



MS First Capital Insurance Ltd  
 36 Robinson Road  
 #16-01 City House  
 Singapore 068877  
 Attention: Motor Claims

**“Without Prejudice”**

Your Ref :

Our Ref :

Date : 13 October 2020

Subject : **ACCIDENT INVOLVING VEHICLES SLZ1301X & SH7749K ON 21.09.2020**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	:	S\$	3955.09
Loss of use	:	S\$	180.00 (S\$60.00 x 3 days)
Total	:	S\$	4135.09

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair bill
2. Copy of Certificate of Insurance
3. Copy of Letter of Authorisation

Performance Motors  
 Limited  
 1800-Call-BMW  
 (1800-2255-269)

[www.pml.com.sg](http://www.pml.com.sg)

303 Alexandra Road  
 Sime Darby  
 Performance Centre  
 Singapore 159941  
 Tel Sales 6319 0100  
 Tel Aftersales:  
 6319 0111  
 Fax 6474 7770

315 Alexandra Road  
 #01-01  
 Sime Darby  
 Business Centre  
 Singapore 159944  
 Tel Sales 6319 0511  
 Tel Aftersales  
 6319 0527  
 Fax 6479 6624

280  
 Kampong Arang Rd  
 East Coast Centre  
 Singapore 438180  
 Tel Aftersales  
 6319 0888  
 Fax 6344 1332

Registered office  
 305 Alexandra Road  
 #02-01  
 Vantage  
 Automotive Centre  
 Singapore 159942

Co. Reg. No:  
 197401559W

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).

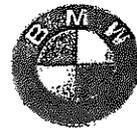
Yours sincerely

Cresendo Lagman  
 Customer Service Manager, Body & Paint

Bernard Wan  
 Service Manager – Body & Paint

# Performance Motors Limited

A member of the Sime Darby Group



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SL2 1301 X & SH 7749 K ON 21/9/2020

I, Philip Chiang owner of Vehicle Registration No. SL2 1301 X  
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

 22/9/2020

Name: PHILIP CHIANG (Date)

NRIC No.:

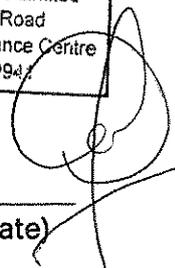
In the presence of:

CHUA KEE SIN  
Performance Motors Limited  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159947

Name:

(Date)

NRIC No.:

 22/9/2020  
@ 822605

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20003843MFSH  
ACCIDENT DATE : 21/09/2020  
ACCIDENT LOCATION : ALONG BRADDELL ROAD TURN LEFT TOWARDS THOMSON RD  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : TAY CHIN SIAH  
INSURED VEHICLE : SH 7749K  
INVOLVED PARTY : SLZ 1301X  
SETTLEMENT SUM : \$ 4,135.09

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

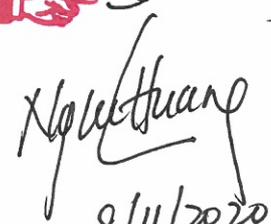
CLAIMANT : PHILIP CHIANG

Signature and Date :

8/11/2020  


WITNESS : NG LEE HUANG  
S1297143E

Signature and Date :

  
8/11/2020

**\* Without Prejudice for any  
Personal Injury Claim**



A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-00200

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (Aft)  
Fax. 64747770

280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (Aft)  
Fax. 63449773

315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528  
63190533/530  
Fax. 64796601  
64796624

**SERVICE TAX INVOICE**

Repair Order No. : B1 1492535	Page No. : 1 of 2
Date IN : 28/09/2020	Invoice Number : 2293210 / WSB
Motor Claim Advisor: Chua Kee Sin	Invoice Date : 09/10/2020
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

**- CUSTOMER INFORMATION -**

Mr Philip Chiang  
255 Bishan Street 22  
#11-462

Singapore 570255

**- INVOICE TO - 303**

MS First Capital Insurance Limited  
6 Raffles Quay  
#21-00  
Singapore 048580

REGN. NO. SLZ1301X	CHASSIS NO. WBA2D920905K81200	REGN. DATE 24/04/2018	MODEL 216I G TOURER	MILEAGE 34655
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**- - - - L A B O U R 1 - - - -**

To replace rear bumper including remove attachments to facilitate repair.	850.00
To respray rear bumper.	934.00
To check electrical wiring systems and lightings at the rear section for proper function.	150.00
Sundries	80.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 21.09.2020. 3RD PARTY CAR : SH7749K.	
YOUR REF NO : D20003843MFSH.	
VEHICLE WAS SURVEYED BY MR STEVE FROM LKK AUTO ON 28.09.20 @1030HRS. AUTHORISED REPAIR BY SANGHILAN VIC FROM MS FIRST CAPITAL INSURANCE VIA EMAIL ON 23.09.2020 PROPOSE LOSS OF USE = \$60X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.	0.00

