Hitachi Capital Asia Pacific Pte. Ltd. Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705

MS First Capital Insurance Limited Date: 05/10/2020 36 Robinson Rd #16-01 City House Singapore 068877 Re: Accident involving vehicle no.: SLN543J and vehicle no(s): SHD6969A on 19/09/2020 at X-junction of Clementi Rd & Commonwealth Avenue West Dear Sir. Reference to the above accident, we are submitting the following claims on damages to our client's vehicle caused by your insured's vehicle. ☑ Workshop repair bill (Cost of repairs) TP20104349 \$3,638.00 \square Loss of use vehicle for $\underline{0}$ days at ($\underline{\$0.00}$ /day) ☐ Medical expenses ☐ Surveyor report fee ☑ Rental invoice \$454.75 ☐ Pain & suffering ☐ Traffic police investigation fee \$7.45 Others: **Grand Total:** \$4,100.20 Please find the following documents enclosed, ☐ Accident Report ☐ Police Investigation Result ☑ Repair Bill ☐ Medical Receipt ✓ Vehicle Rental Receipt ☐ Surveyor Bill ☑ Search Fee Receipt ☐ Excess Bill ☐ My Insurance Company Policy No ☐ Others We look forward to your settlement within 30 days failing which you have to bear all costs incurred for engaging a solicitor to enable us to recover full settlement from your company. Thank YOU CAPITAL ASIA PACIFIC PTE. LTD. TAKASHI SEKIMOTO (MR)

Hitachi Capital Asia Racificanteenttd.



AUTHORISATION TO ACT

I/We,	Zhu	Ling	of	SX	(XX 871 H	
		\.	, owner	r of	SLN 543 J her	eby
authorized F					Workshop") to act for me/us v	
	that was damaged	d pursuant to	the accide	nt occurre	of use for my/our vehicle numed on 19109/2020 involving vehicle num	at
I/We further	authorise the Works	hop to settle 1	ny/our above	mentioned	d claim in a manner that they do	eem
fit and The	Workshop is further	authorised to	receive paym	ent further	to settlement of my/our claim v	vith
payment che	eque being made in fa	vour of HITA	АСНІ САРІТ	AL ASIA	PACIFIC PTE LTD.	
	ent The Workshop masis insofar as the dri				out prejudice and without admisse/s is concerned.	sion
Pursuant to	Personal Data Protec	tion Act 2012	2, I/We hereb	y agree tha	at The Workshop may disclose	e or
share my per	rsonal data to any aut	horized servic	e providers w	hom The	Workshop would necessarily n	ieed
to cooperate.	, interact or work in o	ne way or and	other in servir	ng me or m	neeting my requests.	
in 6 (six) mo	onths time from Invo	ice Date, HIT or the balance	ACHI CAPI e/full amount	TAL ASIA of the rep	e 3 rd Party's Insurance Compan PACIFIC PTE LTD (HCAP) vair cost. HCAP will close this	ny
I/We	understood the explo	unation done	by HCAP.	77		
Dated this _		09	(month)	2020	(signature) (year) A PACIFIC TO THE PACIFIC TO TH	
Signed by C (with Co's s	aimant tamp for vehicle un	der Co's nan	Si ne)	gned by H	itachi Capital Asia Pacific Pte I	_td

@ Hitachi Capital Asia Pacific Pte. Ltd. (Main Office) co. Reg. No. 199400399N

111 Somerset Road #14-05 Singapore 238164 Tel: (65) 6734 1222 Fax: 6734 8835 www.hitachi-capital.com.sg

Jun Taiyo Service Centre (Automobile Workshop) 8 Fourth-Lok Yang Road Singapore 629705 Tel: (65) 6466 3022 Fax: (65) 6896 6591



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580

Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE

: D20003815MFSH

ACCIDENT DATE

: 19/09/2020

ACCIDENT LOCATION

: X-JUNCTION OF CLEMENTI RD & COMMONWEALTH AVE WEST

INSURED

: COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

HO THYE SING

INSURED VEHICLE

SHD 6969A

INVOLVED PARTY

SLN 543J

SETTLEMENT SUM

: \$4,100.20

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest.
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: ZHU LIANG

