

Summer Lee (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Tuesday, 22 September, 2020 9:38 PM
To: 'assignments'; SUR
Cc: Rico 60 Enquiry; Rico 60 Claims
Subject: RE: OUR REF: SNM20D203455/C02. YOUR REF: SKU 26 K -TO CONDUCT PRS

[Strictly Confidential]

Dear Sirs

Please attend to the survey.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Rico 60 Claims <claims@rico60.com>
Sent: Tuesday, 22 September 2020 7:30 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Rico 60 Enquiry <enquiry@rico60.com>
Subject: Re: OUR REF: SNM20D203455/C02. YOUR REF: SKU 26 K -TO CONDUCT PRS

Dear all,

Kindly have Steve survey the said vehicle

On Tue, 22 Sep 2020, 11:19 Cecilia Low, <cecilia.low@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 22 September 2020 11:07 AM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; claims@rico60.com; enquiry@rico60.com

Subject: OUR REF: SNM20D203455/C02/SMC8038U/LOWCT & YOUR REF: SKU 26 K -TO CONDUCT PRS

Dear Cecilia,

Please conduct PRS for SKU36K- soonest possible –(Our Insured has not filed SAS Report)

Note: officer in charge – Cecilia Low , DID: 63896530

***** Kindly quote our reference number when replying.**

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Thank you & Best regards.

Angie Foo

Claims Department

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From: Enquiry <claims@rico60.com>

Sent: Monday, September 21, 2020 4:48 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI Arrangement for SKU 26 K

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SKU 26 K

Your Insured – SMC 8038 U

DOA – 19/09/2020

**** Person-In-Charge : John/Elf**

Thank you.

Best Regards,

Shanelle Lim

RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

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