

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, September 19, 2022 10:18 AM  
**To:** claims@kkimhin.com.sg  
**Cc:** sandrakhong@gmail.com; Admin A; Margaret KKH; Service KKH; CS A Team  
**Subject:** RE: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

**Categories:** HMK

Dear Sir / Madam,

We refer to our several reminders since year 2021.

Please duly sign the [Discharge Voucher](#) and email to [us\(LKK\)](#) for our necessary action.

We will treat as you are no longer interested in pursuing this third-party claim against us if there is no reply from you by **26/09/2022.**

We will then proceed to close our file without any further consideration.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Monday, 14 February 2022 2:22 PM  
**To:** claims@kkimhin.com.sg  
**Cc:** sandrakhong@gmail.com; Admin A <admin-a@lkkauto.com>; Margaret KKH <margaret@kkimhin.com.sg>; Service KKH <service@kkimhin.com.sg>  
**Subject:** RE: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

***WITHOUT PREJUDICE***

Dear Sirs/Mdm,

We refer to our email on 01/07/2021.

Please duly sign the [Discharge Voucher](#) and return original DV to **us(LKK)** for our necessary action.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Wednesday, 15 December 2021 4:50 PM

**To:** [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg)

**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Margaret KKH  
<[margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg)>; Service KKH <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>

**Subject:** Re: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

*WITHOUT PREJUDICE*

Dear Sirs/Mdm,

We refer to our email on 01/07/2021.

Please duly sign the [Discharge Voucher](#) enclosed and return original DV to **us(LKK)** for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Thursday, November 11, 2021 11:45 AM  
**To:** [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg) <[claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg)>  
**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Margaret KKH <[margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg)>; Service KKH <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>  
**Subject:** RE: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

***WITHOUT PREJUDICE***

Dear Sirs/Mdm,

We refer to our email on 01/07/2021.

Please duly sign the [Discharge Voucher](#) enclosed and return original DV to **us(LKK)** for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Monday, 18 October 2021 6:16 PM  
**To:** [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg)  
**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Margaret KKH <[margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg)>; Service KKH <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>  
**Subject:** Re: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

***WITHOUT PREJUDICE***

Dear Sirs/Mdm,

We refer to our email on 01/07/2021.

Please duly sign the [Discharge Voucher](#) enclosed and return original DV to [us\(LKK\)](#) for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Tuesday, October 5, 2021 2:30 PM

**To:** [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg) <[claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg)>

**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Margaret KKH <[margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg)>; Service KKH <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>

**Subject:** Re: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

***WITHOUT PREJUDICE***

Dear Sirs/Mdm,

We refer to our email on 01/07/2021.

Please duly sign the [Discharge Voucher](#) enclosed and return original DV to **us(LKK)** for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Wednesday, August 18, 2021 8:04 PM

**To:** [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg) <[claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg)>

**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Margaret KKH <[margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg)>; Service KKH <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>

**Subject:** Re: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

***WITHOUT PREJUDICE***

Dear Sirs/Mdm,

We refer to our email on 01/07/2021.

Please duly sign the [Discharge Voucher](#) enclosed and return original DV to **us(LKK)** for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Thursday, July 1, 2021 9:05 PM

**To:** [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg) <[claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg)>

**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Margaret KKH <[margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg)>; Service KKH <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>

**Subject:** Re: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

*WITHOUT PREJUDICE*

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Discharge Voucher](#) enclosed and return original DV to **us(LKK)** for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg) <[claims@kkimhin.com.sg](mailto:claims@kkimhin.com.sg)>  
**Sent:** Thursday, July 1, 2021 4:30 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Margaret KKH <[margaret@kkimhin.com.sg](mailto:margaret@kkimhin.com.sg)>; Service KKH <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>  
**Subject:** Re: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

OUR REF : 020401/08

Dear Jaslin

Reference to your email dated 01 Jul 2021.

We view that the loss of use at \$50 is too low for vehicle less than 2 year old. However, for the purpose of an amicable settlement, we are prepared to accept an offer as follows:

|                                   |                    |
|-----------------------------------|--------------------|
| 1. Cost of Repair (w/GST)         | \$ 1,075.31        |
| 2. Loss of Use (3 days x \$60.00) | \$ 180.00          |
| 3. LTA Report fee                 | \$ 7.45            |
| <b>Total</b>                      | <b>\$ 1,262.76</b> |

Look forward to your reply soon.