Signature and Date:

WITNESS : SIOW LIF MIEN

Signature and Date: 12 11. 20

Hitachi Capital Asia Pacific Pte. Ltd. Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705 Fax: 68966591 Tel: 64663022

Co.Reg.No. 199400399N

GST Reg. No. M2-0118999-3

TAX INVOICE

M/S: MS First Capital Insurance Limited

36 Robinson Rd #16-01 City House Singapore 068877

Attn: Motor Claim Dept

Invoice No Accident Date

: TP20104349 : 19/09/2020

Veh Regn

: SLN543J

Model

: Honda Shuttle 1.5G CVT

Date

: 05/10/2020

Terms Due Date

Qty

: 0 days

Your Insured

: 05/10/2020 : SHD6969A

Total Pages

: 1/1

1. Body Repair

Parts & Labour Charges

S\$Unit

S\$Amt

S\$Labor

1 To repair the above mentioned vehicle on a lump sum basis inclusive spare parts, labour and spray painting

SubTotal:

3,400.00

0.00

3,400.00

Grand Total:

3,400.00

Add 7 % GST:

238.00

Net Total After GST:

3,638.00

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :

Hitachi Capital Asia Pacific Pte. Ltd.

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

TAKASHI SEKIMOTO (MR) Senior Manager Auto Servicing

Service Manager Job done by:

Hitachi Capital Asia Pacific Pte. Ltd. Jun Taiyo Service Centre

No. 8 Fourth Lok Yang Road Singapore 629705 Fax: 68966591 Tel: 64663022

Co.Reg.No. 199400399N

GST Reg. No. M2-0118999-3

TAX INVOICE

M/S: MS First Capital Insurance Limited

36 Robinson Rd #16-01 City House Singapore 068877

Attn: Motor Claim Dept

Invoice No

: NR40104350

Accident Date

: 19/09/2020

Veh Regn

: SLN543J

Model

; Honda Shuttle 1.5G CVT

Date

Terms

: 05/10/2020

Due Date

: 0 days : 05/10/2020

Your Insured

: SHD6969A

Total Pages

: 1 / 1

1. Rental Fee

1 Rental of SLZ4196M for 5 days

Qty

S\$Unit

S\$Amt

S\$Labor

5.00

85.00

SubTotal:

425.00

425.00 0.00

Grand Total:

425.00

Add 7 % GST:

29.75

Net Total After GST :

454.75

INTEREST OF 1% PER MONTH WILL BE CHARGED ON ANY AMOUNT OUTSTANDING FROM DUE DATE

All cheques should be crossed and made payable to :

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.

Hitachi Capital Asia Pacific Pte. Ltd.

TAKASHI SEKIMOTO (MR) Senior Manager

Auto Servicing

Service Manager Job done by:

Replacement Vehicle Report						
Particulars of Hirer	<u>itepiacement</u>	t venicle Report				
Name	: Mr Zhu Liang					
Company's Name	: Mr Zhu Liang					
		24.6:				
Address	: 11 Woodlands Avenue 6 #06-0	04 Singapore 738992				
Vehicle No	: SLN543J					
Tel	: 96435036					
HP	: 96435036					
Vehicle Particulars		Reason for Replacement :				
Vehicle No	: SLZ4196M	✓ Accident				
Maker	: Toyota	Repair				
Model	: Altis 1.6L	Others				
OUT Date : 23/09/2020	Petrol: 100	IN Petrol: 100 Date : 28/09/20	4			
'e : 1212	50	Time : (203	4			
wileage (km) : 15064		Mileage (km) : \\(\(\)	7			
No of Keys (pcs) : 1		No of Keys (pcs) : 1	/-			
Market and the second of the s	0 5	0				
Others:	0	0				
Others.						
Mark "X" on Damage Parts						
I / We hereby confirm our acceptar	nce:					
,						
		A				
ZHU LIANG						
Name: Name: 7 H1) 1 / N/-						
72102,400						
10 + 31 30						
THE PACIFIC AND PA						
Forder habits of What is On the last Party of the Party o						
For/on behalf of Hitachi Capital Asia Pacific Pte. Ltd.						
1. Excess \$1,000 in Singapore / \$1,500 in Malaysia. Additional Excess of \$3,000 for young driver age 25 years &						
below or driving license less than 2 years. 2. In case of vehicle's Insurance is under Third Party only, Excess is to cover for any third party damage or injury claims.						
3. The Lessee shall be responsible	for same petrol level (\$25.00 / qu	uarter) and all traffic offences.				
Others:						

