

## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Friday, 4 December 2020 11:01 AM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]  
**Attachments:** TP\_LOD.pdf; 4 LKK REINSPECTION PHOTOS 1.pdf; 4 LKK REINSPECTION PHOTOS.pdf; 3 LKK INSPECTION PHOTOS.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 1 LKK INSPECTION REPORT.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 3 vehicle chain collision , insured driver is the last car.

Summary to offer to repairer **HUI YANG MOTOR PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 17,500.55	\$ 10,593.00
Loss of Use (\$55.00 x 9 days )	\$ 495.00	\$ 495.00
GIA	\$ 2.00	\$ 2.00
<b>Proposed Total</b>	<b>\$ 17,997.55</b>	<b>\$ 11,090.00</b>

Breakdown of days is as follows:

Recommended repair days	8
Weekends / Downtime	1
<b>CLAIM DAYS</b>	<b>9</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 14 October 2020 11:06 AM  
**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Subject:** RE: Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]

## Lonpac External - General

Dear Jasper

Please see attached and handle.

Regards,

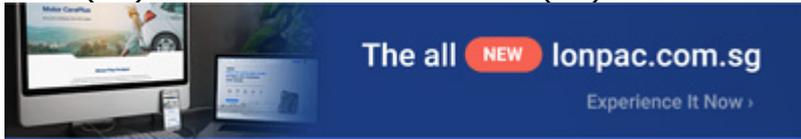
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

**Sent:** Wednesday, 23 September 2020 5:38 PM

**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]

LPC REF : 19/20/20/VC00/023694

LKK REF : CC4/LPC20010197/Kba3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SLZ 4501R at M/s Hui Yang Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 23 September 2020 10:16 AM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]

Dear Li Li,

Thank you for the assignment.

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Wednesday, 23 September 2020 9:52 AM

**To:** Hui Yang Motor <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>;

'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: Survey on SLZ4501R / DOA: 21/09/2020 Our Ref: 19/20/20/VC00/023694 [External General]

## **Lonpac External - General**

Without Prejudice

Dear Bel

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha/Summer

Please arrange TP survey.

Thank you.

Regards,

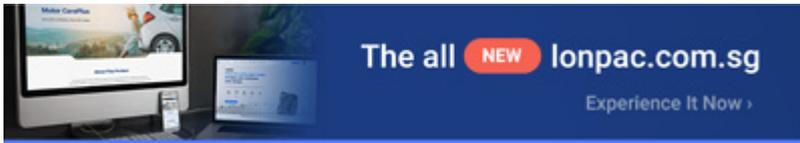
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**From:** Hui Yang Motor [[mailto:hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)]

**Sent:** Tuesday, 22 September 2020 5:07 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** Survey on SLZ4501R / DOA: 21/09/2020

**Importance:** High

Dear Sir/Mdm,

Please refer to attached estimate and help to arrange surveyor soonest possible cos vehicle already in our workshop.

We will pass the surveyor a copy of the GIA report during survey.

Date of Accident: 21/09/2020

Our client's vehicle: SLZ4501R

Your Insured vehicle: GBD3750D

Thank you & Regards,

Bel

Blk 176 Sin Ming Drive

#04-09 Sin Ming Autocare

Singapore 575721

[Tel:64515752](tel:64515752)



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)