

Hsiao Tong (LKKAuto)

From: Jen Lim <jen.lim@eurokars.com.sg>
Sent: Tuesday, 24 November 2020 2:15 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A; Tommy Woon Wui Tew; Jessica Harry Shastri; Ronald Yap
Subject: RE: [Request for LOD & Docs]- You Ref: SKW3099U // DOA: 22/09/2020// LKK Ref: CC4/LPC20010179/Upa3(GBD1320A)
Attachments: 0758_001.pdf

Dear Hsiao Tong,

The repairs have been completed for **SKW3099U**. We submit the following claims with supporting documents for your perusal:-

1) Invoice No. 30075518	\$10,759.71
2) Loss of Use (9 days X \$80.00)	\$720.00
3) LTA/GIA Search Fees	\$2.00
4) Letter of Authorization	
5) Discharge Voucher	
Please pay \$10,761.71 to Trans Eurokars Pte Ltd , \$720.00 to Hao YuTao	\$11,481.71

We look forward to receiving your offer/Discharge Voucher soon.

Best regards,
Jen

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 20 November 2020 10:45 AM
To: Jen Lim <jen.lim@eurokars.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [Request for LOD & Docs]- You Ref: SKW3099U // DOA: 22/09/2020// LKK Ref: CC4/LPC20010179/Upa3(GBD1320A)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at P/P \$10,055.80(before GST) with 05 repair days.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

In the matter of an accident involving motor vehicles SKW3099U and GBD1320A
on 22/09/2020 along junction of Paya Lebar Road & Eunos Ave 5

I/We, Hao Yu Tao the owner of vehicle registration number SKW3099U
at the material time of accident hereby appoint Eurokars Services Pte Ltd to proceed with the
repairs to the damages caused to my/our vehicle in the above accident in accordance with the
recommendations and advice of the licensed motor surveyor appointed by the insurers or on
my/our behalf.

I/We authorise Eurokars Services Pte Ltd and/or its representative to submit and make any claims
which I/we may have against the other party/parties or alternatively under the insurance policy
taken up by me/us in respect of the cost of repairs suffered by me/us arising from the accident,
and to receive payment (such payment to be made by way of cheque in favour of Eurokars
Services Pte Ltd) due to me/us in connection with and arising out of the above claim.

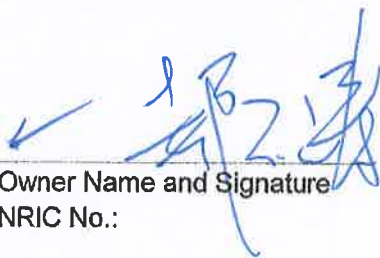
Eurokars Services Pte Ltd and/or its representative are hereby authorised as my attorney to
execute and/or sign any documents/discharge vouchers regarding the above claim.

I/We further confirm that the acceptance by Eurokars Services Pte Ltd of the settlement amount in
respect of such claim shall constitute the full discharge of my/our claim in respect of such loss and
damage.

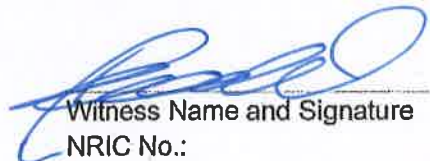
I/We hereby declare that all acts and documents done by virtue of this Letter of Authorisation on
my/our behalf shall be good valid and effectual to all intents and purposes whatsoever as if the
same had been done or executed by me/us in person.

Dated the 22 day of Sept 2020.