> Back to OneMotoring

Land Transport & Authority

Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

21 Sep 2020 / 11:07:44

Receipt Date/Time: 21 Sep 2020 / 11:07:44

Tax Invoice/Receipt

Receipt No.: ITNET-00000-200921-001067

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD6969A As at 19 Sep 2020/22:25:00 Insurance Co: MS FIRST CAPITAL INSURA	ANCE LIMITED			
1 Insurance Enquiry - SHD6969A Enquiry Fee 20200921110622233528		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	512972XXXXXX8464	eNETS Credit Car	rd	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[MANDATE GIVEN] Re: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20003815MFSH/1 // EXPRESS SETTLEMENT

Vic Alpeh S. Sanghilan < VicSanghilan@msfirstcapital.com.sg>

Mon 11/9/2020 11:29 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com> **Cc:** JasonTea <JasonTea@msfirstcapital.com.sg>

Dear Asher,

We refer to your below email.

We agree to your recommendation to settle the matter @ \$4,100.20 (all in).

Thank you.

Kind Regards,

Vic Sanghilan Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: <u>vicsanghilan@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 3 November 2020 11:52 am

To: Vic Alpeh S. Sanghilan < VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea < Jason Tea@msfirstcapital.com.sg>

Subject: [MANDATE REQUEST] Re: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20003815MFSH/1

// EXPRESS SETTLEMENT

Your ref: D20003815MFSH

Our ref: CC4/FCI20010203/Ees3q2

Dear Sirs,

ACCIDENT INVOLVING SHD 6969A (OI) AND SLN 543J (TP) ON 19/09/2020

٧	Ve	refer	to	the	above	matter.
v	v C	ICICI	·	uic	above	IIIattel.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer "HITACHI CAPITAL (S) PTE LTD "at \$4,100.20 (all-in).

-

The summary is as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repairs (w/GST)	\$ 6,209.85	\$ 3,638.00	
2. Loss of Rental (5days x \$85) (w/GST)	\$ 454.75	\$ 454.75 (5days x \$85)	
3. LTA Search Fee	\$ 7.45	\$ 7.45	
Total	\$ 6,672.05	\$ <u>4,100.20</u>	

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan < <u>vicsanghilan@msfirstcapital.com.sg</u>>

Sent: Monday, September 28, 2020 12:01 PM

To: Su Li (LKK Auto) < <u>suli@lkkauto.com</u>>; Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>> **Cc:** Admin A < <u>admin-a@lkkauto.com</u>>; Jason Tea < <u>JasonTea@msfirstcapital.com.sg</u>>

Subject: [EXPRESS SETTLEMENT via LKK] RE: SURVEY ASSESSMENT - D20003815MFSH/1 // EXPRESS SETTLEMENT

Dear Su Li /Asher,

We refer to your below email.

Based on TP video footage, liability is not in our Insured's favour and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Thursday, 24 September 2020 11:08 am

To: Vic Alpeh S. Sanghilan < <u>vicsanghilan@msfirstcapital.com.sg</u>>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jason Tea

<JasonTea@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20003815MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20003815MFSH LKK REF: CC4/FCI20010203/Ees3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SLN 543J at M/s HITACHI CAPITAL (S) PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP video footage

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: <u>SuLi@lkkauto.com</u> Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Wednesday, 23 September 2020 9:00 AM To: 'Claim Workflow System'; assignments

Cc: <u>VICSANGHILAN@MSFIRSTCAPITAL.COM.SG</u>; Admin A Subject: RE: SURVEY ASSESSMENT - D20003815MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

G.NIVITHA

LKK Auto Consultants Pte Ltd

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Wednesday, 23 September 2020 7:41 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D20003815MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

This email has been checked for viruses by AVG antivirus software. www.avg.com