



MS First Capital Insurance Ltd
 36 Robinson Road
 #16-01 City House
 Singapore 068877
 Attention: Motor Claims

“Without Prejudice”

Your Ref :

Our Ref :

Date : 13 October 2020

Subject : **ACCIDENT INVOLVING VEHICLES SLZ1301X & SH7749K ON 21.09.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	3955.09
Loss of use	:	S\$	180.00 (S\$60.00 x 3 days)
Total	:	S\$	4135.09

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Certificate of Insurance
3. Copy of Letter of Authorisation

Performance Motors
 Limited
 1800-Call-BMW
 (1800-2255-269)

www.pml.com.sg

303 Alexandra Road
 Sime Darby
 Performance Centre
 Singapore 159941
 Tel Sales 6319 0100
 Tel Aftersales:
 6319 0111
 Fax 6474 7770

315 Alexandra Road
 #01-01
 Sime Darby
 Business Centre
 Singapore 159944
 Tel Sales 6319 0511
 Tel Aftersales
 6319 0527
 Fax 6479 6624

280
 Kampong Arang Rd
 East Coast Centre
 Singapore 438180
 Tel Aftersales
 6319 0888
 Fax 6344 1332

Registered office
 305 Alexandra Road
 #02-01
 Vantage
 Automotive Centre
 Singapore 159942

Co. Reg. No:
 197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

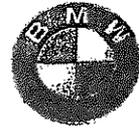
Yours sincerely

Cresendo Lagman
 Customer Service Manager, Body & Paint

Bernard Wan
 Service Manager – Body & Paint

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SL2 1301 X & SH 7749 K ON 21/9/2020

I, Philip Chiang owner of Vehicle Registration No. SL2 1301 X
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

 22/9/2020

Name: PHILIP CHIANG (Date)

NRIC No.:

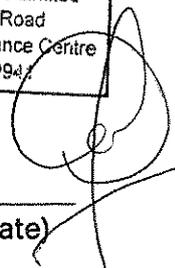
In the presence of:

CHUA KEE SIN
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159947

Name:

(Date)

NRIC No.:

 22/9/2020
@ 822605

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003843MFSH
ACCIDENT DATE : 21/09/2020
ACCIDENT LOCATION : ALONG BRADDELL ROAD TURN LEFT TOWARDS THOMSON RD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : TAY CHIN SIAH
INSURED VEHICLE : SH 7749K
INVOLVED PARTY : SLZ 1301X
SETTLEMENT SUM : \$ 4,135.09

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

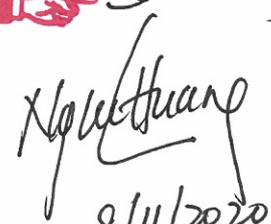
CLAIMANT : PHILIP CHIANG

Signature and Date :

8/11/2020


WITNESS : NG LEE HUANG
S1297143E

Signature and Date :


8/11/2020

*** Without Prejudice for any
Personal Injury Claim**



A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (Aft)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796624

SERVICE TAX INVOICE

Repair Order No. : B1 1492535	Page No. : 1 of 2
Date IN : 28/09/2020	Invoice Number : 2293210 / WSB
Motor Claim Advisor: Chua Kee Sin	Invoice Date : 09/10/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Mr Philip Chiang
255 Bishan Street 22
#11-462

Singapore 570255

- INVOICE TO - 303

MS First Capital Insurance Limited
6 Raffles Quay
#21-00
Singapore 048580

REGN. NO. SLZ1301X	CHASSIS NO. WBA2D920905K81200	REGN. DATE 24/04/2018	MODEL 216I G TOURER	MILEAGE 34655
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- - - - L A B O U R 1 - - - -

