Koo Yew Chung (Oct 23, 2020 11:52 GMT+8)

Authorized Signature  
 for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/09/20/2054

From: SMRT Taxis Pte Ltd

Date: 30/9/2020

**ACCIDENT ON 22/09/2020 INVOLVING SHC 4845S & SHC 8401M ALONG HILLVIEW AVE TOWARDS BUKIT BATOK EAST AVE 2**

This is to confirm that the daily rental rate for SHC 4845S is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



### Laid Up Report

Accident Start Date : 16/09/2020

Date Generated : 09/10/2020

Accident End Date : 09/10/2020

User Name : LeeGek

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Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/20/2054	SHC4845S	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24108246	22/09/2020 9:16 PM	28/09/2020 11:04 AM

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Sep 2020 10:32	<b>Clm Dtl Modified</b>	Claimant's Name: -> SMRT TAXIS PTE LTD.	[A] Jaslin Kok Chin Yi
2	24 Sep 2020 10:32	<b>Clm Veh Model Changed</b>	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[A] Jaslin Kok Chin Yi
3	24 Sep 2020 10:32	<b>Clm Created</b>	Reg No: SHC4845S. Acct Date: 2020/09/22. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Jaslin Kok Chin Yi
4	24 Sep 2020 10:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	24 Sep 2020 10:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/05	[A] Jaslin Kok Chin Yi
6	24 Sep 2020 10:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	24 Sep 2020 10:33	<b>Label Added</b>	(30653):Direct Settlement.	[A] Jaslin Kok Chin Yi
8	24 Sep 2020 10:33	<b>Adj Adjuster Assigned</b>	[None] -> OI SUN PIN	[A] Jaslin Kok Chin Yi
9	29 Sep 2020 16:39	<b>Adj Mandate Request</b>	Cur Req:0.00:PODS Liability: 100%(Our driver reported that he overtook 3rd party & grazed onto 3rd party right rear portion). Remark: Kindly upload insured video in Merimen for our viewing(to determine the damages portion)	[A] CHEW HSIAO TONG
10	30 Sep 2020 08:28	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/05. Mandate Remarks: Requested CTPL for OID footage.	[I] Zuhaidah Bte Samsuri
11	30 Sep 2020 08:28	<b>Adj Mandate Set</b>	Approved:0.00:Requested CTPL for OID footage.	[I] Zuhaidah Bte Samsuri
12	07 Oct 2020 12:50	<b>Adj Mandate Request</b>	Cur Req:0.00:Hi, Kindly advise if insured video is available. Thanks.	[A] CHEW HSIAO TONG
13	08 Oct 2020 16:39	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/10/05. Mandate Remarks: Not yet, following up.	[I] Zuhaidah Bte Samsuri
14	08 Oct 2020 16:39	<b>Adj Mandate Set</b>	Maintained:Not yet, following up.	[I] Zuhaidah Bte Samsuri
15	19 Oct 2020 12:18	<b>Adj Mandate Request</b>	Cur Req:0.00:Hi, 3rd party had no video/photos. Kindly advise if insured video is available. Thanks.	[A] CHEW HSIAO TONG
16	20 Oct 2020 09:06	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2020/10/05. Mandate Remarks: OID footage uploaded	[I] Zuhaidah Bte Samsuri
17	20 Oct 2020 09:06	<b>Adj Mandate Set</b>	Maintained:OID footage uploaded	[I] Zuhaidah Bte Samsuri
18	20 Oct 2020 16:30	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG
19	22 Oct 2020 17:05	<b>Adj Mandate Request</b>	Cur Req:0.00:PODS Liability: 100%(Our driver reported that he overtook 3rd party & grazed onto 3rd party right rear portion)	[A] CHEW HSIAO TONG
20	23 Oct 2020 15:09	<b>Video Downloaded</b>	Downloaded Video - Accident (OID)	[I] Zuhaidah Bte Samsuri
21	23 Oct 2020 15:10	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsuri
22	23 Nov 2020 10:06	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
23	23 Nov 2020 10:06	<b>Clm Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	23 Nov 2020 10:06	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2015/11/11.	[A] JOANNE LEE KHANG MIN
25	23 Nov 2020 10:06	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
26	27 Nov 2020 09:27	<b>Adj Mandate Request</b>	Cur.Req:1385.00:PODS Liability: 100% *Quantum: (a)COR: \$850.00 + (b)LOR(4days x \$133.75): \$535.00= Total: \$1,385.00 *Vehicle Model: Toyota Prius (1795cc) *3 recommendation repair days + 1PRS = 4 days *For your approval please.	[A] CHEW HSIAO TONG
27	01 Dec 2020 17:19	<b>Adj Mandate Set</b>	Approved:1385.00.	[I] Zuhaidah Bte Samsuri

Date From     Date To     Audit Type

**ACTIVITY**

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2594615	25 Sep 2020 08:22:31	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC4845S	SHC8401M	11.00
2614583	20 Oct 2020 09:05:59	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC4845S	Zuhaidah Bte Samsuri	xx.xx
2643761	23 Nov 2020 10:06:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC4845S	SHC8401M	11.00