Thank you.

Best Regards  
Carin  
K. Kim Hin Auto Pte Ltd  
160 Sin Ming Drive #02-20  
Sin Ming AutoCity  
Singapore 575722  
Tel: 6452 7018

**From:** service  
**Sent:** Thursday, July 01, 2021 3:34 PM  
**To:** Jaslin Kok (LKK Auto) ; Margaret ; Carin KKH Claims  
**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com) ; Admin A  
**Subject:** Re: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

Team, pls work with LKK on this offer and update me.

Best Regards  
Sandra  
6452 7018  
9622 2116  
K. Kim Hin Auto Pte Ltd

---

**From:** "Jaslin Kok (LKK Auto)" <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Thursday, July 1, 2021 3:23 PM  
**To:** "[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)" <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>

**Cc:** "[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)" <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>, "Admin A" <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

*WITHOUT PREJUDICE*

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows:-

|                                   |                    |
|-----------------------------------|--------------------|
| 1. Cost of Repair (w/GST)         | \$ 1,075.31        |
| 2. Loss of Use (3 days x \$50.00) | \$ 150.00          |
| 3. LTA Report fee                 | \$ 7.45            |
| <b>Total</b>                      | <b>\$ 1,232.76</b> |

Please confirm acceptance

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** service <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>  
**Sent:** Tuesday, January 12, 2021 2:41 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

---

**From:** "Jaslin Kok (LKK Auto)" <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Tuesday, January 12, 2021 2:38 PM  
**To:** "service@kkimhin.com.sg" <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>  
**Cc:** "sandrakhong@gmail.com" <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>, "Admin A" <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,  
Kindly let us have a longer version video as attached video shows after accident.  
Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** service <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>  
**Sent:** Tuesday, 12 January 2021 2:28 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)  
**Subject:** RE: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

Enclosed video.

---

**From:** "Jaslin Kok (LKK Auto)" <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Tuesday, January 12, 2021 2:18 PM  
**To:** "service@kkimhin.com.sg" <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>  
**Cc:** "sandrakhong@gmail.com" <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>, "Admin A" <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,  
We refer to our email on 07/10/2020.  
Kindly let us have a copy of video footage for our viewing.  
Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Wednesday, 7 October 2020 2:45 PM

**To:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)

**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

Kindly let us have a copy of video footage for our viewing.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jaslin Kok (LKK Auto)

**Sent:** Thursday, 24 September 2020 2:16 PM

**To:** [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)

**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com); Jia Le (LKK Auto); Admin A

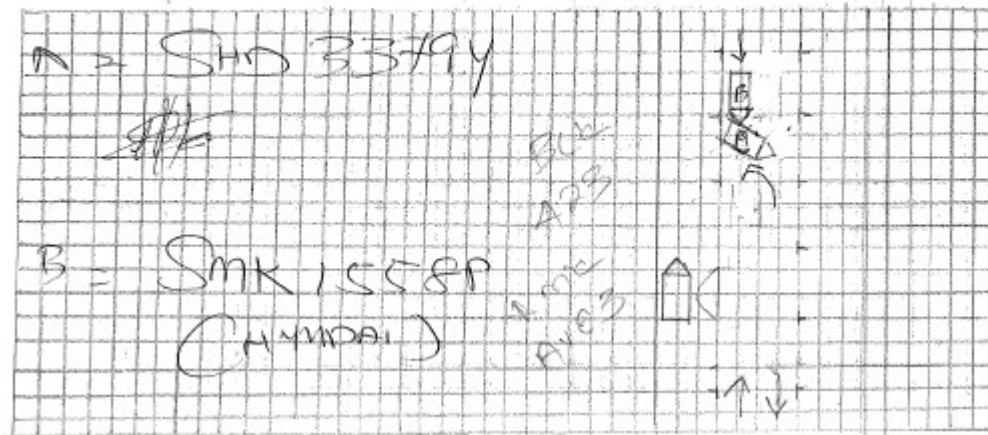
**Subject:** RE: SMK 1558 P and SHD 3379 Y on 29 Aug 2020 \*\*\* LKK REF: CC4/FCI20010198/Kda3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the 29/8/2020 @ 0945 hrs I was driving towards BLK 423 Ang Mo Kio Ave 3 to pick up my passenger.

There is a van parked at the drop off point so I slowly reversing into the parking lot after I checked it was clear from any incoming vehicle.