	NETT
To replace rear bumper including remove attachments to facilitate repair.	850.00
To respray rear bumper.	934.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
Sundries	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 21.09.2020. 3RD PARTY CAR : SH7749K.	
YOUR REF NO : D20003843MFSH.	
VEHICLE WAS SURVEYED BY MR STEVE FROM LKK AUTO ON 28.09.20 @1030HRS. AUTHORISED REPAIR BY SANGHILAN VIC FROM MS FIRST CAPITAL INSURANCE VIA EMAIL ON 23.09.2020 PROPOSE LOSS OF USE = \$60X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00

Total Labour 1: **2,014.00**

- - - - P A R T S - - - -

	Qty	Retail Price	NETT
REAR BUMPER CARRIER	1	460.40	460.40
SUPPORT	1	45.55	45.55
REAR BUMPER TRIM STRIP (CHROM)	1	110.55	110.55
REAR BUMPER PANEL PRIMED (LINES PDC	1	1,045.45	1,045.45
DECOUPING RING PDC TORQUE CONVERTER	4	5.10	20.40

Total Parts : **1,682.35**

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796624**SERVICE TAX INVOICE**

Repair Order No. : B1 1492535	Page No. : 2 of 2
Date IN : 28/09/2020	Invoice Number : 2293210 / WSB
Motor Claim Advisor: Chua Kee Sin	Invoice Date : 09/10/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

Labour Charges : 1,934.00	Total Labour & Parts Charges : S\$ 3,696.35
Parts Charges : 1,682.35	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 80.00	Invoice Total Amount Exclude GST : S\$ 3,696.35
	GST @ 7% : S\$ 258.74
	Invoice Total Amount Include GST : S\$ 3,955.09

Type text here

Computer generated invoice. No signature is required.	Amount Payable Include GST : S\$ 3,955.09
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



Jia Le (LKK Auto)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Friday, 30 October 2020 3:23 PM
To: Jia Le (LKK Auto)
Cc: Jason Tea
Subject: [MANDATE GIVEN - EXPRESS SETTLEMENT via LKK] - D20003843MFSH // Our ref: CC4/FCI20010192/da3 [ACCIDENT INVOLVING SH7749K AND SLZ1301X ON 21/09/2020]

Dear Jia Le,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$4,135.09 (all in)**.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 29 October 2020 3:55 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: SEEK MANDATE QUANTUM [EXPRESS SETTLEMENT via LKK] - D20003843MFSH // Our ref: CC4/FCI20010192/da3 [ACCIDENT INVOLVING SH7749K AND SLZ1301X ON 21/09/2020]

Claim No: D20003843MFSH
LKK Ref: CC4/FCI20010192/da3

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 7749K AND SLZ 1301X ON 21/09/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "PERFORMANCE MOTORS LIMITED" at \$4,135.09(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,472.70	\$ 3,955.09
2. Loss of Use (3days x \$60)	\$ 180.00	\$ 180.00 (3days x \$60)
Total	\$ 6,652.70	\$ 4,135.09

Surveyor recommended 3 days for repair

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [<mailto:vicsanghilan@msfirstcapital.com.sg>]

Sent: Monday, 28 September 2020 11:44 AM

To: Jia Le (LKK Auto)

Cc: Jason Tea

Subject: [EXPRESS SETTLEMENT via LKK] - D20003843MFSH // Our ref: CC4/FCI20010192/da3 [ACCIDENT INVOLVING SH7749K AND SLZ1301X ON 21/09/2020]

Dear Jia Le,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilan@msfirstcapital.com.sg

|Company Regn. No. 195000106C

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, 23 September 2020 3:32 pm

To: Vic Alpeh S. Sanghilaan <vicsanghilaan@msfirstcapital.com.sg>

Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003843MFSH // Our ref: CC4/FCI20010192/da3 [ACCIDENT INVOLVING SH7749K AND SLZ1301X ON 21/09/2020]

Dear Vic,

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party vehicle.

TP video link: https://www.dropbox.com/s/dot8lftaewc5rc1/EVT_20200921_165810_2.avi?dl=0

Kindly let us have your approval on liability.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)