Owner Name and Signature
NRIC No.:



Witness Name and Signature
NRIC No.:



Type text here



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/023692
DATE : 15 DEC 2020

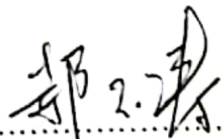
DISCHARGE VOUCHER

I/We, HAO YUTAO confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBD1320A the sum of Singapore Dollar Eleven Thousand One Hundred Eighty One and Cents Seventy One Only (\$\$11,181.71) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKW3099U and GBD1320A on 22 Sept 2020 along Junction of Paya Lebar Road and Eunos Ave 5.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ ONG LIAN HUA AND/OR V PARATH) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to TRANS EUROKARS PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date

Hao YuTao 18/12/2020
.....
Name of vehicle owner /Date



Trans Eurokars Mazda (UB)

TAX INVOICE

GST Reg No: M90364005A

CODE: L0002 INS-LON

CUSTOMER: LONPAC INSURANCE BHD
ADDRESS: 300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

TEL NO: 6250 7388

MODEL: MAZDA3 5DR 1.5 AT M-HYBRID ELE

CHASSIS NO: JM6BP2HAAK1102352

ENGINE NO: P520633683

DESCRIPTION: Body repair

PAGE NO : 1

INVOICE NO: I 30075518

DEPT/POS ID: I / MU

DATE IN: 12/10/2020

DATE PRINTED: 23/11/2020

JOB NO : 36853

CSO/OP CODE: Jenny Lim

REGN NO : SKW3099U

REGN DATE : 31/01/2020

MILEAGE : 8376

REQUISITION NO: RONALD

CODE	DESCRIPTION	AMOUNT
NOTES	INSURANCE CLAIMS	0.00
MZ-BR-RE	TO REPLACE REAR BUMPER AND TAILGATE. REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.	1,320.00
MZ-SP-SR	TO RESPRAY REAR BUMPER AND TAILGATE.	1,260.00
MZ-BR-GL	TO REMOVE & REFIT THE WINDSCREEN GLASS.	560.00
MZ-BR-GL	TO SUPPLY SEALER ON THE WINDSCREEN GLASS.	120.00
MZ-BR-RE	TO TRANSFER REVERSE SENSORS.	180.00
MZ-BR-CA	TO TRANSFER REVERSE CAMERA.	180.00
MZ-BR-DO	TO TRANSFER THE TAILGATE MECHANISM.	300.00
MZ-BR-EL	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONIN	120.00
MZ-BR-RE	TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.	150.00
MZ-BR-SU	SUNDRIES	20.00
BCKN-50-221BBB	REAR BUMPER BP 1.0 520.40	520.40
BCKR-50-222B	BUMPER, REAR LOWER BP 1.0 711.20	711.20
KD53-50-251	BRACKET, BUMPER SKYAC 1.0 5.40	5.40
BCKN-50-EK1	COVER(R), TOWING HOOK 1.0 9.10	9.10
BGV4-56-145	CLIP 10.0 2.90	29.00
B45A-56-146A	FASTENER 6.0 3.00	18.00

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888

Sales Fax: 6846 1700

Service Tel.: 6395 8899

Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118

Sales Fax: 6476 7073

Service Tel.: 6603 6128

Service Fax: 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 6090

Service Tel.: 6331 0606

Service Fax: 6331 0620

zoom-zoom



Trans Eurokars Mazda (UB)

TAX INVOICE

GST Reg No: M90364005A

CODE: L0002 INS-LON
CUSTOMER: LONPAC INSURANCE BHD
ADDRESS: 300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555
TEL NO: 6250 7388
MODEL: MAZDA3 5DR 1.5 AT M-HYBRID ELE
CHASSIS NO: JM6BP2HAAK1102352
ENGINE NO: P520633683
DESCRIPTION: Body repair

PAGE NO : 2
INVOICE NO: I 30075518
DEPT/POS ID: I / MU
DATE IN: 12/10/2020
DATE PRINTED: 23/11/2020
JOB NO: 36853
CSO/OP CODE: Jenny Lim
REGN NO: SKW3099U
REGN DATE: 31/01/2020
MILEAGE: 8376
REQUISITION NO: RONALD

