

Jasper Chua (LKK Auto)

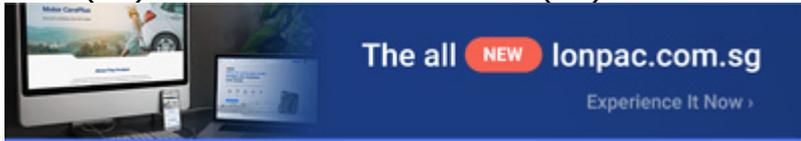
From: ONG LI LI <llong@lonpac.com>
Sent: Tuesday, 8 December 2020 9:50 AM
To: Jasper Chua (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]

Lonpac External - General

Dear Jasper

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Friday, 4 December 2020 11:01 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision , insured driver is the last car.

Summary to offer to repairer **HUI YANG MOTOR PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 17,500.55	\$ 10,593.00
Loss of Use (\$55.00 x 9 days)	\$ 495.00	\$ 495.00
GIA	\$ 2.00	\$ 2.00
Proposed Total	\$ 17,997.55	\$ 11,090.00

Breakdown of days is as follows:

Recommended repair days	8
Weekends / Downtime	1
CLAIM DAYS	9

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 14 October 2020 11:06 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]

Lonpac External - General

Dear Jasper

Please see attached and handle.

Regards,

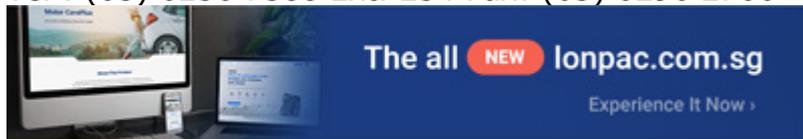
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

Sent: Wednesday, 23 September 2020 5:38 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]

LPC REF : 19/20/20/VC00/023694

LKK REF : CC4/LPC20010197/Kba3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SLZ 4501R at M/s Hui Yang Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 23 September 2020 10:16 AM

To: 'ONG LI LI' <llong@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]

Dear Li Li,

Thank you for the assignment.

G.NIVITHA

LKK Auto Consultants Pte Ltd

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 23 September 2020 9:52 AM

To: Hui Yang Motor <hui_yang_motor@hotmail.com>; MT_Claim_SG <mt_claim@lonpac.com>;
'assignments@lkkauto.com' <assignments@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Subject: RE: Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]

Lonpac External - General

Without Prejudice

Dear Bel

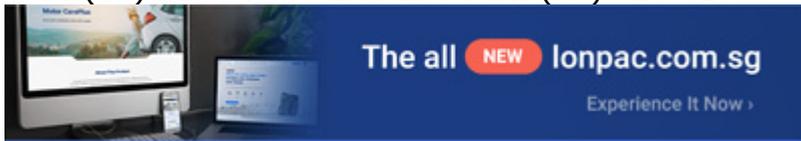
You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha/Summer

Please arrange TP survey.

Thank you.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Hui Yang Motor [mailto:hui_yang_motor@hotmail.com]
Sent: Tuesday, 22 September 2020 5:07 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Survey on SLZ4501R / DOA: 21/09/2020
Importance: High

Dear Sir/Mdm,

Please refer to attached estimate and help to arrange surveyor soonest possible cos vehicle already in our workshop.

We will pass the surveyor a copy of the GIA report during survey.

Date of Accident: 21/09/2020

Our client's vehicle: SLZ4501R

Your Insured vehicle: GBD3750D

Thank you & Regards,

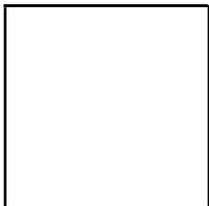
Bel

Blk 176 Sin Ming Drive

#04-09 Sin Ming Autocare

Singapore 575721

[Tel:64515752](tel:64515752)



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