

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 30 December 2020 2:52 PM
To: Vic Alpeh S. Sanghilan
Cc: Admin A; Jason Tea
Subject: SEEK MANDATE - [EXPRESS SETTLEMENT via LKK] SURVEY ASSESSMENT - D20003847MFSH/1 // EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD3169L (OI : FCI - D20003847MFSH) and GBJ4485G (TP : LKK REF - CC4/FCI20010234/Epa3) on 19/09/2020
Attachments: LKK Survey Report & Photos.pdf; LOD GBJ4485G.pdf

Your ref : **D20003847MFSH**
Our ref : CC4/FCI20010234/Epa3q2

Dear Sirs,

ACCIDENT INVOLVING SHD3169L(MS FCI) AND GBJ4485G(TP) ON 19/09/2020

We refer to the above matter.

The accident occurred when our insured driver reversed and collided with third party. Liability is not in our driver's favour.

We seek your approval to offer repairer "**EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**" at **\$5,535.28(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 10,151.09	\$ 5,135.28 (\$4,799.33 + 7%GST)
2. Loss of Use (5days x \$80.00)	\$ 400.00	\$ 400.00 (5days x \$80.00)
Total	\$ 10,551.09	\$ 5,535.28

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Sent: Tuesday, 29 September 2020 3:24 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: [EXPRESS SETTLEMENT via LKK] RE: PROPOSAL ON LIABILITY - SURVEY ASSESSMENT - D20003847MFSH/1 // EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD3169L (OI : FCI - D20003847MFSH) and GBJ4485G (TP : LKK REF - CC4/FCI20010234/Eka3) on 19/09/2020

Dear Khanchna,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, 29 September 2020 1:10 pm

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: PROPOSAL ON LIABILITY - SURVEY ASSESSMENT - D20003847MFSH/1 // EXPRESS SETTLEMENT VIA LKK - Accident Involving SHD3169L (OI : FCI - D20003847MFSH) and GBJ4485G (TP : LKK REF - CC4/FCI20010234/Eka3) on 19/09/2020

YOUR REF: D20003847MFSH

LKK REF: CC4/FCI20010234/Eka3

Dear Vic,

We refer to the above matter.

Please refer to the TP video(as attached).

Liability: 100%

Remarks: The video shows Insured driver reversing and colliding into TP vehicle

Your approval please.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Sent: 24 September 2020 2:32 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003847MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHD3169L (OI : FCI - D20003847MFSH) and GBJ4485G (TP : LKK REF - CC4/FCI20010234/Eka3) on 19/09/2020

Dear Jaslin / Khanchna,

Noted with thanks.

Kindly request TP video footage for our record.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 24 September 2020 2:18 pm

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003847MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHD3169L (OI : FCI - D20003847MFSH) and GBJ4485G (TP : LKK REF - CC4/FCI20010234/Eka3) on 19/09/2020

YOUR REF: D20003847MFSH

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBJ 4485G on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 23 September 2020 2:30 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003847MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

G.NIVITHA

LKK Auto Consultants Pte Ltd

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 23 September 2020 1:55 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003847MFSH/1

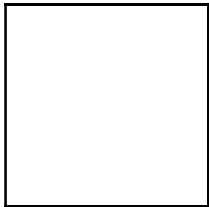
Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

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