

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 Sep 2020 10:32	Clm Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD.	[A] Jaslin Kok Chin Yi
2	24 Sep 2020 10:32	Clm Veh Model Changed	(204897) TOYOTA PRIUS TAXI 1.8 (A).	[A] Jaslin Kok Chin Yi
3	24 Sep 2020 10:32	Clm Created	Reg No: SHC4845S. Acct Date: 2020/09/22. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Jaslin Kok Chin Yi
4	24 Sep 2020 10:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	24 Sep 2020 10:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/05	[A] Jaslin Kok Chin Yi
6	24 Sep 2020 10:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	24 Sep 2020 10:33	Label Added	(30653):Direct Settlement.	[A] Jaslin Kok Chin Yi
8	24 Sep 2020 10:33	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] Jaslin Kok Chin Yi
9	29 Sep 2020 16:39	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100%(Our driver reported that he overtook 3rd party & grazed onto 3rd party right rear portion). Remark: Kindly upload insured video in Merimen for our viewing(to determine the damages portion)	[A] CHEW HSIAO TONG
10	30 Sep 2020 08:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/05. Mandate Remarks: Requested CTPL for OID footage.	[I] Zuhaidah Bte Samsuri
11	30 Sep 2020 08:28	Adj Mandate Set	Approved:0.00:Requested CTPL for OID footage.	[I] Zuhaidah Bte Samsuri
12	07 Oct 2020 12:50	Adj Mandate Request	Cur Req:0.00:Hi, Kindly advise if insured video is available. Thanks.	[A] CHEW HSIAO TONG
13	08 Oct 2020 16:39	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/10/05. Mandate Remarks: Not yet, following up.	[I] Zuhaidah Bte Samsuri
14	08 Oct 2020 16:39	Adj Mandate Set	Maintained:Not yet, following up.	[I] Zuhaidah Bte Samsuri
15	19 Oct 2020 12:18	Adj Mandate Request	Cur Req:0.00:Hi, 3rd party had no video/photos. Kindly advise if insured video is available. Thanks.	[A] CHEW HSIAO TONG
16	20 Oct 2020 09:06	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/10/05. Mandate Remarks: OID footage uploaded	[I] Zuhaidah Bte Samsuri
17	20 Oct 2020 09:06	Adj Mandate Set	Maintained:OID footage uploaded	[I] Zuhaidah Bte Samsuri
18	20 Oct 2020 16:30	Video Downloaded	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG
19	22 Oct 2020 17:05	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100%(Our driver reported that he overtook 3rd party & grazed onto 3rd party right rear portion)	[A] CHEW HSIAO TONG
20	23 Oct 2020 15:09	Video Downloaded	Downloaded Video - Accident (OID)	[I] Zuhaidah Bte Samsuri
21	23 Oct 2020 15:10	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
22	23 Nov 2020 10:06	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
23	23 Nov 2020 10:06	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
24	23 Nov 2020 10:06	Clm Dtl Modified	JPJ Reg. Date: -> 2015/11/11.	[A] JOANNE LEE KHANG MIN
25	23 Nov 2020 10:06	Clm Details Notified		[A] JOANNE LEE KHANG MIN
26	27 Nov 2020 09:27	Adj Mandate Request	Cur Req:1385.00:PODS Liability: 100% *Quantum: (a)COR: \$850.00 + (b)LOR(4days x \$133.75): \$535.00= Total: \$1,385.00 *Vehicle Model: Toyota Prius (1795cc) *3 recommendation repair days + 1PRS = 4 days *For your approval please.	[A] CHEW HSIAO TONG

 **AUDIT TRAIL**

No.	On	Audit	Remarks	By
27	01 Dec 2020 17:19	Adj Mandate Set	Approved:1385.00.	[1] Zuhaidah Bte Samsuri

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2594615	25 Sep 2020 08:22:31	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHC4845S	SHC8401M	11.00
2614583	20 Oct 2020 09:05:59	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHC4845S	Zuhaidah Bte Samsuri	xx.xx
2643761	23 Nov 2020 10:06:40	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC4845S	SHC8401M	11.00