

 **Hitachi Capital Asia Pacific Pte. Ltd.**
Jun Taiyo Service Centre
No. 8 Fourth Lok Yang Road
Singapore 629705

Date : 05/10/2020

MS First Capital Insurance Limited
36 Robinson Rd
#16-01 City House
Singapore 068877

Re : Accident involving vehicle no.: SLN543J and vehicle no(s): SHD6969A on 19/09/2020 at X-junction of Clementi Rd & Commonwealth Avenue West

Dear Sir,

Reference to the above accident, we are submitting the following claims on damages to our client's vehicle caused by your insured's vehicle.

☒ Workshop repair bill (Cost of repairs) <u>TP20104349</u>	\$3,638.00
☐ Loss of use vehicle for <u>0</u> days at (\$ <u>0.00</u> /day)	
☐ Medical expenses	
☐ Surveyor report fee	
☒ Rental invoice	\$454.75
☐ Pain & suffering	
☐ Traffic police investigation fee	
☒ Search fee	\$7.45
☐ Others :	
Grand Total :	\$4,100.20

Please find the following documents enclosed,

- | | |
|--|--|
| ☐ Accident Report | ☐ Police Investigation Result |
| ☒ Repair Bill | ☐ Medical Receipt |
| ☒ Vehicle Rental Receipt | ☐ Surveyor Bill |
| ☒ Search Fee Receipt | ☐ Excess Bill |
| ☐ My Insurance Company | |
| ☐ Policy No | |
| ☐ Others | |

We look forward to your settlement within 30 days failing which you have to bear all costs incurred for engaging a solicitor to enable us to recover full settlement from your company.

Thank you,
HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


TAKASHI SEKIMOTO (MR)
Senior Manager

Hitachi Capital Asia Pacific Pte. Ltd.
Auto Servicing
Total Vehicle Solutions Department

AUTHORISATION TO ACT

I/We, Zhu Liang of Sxxxx871H
 _____, owner of SLN 543 J hereby
 authorized **HITACHI CAPITAL ASIA PACIFIC PTE LTD**, ("The Workshop") to act for me/us with
 respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle number
 _____ that was damaged pursuant to the accident occurred on 19/09/2020 at
X-Junction of Clementi Rd & Commonwealth Ave West. involving vehicle number
SHD6969A.

I/We further authorise the Workshop to settle my/our above mentioned claim in a manner that they deem
 fit and **The Workshop** is further authorised to receive payment further to settlement of my/our claim with
 payment cheque being made in favour of **HITACHI CAPITAL ASIA PACIFIC PTE LTD**.

The settlement **The Workshop** may reach on my/our behalf is on without prejudice and without admission
 of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that **The Workshop** may disclose or
 share my personal data to any authorized service providers whom **The Workshop** would necessarily need
 to cooperate, interact or work in one way or another in serving me or meeting my requests.

*If I/we are not able to recover full amount for the repair cost from the 3rd Party's Insurance Company
 in 6 (six) months time from Invoice Date, HITACHI CAPITAL ASIA PACIFIC PTE LTD (HCAP)
 shall bill to you/your Company for the balance/full amount of the repair cost. HCAP will close this
 case without prior notice If we are unable to recover within 2 years.*

☐ I/We understood the explanation done by HCAP.

(signature)

Dated this 19 day of 09 (month) 2020 (year)

Signed by Claimant
 (with Co's stamp for vehicle under Co's name)

Signed by Hitachi Capital Asia Pacific Pte Ltd

© Hitachi Capital Asia Pacific Pte. Ltd. (Main Office) Co. Reg. No. 199400399N

111 Somerset Road #14-05 Singapore 238164 Tel: (65) 6734 1222 Fax: 6734 8835
 www.hitachi-capital.com.sg

Jun Taiyo Service Centre (Automobile Workshop)
 8 Fourth Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003815MFSH
ACCIDENT DATE : 19/09/2020
ACCIDENT LOCATION : X-JUNCTION OF CLEMENTI RD & COMMONWEALTH AVE WEST
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : HO THYE SING
INSURED VEHICLE : SHD 6969A
INVOLVED PARTY : SLN 543J
SETTLEMENT SUM : \$ 4,100.20

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : ZHU LIANG

Signature and Date :


12/11/20

WITNESS : SLOW LIE MIEN

Signature and Date :


12.11.20

 Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705

Tel: 64663022

Fax: 68966591

Co.Reg.No. 199400399N

GST Reg. No. M2-0118999-3

TAX INVOICE

M/S : MS First Capital Insurance Limited
36 Robinson Rd
#16-01 City House
Singapore 068877
Attn : Motor Claim Dept

Invoice No : TP20104349
Accident Date : 19/09/2020
Veh Regn : SLN543J
Model : Honda Shuttle 1.5G CVT
Date : 05/10/2020
Terms : 0 days
Due Date : 05/10/2020
Your Insured : SHD6969A
Total Pages : 1 / 1

	Qty	S\$Unit	S\$Amt	S\$Labor
1. Body Repair				
Parts & Labour Charges				
1 To repair the above mentioned vehicle on a lump sum basis inclusive spare parts, labour and spray painting				3,400.00
SubTotal :			0.00	3,400.00
Grand Total :				3,400.00
Add 7 % GST :				238.00
Net Total After GST :				3,638.00

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :
Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.



TAKASHI SEKIMOTO (MR)

Senior Manager

Auto Servicing

Total Vehicle Solutions Department

Service Manager

Job done by :

 Hitachi Capital Asia Pacific Pte. Ltd.

Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705

Tel: 64663022

Fax: 68966591

Co.Reg.No. 199400399N

GST Reg. No. M2-0118999-3

TAX INVOICE

M/S : MS First Capital Insurance Limited
36 Robinson Rd
#16-01 City House
Singapore 068877
Attn : Motor Claim Dept

Invoice No : NR40104350
Accident Date : 19/09/2020
Veh Regn : SLN543J
Model : Honda Shuttle 1.5G CVT
Date : 05/10/2020
Terms : 0 days
Due Date : 05/10/2020
Your Insured : SHD6969A
Total Pages : 1 / 1

	<u>Qty</u>	<u>S\$Unit</u>	<u>S\$Amt</u>	<u>S\$Labor</u>
1. Rental Fee				
1 Rental of SLZ4196M for 5 days	5.00	85.00	425.00	
			SubTotal :	425.00 0.00
			Grand Total :	425.00
			Add 7 % GST :	29.75
			Net Total After GST :	454.75

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :
Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.


TAKASHI SEKIMOTO (MR)
Senior Manager
Auto Servicing
Total Vehicle Solutions Department

Service Manager

Job done by :

Replacement Vehicle Report

Particulars of Hirer

Name : Mr Zhu Liang
 Company's Name : Mr Zhu Liang
 Address : 11 Woodlands Avenue 6 #06-04 Singapore 738992
 Vehicle No : SLN543J
 Tel : 96435036
 HP : 96435036

Vehicle Particulars

Reason for Replacement :

Vehicle No : SLZ4196M ☒ Accident
 Maker : Toyota ☐ Repair
 Model : Altis 1.6L ☐ Others

OUT

Petrol: 100

Date : 23/09/2020
 Time : 1212
 Mileage (km) : 15064
 No of Keys (pcs) : 1

50

0

IN

Petrol: 100

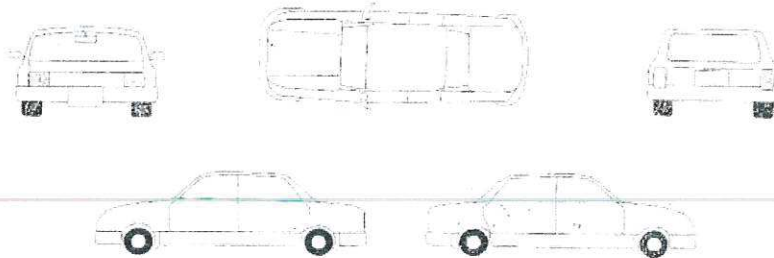
Date : 28/09/20
 Time : 1203
 Mileage (km) : 15487
 No of Keys (pcs) : 1

50

0

Others:

Mark "X" on Damage Parts



I / We hereby confirm our acceptance:

ZHU LIANG

Name:

HP: 96435036



For/on behalf of Hitachi Capital Asia Pacific Pte. Ltd.

Name:

HP:

ZHU LIANG
96435036



For/on behalf of Hitachi Capital Asia Pacific Pte. Ltd.

1. Excess \$1,000 in Singapore / \$1,500 in Malaysia. Additional Excess of \$3,000 for young driver age 25 years & below or driving license less than 2 years.
2. In case of vehicle's Insurance is under Third Party only, Excess is to cover for any third party damage or injury claims.
3. The Lessee shall be responsible for same petrol level (\$25.00 / quarter) and all traffic offences.

Others:

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Sep 2020 / 11:07:44

Receipt Date/Time : 21 Sep 2020 / 11:07:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200921-001067

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD6969A				
As at 19 Sep 2020/22:25:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHD6969A Enquiry Fee 20200921110622233528	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	512972XXXXXX8464	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[MANDATE GIVEN] Re: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20003815MFSH/1 // EXPRESS SETTLEMENT

Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Mon 11/9/2020 11:29 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Dear Asher,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$4,100.20 (all in)**.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company
Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 3 November 2020 11:52 am

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20003815MFSH/1 // EXPRESS SETTLEMENT

Your ref : **D20003815MFSH**

Our ref : CC4/FCI20010203/Ees3q2

Dear Sirs,

ACCIDENT INVOLVING SHD 6969A (OI) AND SLN 543J (TP) ON 19/09/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer "**HITACHI CAPITAL (S) PTE LTD**" at **\$ 4,100.20 (all-in).**

-

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 6,209.85	\$ 3,638.00
2. Loss of Rental (5days x \$85) (w/GST)	\$ 454.75	\$ 454.75 (5days x \$85)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 6,672.05	<u>\$ 4,100.20</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Monday, September 28, 2020 12:01 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20003815MFSH/1 // EXPRESS SETTLEMENT

Dear Su Li /Asher,

We refer to your below email.

Based on TP video footage, liability is not in our Insured's favour and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company
Regn. No. 195000106C
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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 24 September 2020 11:08 am
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jason Tea

<JasonTea@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20003815MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20003815MFSH

LKK REF: CC4/FCI20010203/Ees3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SLN 543J at M/s HITACHI CAPITAL (S) PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP video footage

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Wednesday, 23 September 2020 9:00 AM

To: 'Claim Workflow System'; assignments

Cc: VICSANGHILAN@MSFIRSTCAPITAL.COM.SG; Admin A

Subject: RE: SURVEY ASSESSMENT - D20003815MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

G.NIVITHA

LKK Auto Consultants Pte Ltd

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 23 September 2020 7:41 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003815MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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