Mei Kwan (LKKAuto)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sq>

Sent: Thursday, 24 September, 2020 2:32 PM **To:** Jaslin Kok (LKK Auto); Khanchna (LKK Auto)

Cc: Jason Tea; Admin A

Subject: RE: SURVEY ASSESSMENT - D20003847MFSH/1 // EXPRESS SETTLEMENT - Accident

Involving SHD3169L (OI: FCI - D20003847MFSH) and GBJ4485G (TP: LKK REF -

CC4/FCI20010234/Eka3) on 19/09/2020

Attachments: Preliminary_Advice.pdf; TP_ESTIMATE-MARKED.pdf

Categories: HMK

Dear Jaslin / Khanchna,

Noted with thanks.

Kindly request TP video footage for our record.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: <u>vicsanghilan@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 24 September 2020 2:18 pm

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea < Jason Tea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto)

<khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003847MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHD3169L (OI: FCI -

D20003847MFSH) and GBJ4485G (TP: LKK REF - CC4/FCI20010234/Eka3) on 19/09/2020

YOUR REF: D20003847MFSH LKK REF: CC4/FCI20010234/Eka3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBJ 4485G on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com> Sent: Wednesday, 23 September 2020 2:30 PM

To: 'Claim Workflow System' < cwsmotorclaims@msfirstcapital.com.sg>; assignments < assignments@lkkauto.com>

Cc: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20003847MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

G.NIVITHA

LKK Auto Consultants Pte Ltd

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 23 September 2020 1:55 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003847MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Fax: 6507 3849	
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Tel: 6507 3848