CODE	DESCRIPTION	AMOUNT
BDY0-62-02XA	BODY, LIFT GATE BP	1.0 1214.30
KD45-68-865	FASTENER	7.0 2.70
GJ21-68-885B02	FASTENER	4.0 3.00
B0L6-51-150	LAMP (R), RR COMB BP H	1.0 933.70
BCKD-51-3F0	LAMP (R), TRUNK LID BP	1.0 630.60
BCKA-50-EM1	TAPE, PROTECTOR	3.0 4.70
BEME-51-979	PROTECTOR BP	4.0 9.10
BEMF-51-954	PROTECTOR BP	7.0 14.60
KB8A-51-SJ3	CLIP	2.0 5.50
KB8A-51-W24A	FASTENER	7.0 3.70
GB02-67-014	CLIP	1.0 6.60
TK78-51-0B6	CLIP	2.0 11.00
BCKD-51-721	ORNAMENT HB REAR BP	1.0 33.00
BCKD-51-771A	ORNAMENT RR HB BP	1.0 40.50
BDMT-51-730F	MASCOT REAR BP HB	1.0 455.60
BCKD-68-930A02	TRIM, LIFT GATE-UPPER	1.0 106.60
BEMD-51-954	PROTECTOR, SPOILER BP	3.0 3.70
BEMD-51-9B5A	PROTECTOR, SPOILER BP	2.0 9.10

ORIGINAL COPY

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888 Service Tel.: 6395 8899

Sales Fax: 6846 1700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Service Tel.: 6603 6128

Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 6090

Service Tel.: 6331 0606

Service Fax: 6331 0620

zoom-zoom



Trans Eurokars Mazda (UB)

TAX INVOICE

GST Reg No:M90364005A

CODE: L0002 INS-LON
CUSTOMER: LONPAC INSURANCE BHD
ADDRESS: 300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555
TEL NO: 6250 7388
MODEL: MAZDA3 5DR 1.5 AT M-HYBRID ELE
CHASSIS NO: JM6BP2HAAK1102352
ENGINE NO: P520633683
DESCRIPTION: Body repair

PAGE NO : 3
INVOICE NO: I 30075518
DEPT/POS ID: I / MU
DATE IN: 12/10/2020
DATE PRINTED: 23/11/2020
JOB NO : 36853
CSO/OP CODE: Jenny Lim
REGN NO : SKW3099U
REGN DATE : 31/01/2020
MILEAGE : 8376
REQUISITION NO: RONALD

CODE	DESCRIPTION	AMOUNT
BEME-51-954A	PROTECTOR, SPOILER BP	1.0 9.10 9.10
BEMD-51-954	PROTECTOR, SPOILER BP	3.0 3.70 11.10
BEMD-51-9B5A	PROTECTOR, SPOILER BP	2.0 9.10 18.20
BEME-51-954A	PROTECTOR, SPOILER BP	1.0 9.10 9.10
11-M-HYBRID	EMBLEM RR M-HYBRID B	1.0 36.70 36.70
B0J8-67-UC6	BRACKET B/SENSOR BP	1.0 23.40 23.40
BCKP-67-A20B	CORD, REAR BUMPER BP	1.0 552.00 552.00
BCJH-51-3H8	GASKET, LAMP-LIFT GAT	2.0 19.80 39.60
EG21-51-146	FASTENER	2.0 6.20 12.40
BHY9-51-0A6	CLIP	2.0 10.10 20.20
K123-51-039	GROMMET	4.0 2.80 11.20
B0J8-67-UC6	BRACKET B/SENSOR BP	5.0 23.40 117.00
<div>Parts 5,845.80 Surcharge 0.00 Labour 4,210.00 Menus 0.00</div>		<div>Net 10,055.80 G.S.T. 7% 703.91 Total 10,759.71 Paid 0.00 Amount Due 10,759.71</div>
ORIGINAL COPY		

All major repaired parts stated above are covered under a 6 months or 10,000 km warranty, whichever comes first. The above excludes expendable maintenance items, natural wear & tear components and parts damaged due to negligence or improper handlings.

Proof of Payment is only valid if this invoice is stamped "PAID" & signed by us. Any dispute to this invoice must be made within 5 calendar days.