Then there is a slight impact on my taxi left rear portion.

No injury at the point of accident.

Please provide us evidence i.e. video/ scene photo.

Kindly note that for liability, claim negotiation and settlement, please contact **Jia Le via email**.

To check availability of the case handler, you may contact the undersigned.

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: service <[service@kkimhin.com.sg](mailto:service@kkimhin.com.sg)>

Sent: Tuesday, September 22, 2020 10:07 AM

To: Motor Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

Cc: [service@kkimhin.com.sg](mailto:service@kkimhin.com.sg); Sandra (Gmail) <[sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)>

Subject: SMK 1558 P and SHD 3379 Y on 29 Aug 2020

Your Ref: SHD 3379 Y (First Capital)  
Our Ref: SMK 1558 P

Dear Officer

Good day to you.

Our client SMK 1558 P was hit by your insured SHD 3379 Y on 29 Aug 2020.

Vehicle is in the workshop.

Please kindly arrange for survey. Thank you.

Best Regards  
Sandra  
6452 7018  
9622 2116  
K. Kim Hin Auto Pte Ltd

## Mei Kwan (LKKAuto)

---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Sunday, October 2, 2022 3:15 PM  
**To:** Karen Tan  
**Cc:** Admin A  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020  
  
**Categories:** HMK

Dear Karen,

We refer to the below email.

No response from the TP repairer since the final reminder sent.

We will proceed to submit survey report and our invoice to your good office.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

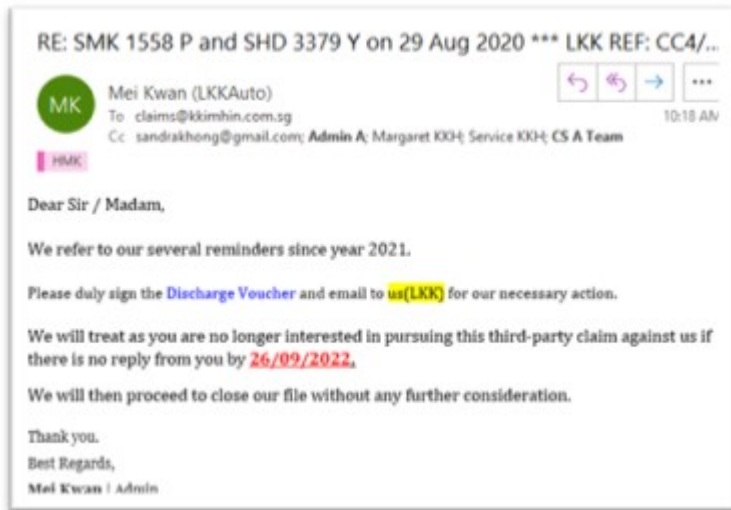
---

**From:** Mei Kwan (LKKAuto)  
**Sent:** Monday, September 19, 2022 10:21 AM  
**To:** Karen Tan <karentan@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Karen,

Noted. Final reminder has been sent to TP.

Please refer to the below screenshot.



Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Karen Tan <[karentan@msfirstcapital.com.sg](mailto:karentan@msfirstcapital.com.sg)>

**Sent:** Monday, 19 September 2022 9:05 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Sirs/Madam,

We refer to the captioned matter.

Kindly follow up for the signed DV.

*Best Regards,*

*Karen Tan*

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Monday, January 24, 2022 10:39 AM  
**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Chris

We are currently still pending for signed DV.

*"Wishing You Happiness & Prosperity Chinese New Year 2022"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Sent:** Thursday, 20 January 2022 3:07 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Jaslin,

Any update for this matter?

Regards.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: [ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg) | Company Regn. No. 195000106C

**A Member of**  **Insurance Group**

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---

**From:** Lim Gan Koon (Chris)  
**Sent:** Wednesday, 30 June 2021 6:26 pm  
**To:** 'Jaslin Kok (LKK Auto)' <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020


Dear Jaslin,

Pls offer as per below:

COR - \$1,075.31  
LOU - \$100.00 to \$180.00 (\$50 to \$60 x 2 to 3 days)  
LTA Fee - \$7.45  
Total - \$1,182.76 to \$1,262.76

Regards.

Chris Lim  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: [ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of**  **Insurance Group**

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---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Wednesday, 30 June 2021 5:16 pm  
**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHD 3379Y (FCI) AND SMK 1558P (TP) ON 29/08/2020**

We refer to the above matter.



