FW: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP327C AND SLP4566G ON 21/09/2020

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong

Sent: Wednesday, 23 September, 2020 2:16:00 PM

Attachments: 2020.09.23-PRI letter to AIG for SLP4566G.pdf GIA report of SLP4566G.pdf

Hi LKK,

Kindly assist on below PRI.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 Yinrul.Hor@aig.com | www.aig.sg

From: Hor, Yinrul

Sent: Wednesday, September 23, 2020 2:14 PM

To: 'kitty_tan@rssolomon.com' <kitty_tan@rssolomon.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; natalie_ng@rssolomon.com;

wendy_jiang@rssolomon.com; lua_siewhui@rssolomon.com

Subject: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP327C AND SLP4566G ON 21/09/2020

Without Prejudice

Your Reference: RSS/2009-7735 (SLL)(PD) Our Reference: 5104337368SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 <u>Yinrul.Hor@aig.com</u> | <u>www.aig.sg</u>

From: kitty_tan@rssolomon.com <kitty_tan@rssolomon.com>

Sent: Wednesday, September 23, 2020 2:07 PM

To: Hor, Yinrul < Yinrul < Yinrul.Hor@aig.com>

Cc: Lim, Kok-Chong <<u>Kok-Chong.Lim@aig.com</u>>; Abu Kassim, Noor Mariesa <<u>NoorMariesa.AbuKassim@aig.com</u>>; Subramaniam, Divyashni <<u>Divyashni.Subramaniam@aig.com</u>>; Teo, Ericweihong <<u>Ericweihong.Teo@aig.com</u>>; natalie_ng@rssolomon.com; wendy_ijang@rssolomon.com; lua_siewhui@rssolomon.com;kitty_tan@rssolomon.com

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP327C AND SLP4566G ON 21/09/2020

Dear Sirs,

We refer to your email of even date.

We write to inform that our client will be appointing its own Surveyor.

In this respect, please arrange your surveyors to contact Mr. Low Eng Chong of Sheng Li Lai at mobile no. 9111 9222 for a pre-repair survey of our clients' vehicle located at Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921.

Thank you and best regards,

Kitty Tan | Legal Secretary

R. S. Solomon LLC | 正氣律师事务所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e <u>kitty_tan@rssolomon.com</u> | w <u>www.rssolomon.com</u>

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If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from

your computer system. Thank you.

From: Hor, Yinrul

Sent: Wed, 23 Sep 2020 05:43:14 +0000

To: Kitty Tan

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong, Natalie Ng, Wendy Jiang, Lua Siew Hui

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP327C AND SLP4566G ON 21/09/2020

Without Prejudice

Your Reference : RSS/2009-7735 (SLL)(PD) Our Reference : 5104337368SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Company Name
Priority Services
Priority Services
Priority Services
Automobile Inspection Services Pte Ltd
Formteam Adjusters Pte Ltd
Formteam Adjusters Pte Ltd
Formteam Adjusters Pte Ltd
Formteam Adjusters Pte Ltd
Formteam Adjusters Pte Ltd
LKK Auto Consultants Pte Ltd
LKK Auto Consultants Pte Ltd
LKK Auto Consultants Pte Ltd
LKK Auto Consultants Pte Ltd
LKK Auto Consultants Pte Ltd
LKK Auto Consultants Pte Ltd
LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208 <u>Yinrul.Hor@aig.com</u> | <u>www.aig.sg</u>

From: Kitty Tan < kitty_tan@rssolomon.com > Sent: Wednesday, September 23, 2020 11:16 AM

To: Hor, Yinrul < Yinrul. Hor@aig.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>
Subject: [EXTERNAL] RE: Pre-repair Survey Traffic Accident involving SLP 4566G & YP 327C on 21st September 2020 at about 1930 hrs [2009-7735 (SLL)(PD)]

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SLP 4566G.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no.YP 327C at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair her vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repairthe vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

- 1. Our letter of even date; and
- 2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: Sheng Li Lai

Address : Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921

Contact :Mr. Low Eng ChongMobile no.9111 9222

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC | 正氣律师事务所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555 t +65 6817 7498 | f +65 6292 2665 | ekitty_tan@rssolomon.com | w www.rssolomon.com

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https://securemail2.aig.com/securereader/read.jsf

FW: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED ... Page 4 of 4

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