

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 20 January 2021 8:37 AM  
**To:** Jessie Ong  
**Cc:** 'Edmund'  
**Subject:** RE: [OFFER] RE: LOD For GBJ4485G SURVEYOR APPOINTED; OUR REF : D20003847MFSH ; YOUR REF: GBJ4485G - LKK REF: CC4/FCI20010234/Eka3  
**Attachments:** DV\_GBJ4485G.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We confirm settlement at **\$5,485.28(all-in).**

Please duly sign the DV enclosed and **return the original signed copy to us (LKK) by post** for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Jessie Ong <jessie.ong@panpacificleasing.com.sg>  
**Sent:** Monday, 18 January 2021 12:45 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** 'Edmund' <edmund@panpacificleasing.com.sg>  
**Subject:** RE: [OFFER] RE: LOD For GBJ4485G SURVEYOR APPOINTED; OUR REF : D20003847MFSH ; YOUR REF: GBJ4485G - LKK REF: CC4/FCI20010234/Eka3

Dear Hsiao Tong,

Kindly note offer rejected.

Please revised and send us soonest.

1. Cost of Repair (w/GST)	\$ 5,135.28
2. Loss of Use (5days x \$70.00)	\$ 350.00
<b>Total</b>	<b>\$ 5,485.28</b>

Thanks

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

*Tel: +65 8723 3003*

| [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)



**PAN PACIFIC VAN & TRUCK LEASING PTE LTD**

**EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)**

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

[www.PanPacificLeasing.com.sg](http://www.PanPacificLeasing.com.sg)

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Sunday, January 17, 2021 11:43 AM

**To:** Jessie Ong <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>

**Cc:** 'Edmund' <[edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg)>

**Subject:** RE: [OFFER] RE: LOD For GBJ4485G SURVEYOR APPOINTED; OUR REF : D20003847MFSH ; YOUR REF: GBJ4485G - LKK REF: CC4/FCI20010234/Eka3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 5,135.28
2. Loss of Use (5days x \$60.00)	\$ 300.00
<b>Total</b>	<b>\$ 5,435.28</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic Alpeh S. Sanghilaan <[VicSanghilaan@msfirstcapital.com.sg](mailto:VicSanghilaan@msfirstcapital.com.sg)>

**Sent:** Tuesday, 29 December 2020 9:17 AM

**To:** Efficient Motor <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'Jessie Ong' <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>; 'Edmund Lee' <[edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg)>; Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Subject:** [LOD - EXPRESS SETTLEMENT via LKK] RE: LOD For GBJ4485G SURVEYOR APPOINTED; OUR REF : D20003847MFSH ; YOUR REF: GBJ4485G - LKK REF: CC4/FCI20010234/Eka3

WITHOUT PREJUDICE

Your Ref: GBJ4485G

MSFCIL Ref : D20003847MFSH

LKK REF: CC4/FCI20010234/Eka3

Dear Jessie,

Accident involving SHD3169L & GBJ4485G on 19.09.2020.

We acknowledge receipt of your letter of claim dated 28.12.2020.

Please be informed that this matter is handled by LKK on our behalf and they will get back to you for an update/offer in due course.

Thank you.

Dear LKK,

FYNA please.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

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**From:** Efficient Motor <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>

**Sent:** Monday, 28 December 2020 5:10 pm

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; 'Jessie Ong' <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>; 'Edmund Lee' <[edmund@panpacificleasing.com.sg](mailto:edmund@panpacificleasing.com.sg)>

**Subject:** RE: LOD For GBJ4485G SURVEYOR APPOINTED; OUR REF : D20003847MFSH ; YOUR REF: GBJ4485G

Dear Vic,

Kindly find attached file for LOD, Repair Invoice & LOA.

Please send us your offer / DV soonest.

Thank s

Regards,

**Jessie Ong**

*Accident Claim Supervisor*

*Tel: +65 8723 3003*

*Email: [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)*

**EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)**

56 Loyang Way, #06-07, Loyang Enterprise Building, Singapore 508775

**\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)**

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**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Wednesday, September 23, 2020 1:55 PM

**To:** [JESSIE.ONG@PANPACIFICLEASING.COM.SG](mailto:JESSIE.ONG@PANPACIFICLEASING.COM.SG)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [VICSANGHILAN@MSFIRSTCAPITAL.COM.SG](mailto:VICSANGHILAN@MSFIRSTCAPITAL.COM.SG)

**Subject:** SURVEYOR APPOINTED; OUR REF : D20003847MFSH ; YOUR REF: GBJ4485G

Dear Sir/Madam

PRI Request For **GBJ4485G** Accident Involving **SHD3169L** On 19-09-2020 AT 18:45:00HRS.

Please find below details for your reference

- **Claim number :** D20003847MFSH
- **Insured vehicle number :** SHD3169L
- **Accident date :** 19-09-2020
- **Third-party vehicle number :** GBJ4485G
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** SANGHILAN VIC ALPEH SUMAGANG

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team

Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849