Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Thursday, 24 September 2020 2:17 PM

To: Chris Lim Gan Koon

Cc: KARENTAN@MSFIRSTCAPITAL.COM.SG; Admin A; Jia Le (LKK Auto)

Subject: RE: SURVEY ASSESSMENT - D20003817MFSH/1 // EXPRESS SETTLEMENT - Accident

Involving SHC8386Z (OI: FCI-D20003817MFSH) and FBP3078Z (TP: LKK REF-

CC4/FCI20010222/Uda3) on 16/09/2020

Attachments: Preliminary_Advice.pdf; TP_ESTIMATE-MARKED.pdf

YOUR REF: D20003817MFSH LKK REF: CC4/FCI20010222/Uda3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle FBP 3078Z on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com> Sent: Wednesday, 23 September 2020 1:13 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Cc: CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: RE: SURVEY ASSESSMENT - D20003817MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards, Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 23 September, 2020 12:26 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003817MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards, Admin Team Claim Workflow System **Motor Claims Department** MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.