

## Su Li (LKK Auto)

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**From:** Su Li (LKK Auto)  
**Sent:** Thursday, 24 September 2020 11:08 AM  
**To:** VICSANGHILAN@MSFIRSTCAPITAL.COM.SG  
**Cc:** Admin A; Asher Sng (LKKAuto); Jason Tea  
**Subject:** RE: SURVEY ASSESSMENT - D20003815MFSH/1 // EXPRESS SETTLEMENT  
**Attachments:** TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf; WhatsApp Video 2020-09-23 at 6.59.10 PM.mp4

**YOUR REF: D20003815MFSH**  
**LKK REF: CC4/FCI20010203/Ees3**

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SLN 543J at M/s HITACHI CAPITAL (S) PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice
- TP video footage

Kindly take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 23 September 2020 9:00 AM  
**To:** 'Claim Workflow System'; assignments  
**Cc:** VICSANGHILAN@MSFIRSTCAPITAL.COM.SG; Admin A  
**Subject:** RE: SURVEY ASSESSMENT - D20003815MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Wednesday, 23 September 2020 7:41 AM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [VICSANGHILAN@MSFIRSTCAPITAL.COM.SG](mailto:VICSANGHILAN@MSFIRSTCAPITAL.COM.SG)

**Subject:** PRI: SURVEY ASSESSMENT – D20003815MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**



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