Total Labour 1: **2,014.00**

**- - - - P A R T S - - - -**

	Qty	Retail Price	NETT
REAR BUMPER CARRIER	1	460.40	460.40
SUPPORT	1	45.55	45.55
REAR BUMPER TRIM STRIP (CHROM)	1	110.55	110.55
REAR BUMPER PANEL PRIMED (LINES PDC	1	1,045.45	1,045.45
DECOUPING RING PDC TORQUE CONVERTER	4	5.10	20.40

Total Parts : **1,682.35**

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (Aft)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528  
63190533/530  
Fax. 64796601  
64796624**SERVICE TAX INVOICE**

Repair Order No. : <b>B1 1492535</b>	Page No. : <b>2 of 2</b>
Date IN : <b>28/09/2020</b>	Invoice Number : <b>2293210 / WSB</b>
Motor Claim Advisor: <b>Chua Kee Sin</b>	Invoice Date : <b>09/10/2020</b>
	Payment Terms : <b>30 Days From Invoice</b>
	Invoice By : <b>Mahamod Bin Mohd Sanif</b>

Labour Charges : <b>1,934.00</b>	Total Labour & Parts Charges : <b>S\$ 3,696.35</b>
Parts Charges : <b>1,682.35</b>	Less Insurance Excess : <b>S\$ 0.00</b>
Lubricant/Misc : <b>80.00</b>	Invoice Total Amount Exclude GST : <b>S\$ 3,696.35</b>
	GST @ 7% : <b>S\$ 258.74</b>
	Invoice Total Amount Include GST : <b>S\$ 3,955.09</b>

Type text here

Computer generated invoice. No signature is required.	<b>Amount Payable Include GST : S\$ 3,955.09</b>
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All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



## Jia Le (LKK Auto)

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**From:** Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>  
**Sent:** Friday, 30 October 2020 3:23 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Jason Tea  
**Subject:** [MANDATE GIVEN - EXPRESS SETTLEMENT via LKK] - D20003843MFSH // Our ref: CC4/FCI20010192/da3 [ACCIDENT INVOLVING SH7749K AND SLZ1301X ON 21/09/2020]

Dear Jia Le,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$4,135.09 (all in)**.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)  
| Company Regn. No. 195000106C  
**A Member of  Insurance Group**

*Personal Data Protection Act 2012 ("PDPA"):*

*Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.*

*Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.*

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**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Thursday, 29 October 2020 3:55 pm  
**To:** Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>  
**Cc:** Jason Tea <JasonTea@msfirstcapital.com.sg>  
**Subject:** RE: SEEK MANDATE QUANTUM [EXPRESS SETTLEMENT via LKK] - D20003843MFSH // Our ref: CC4/FCI20010192/da3 [ACCIDENT INVOLVING SH7749K AND SLZ1301X ON 21/09/2020]

Claim No: D20003843MFSH  
LKK Ref: CC4/FCI20010192/da3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SH 7749K AND SLZ 1301X ON 21/09/2020**

We refer to the above matter.

We seek your approval to offer Third Party repairer "PERFORMANCE MOTORS LIMITED" at \$4,135.09(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,472.70	\$ 3,955.09
2. Loss of Use (3days x \$60)	\$ 180.00	\$ 180.00 (3days x \$60)
Total	\$ 6,652.70	\$ 4,135.09

Surveyor recommended 3 days for repair

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval/instruction.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vic Alpeh S. Sanghilan [<mailto:vicsanghilan@msfirstcapital.com.sg>]

**Sent:** Monday, 28 September 2020 11:44 AM

**To:** Jia Le (LKK Auto)

**Cc:** Jason Tea

**Subject:** [EXPRESS SETTLEMENT via LKK] - D20003843MFSH // Our ref: CC4/FCI20010192/da3 [ACCIDENT INVOLVING SH7749K AND SLZ1301X ON 21/09/2020]

Dear Jia Le,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)

|Company Regn. No. 195000106C

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Wednesday, 23 September 2020 3:32 pm

**To:** Vic Alpeh S. Sanghila <[vicsanghila@msfirstcapital.com.sg](mailto:vicsanghila@msfirstcapital.com.sg)>

**Subject:** PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003843MFSH // Our ref: CC4/FCI20010192/da3 [ACCIDENT INVOLVING SH7749K AND SLZ1301X ON 21/09/2020]

Dear Vic,

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party vehicle.

TP video link: [https://www.dropbox.com/s/dot8lftaewc5rc1/EVT\\_20200921\\_165810\\_2.avi?dl=0](https://www.dropbox.com/s/dot8lftaewc5rc1/EVT_20200921_165810_2.avi?dl=0)

Kindly let us have your approval on liability.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)