

Khanchna (LKK Auto)

From: Darren Chiu <darren@completevms.com.sg>
Sent: 31 October 2020 10:10 AM
Cc: Khanchna (LKK Auto); Admin A; HARRY@taisonpl.com
Subject: Re: ACCIDENT INVOLVING SMU 3219C & SJU 8009U ON 22/09/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Khanchna,

We are the workshop that is handling Mr Yu Vehicle SJU8009U 3rd party claim. China Taiping should have all the videos and photos but i shall forward all to you to assist on the claim. Currently NTUC (SMU3219C) is offering only 50% on this claim 29/9/2020 and we have instruction from Mr Yu not to accept their offer as this is not the fault of his. His instruction is to claim full liability from 3rd party.





Regards,
Darren Chiu



Complete VMS PTE LTD
The Premier One-Stop Vehicle Accident Claims Centre

Hp: 83332118
Tel: 64550012
Fax: 65540012
Block 176 Sin Ming Drive, #03-14 / 07
Sin Ming Autocare Complex, Singapore 575721

On Fri, Oct 30, 2020 at 9:19 PM Harry Yu <harry@taisonpl.com> wrote:

Dear Khanchna,

The driver of vehicle no. SMU3219C is totally at fault without any doubt and you must not settle any third party claim by them. All evidence (in-car video & site CCTV) was given to the workshop that is assisting me in making the claim against the other party.

The workshop name is:

Complete VMS Pte Ltd

176 Sin Ming Drive #03-14/07

Sin Ming Autocare Complex

Singapore 575721

Tel: 64550012, Fax: 65540012

PIC: Mr Darren Chiu – Operations Manager

Email: darren@completevms.com.sg

I am copying this email to Mr Darren Chiu for his follow up.

For your info, I reported the accident to China Taiping's authorized workshop, Lai Huat Meng Kee Motor Pte Ltd on September 23, 2020 and asked them for advice on repair and claim against the other party. They recommended me to go to any workshop that I know instead.

The other party must bear full responsibility for the damage to my car as the driver hit my car while I was going straight towards the exit and he was turning right. I would definitely reject his claim outright and you should not entertain his claim.

Thanks & regards,

Yu Jiu Chai

Sent from [Mail](#) for Windows 10

From: [Khanchna \(LKK Auto\)](#)

Sent: Friday, 30 October 2020 2:32 PM

To: HARRY@TAISONPL.COM

Cc: [Admin A](#)

Subject: ACCIDENT INVOLVING SMU 3219C & SJU 8009U ON 22/09/2020

Our Ref: CC6/CTI20010233/Aka3

YU JIUH CHAI @ HARRY YU JIUH CHAI
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMU 3219C & SJU 8009U ON 22/09/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the third party claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have any evidence/information (for e.g. accident photo/accident video) to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. **by 08/11/2020**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please let us know the name of the workshop that is assisting you to make the counter claim against third party vehicle so that we can update your insurance company (China Taiping Insurance).

If successful, kindly confirm the percentage of the claim settlement (for example: 50% or 100%) and send us a copy of the DV.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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