We seek your approval to offer repairer “K.KIM HIN AUTOMOTIVE PTE LTD” at **\$ 1,262.76 (all-in).**

The summary is as follows: -

☐  
☐

|                                   | Amount Claimed | Amount Revised                    |
|-----------------------------------|----------------|-----------------------------------|
| 1. Cost of Repair                 | \$ 3,812.24    | \$ 1,075.31 (\$1,004.96 + 7% GST) |
| 2. Loss of Use (3 days x \$80.00) | \$ 240.00      | \$ 180.00 (3 days x \$60.00)      |
| 3. LTA / GIA Search Fee           | \$ 7.45        | \$ 7.45                           |
| <b>Total</b>                      | \$ 4,997.10    | <b><u>\$ 1,741.78</u></b>         |

Surveyor recommended 2 days for repair + 1 PRS = 3Days

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Wednesday, June 30, 2021 10:10 AM

**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

***WITHOUT PREJUDICE***

Dear Chris

We are currently preparing our report to seek mandate.

We will submit mandate request asap.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Sent:** Wednesday, June 30, 2021 9:27 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Jaslin,

Please follow-up on your email below.

Thank you.

Chris Lim  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: [ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Thursday, 17 June 2021 9:20 am

**To:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

***WITHOUT PREJUDICE***

Dear Chris

We are currently preparing our report to seek mandate.

We will submit mandate request asap.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Lim Gan Koon (Chris) <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>

**Sent:** Thursday, June 17, 2021 9:11 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Jaslin,

Have you prepare the mandate offer?

Thank you.

Chris Lim  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: [ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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---

**From:** Lim Gan Koon (Chris)

**Sent:** Thursday, 10 June 2021 1:12 pm

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Jaslin,

Attached herewith the LOD from TP.

Kindly prepare to seek mandate offer.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: [ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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---

**From:** Vic Alpeh S. Sanghilan

**Sent:** Monday, 18 January 2021 12:18 pm

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXPRESS SETTLEMENT via LKK] MSFCIL REF: D20003479MFSH/1 // - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Jaslin,

We refer to your below email.

We agree to your recommendation on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Monday, 18 January 2021 11:57 am

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SURVEY ASSESSMENT - D20003479MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Vic

Please find attached TP's video footage.

**Liability: 100%**

Remarks: OI Reversing & Hit TP's Stationary car.

**Kindly let us have your approval .**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Vic Alpeh S. Sanghilan <[vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)>

**Sent:** Thursday, 24 September 2020 9:33 AM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** RE: SURVEY ASSESSMENT - D20003479MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Jaslin,

Please find attached OI GIA Report as requested.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Thursday, 24 September 2020 9:21 am  
**To:** Vic Alpeh S. Sanghilan <[vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)>  
**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20003479MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

Dear Vic

Noted. We will request for TP video footage

Meanwhile, kindly provide a copy of your insured's GIA report for our necessary action.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Vic Alpeh S. Sanghilan <[vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)>  
**Sent:** Thursday, 24 September 2020 9:05 AM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20003479MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020


Dear Jaslin/Jia Le,

Received with thanks.

Kindly request for TP video footage for our record.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company  
Regn. No. 195000106C  
**A Member of  Insurance Group**

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---

**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Wednesday, 23 September 2020 5:41 pm  
**To:** Vic Alpeh S. Sanghilan <[vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)>  
**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SURVEY ASSESSMENT - D20003479MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHD3379Y (OI : FCI - TBA ) and SMK1558P (TP : LKK REF - CC4/FCI20010198/Kda3) on 29/08/2020

**YOUR REF: D20003479MFSH**  
**LKK REF: CC4/FCI20010198/Kda3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMK 1558P on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide a copy of your insured's GIA report for our necessary action

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**



Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 23 September 2020 9:18 AM

**To:** 'Claim Workflow System' <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [VICSANGHILAN@MSFIRSTCAPITAL.COM.SG](mailto:VICSANGHILAN@MSFIRSTCAPITAL.COM.SG)

**Subject:** RE: SURVEY ASSESSMENT - D20003479MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>

**Sent:** Wednesday, 23 September, 2020 7:46 AM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG);  
[VICSANGHILAN@MSFIRSTCAPITAL.COM.SG](mailto:VICSANGHILAN@MSFIRSTCAPITAL.COM.SG)

**Subject:** PRI: SURVEY ASSESSMENT - D20003479MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**