TRANS EUROKARS PTE LTD

CASH / NETS / AMEX / VISA / MASTER
NO:

Customer Signature

Authorised Signature



Corporate Head Office : Trans Eurokars Pte Ltd, Eurokars Centre 12 Sungei Kadut Ave Singapore 729648
Tel: 6363 3003 Fax: 6369 3003 BRN.199103859N

Showrooms & Service Centres :

5 Ubi Close Singapore 408605

Sales Tel.: 6395 8888 Service Tel.: 6395 8899
Sales Fax: 6846 1700 Service Fax: 6744 9402

23 Leng Kee Road Singapore 159095

Sales Tel.: 6603 6118 Service Tel.: 6603 6128
Sales Fax: 6476 7073 Service Fax: 6476 7417

Eurokars Aftersales Centre :

27A Tanjong Penjuru Singapore 6090

Service Tel.: 6331 0606
Service Fax: 6331 0620

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Third Party Insurer Enquiry

Our Ref No: GR-20-113639

Date of Request: 22/09/2020

Your Ref No:

Online Purchase

Trans Eurokars Pte Ltd
12 Sungei Kadut Ave
Singapore 729648

Dear Sir/Madam,

Enquiry Date 22/09/2020

Enquiry By Ronald Yap

TP Vehicle No. GBD1320A

Accident Date 22/09/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD1320A	Lonpac Insurance Bhd	25/09/2019-22/12/2020	+65 62507388

Thank You,

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-20-113639

Date of Request: 22/09/2020

Your Ref No:

Online Purchase

Trans Eurokars Pte Ltd
12 Sungei Kadut Ave
Singapore 729648

Dear Sir/Madam,

Enquiry Date 22/09/2020

Enquiry By Ronald Yap

TP Vehicle No. GBD1320A

Accident Date 22/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Hsiao Tong (LKKAUTO)

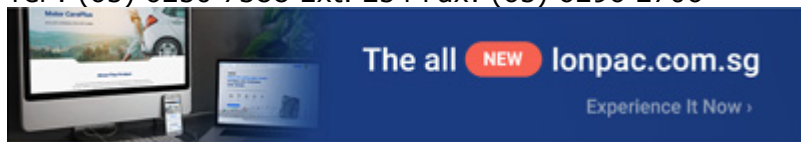
From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 7 December 2020 3:54 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE]- LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 *** LKK REF: CC4/LPC20010179/pa3 [External General]

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 7 December 2020 10:10 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE]- LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 *** LKK REF: CC4/LPC20010179/pa3 [External General]

Your ref : **19/20/20/VC05/023692**
Our ref : CC4/LPC20010179/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD1320A(LONPAC) AND SKW3099U(TP) ON 22/09/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer **"TRANS EUROKARS PTE LTD"** at **\$11,181.71(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 22,596.58	\$ 10,759.71 (\$10,055.80 +7%GST)

2. Loss of Use (9days x \$80.00)	\$ 720.00	\$ 420.00 (7days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 23,318.58	<u>\$ 11,181.71</u>

Surveyor recommended 5days for repair + 1Sunday + 1PRS = 7days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 September 2020 5:06 PM

To: ONG LI LI <long@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 *** LKK REF: CC4/LPC20010179/pa3 [External General]

Hi Lili,

Received with thanks.

We will proceed DS with third party repairer as liability is not in our driver's favour (Insured driver rear-ended third party).

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

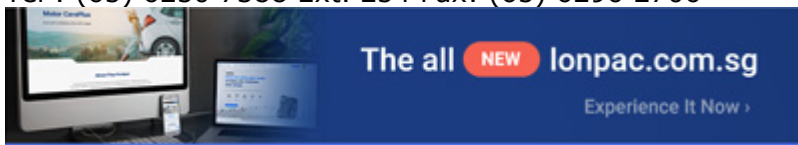
From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, 23 September 2020 3:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 *** LKK REF: CC4/LPC20010179/pa3 [External General]

Lonpac External - General

Dear Hsiao Tong

Please see our Insured's GIA report attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 23 September 2020 3:10 PM
To: ONG LI LI <long@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General] *** LKK REF: CC4/LPC20010179/pa3

Hi Lili,

Attached is a copy of rear video footage from third party for your easy reference.

Kindly advise if our insured had reported the accident. If so, pls let us have a copy of insured GIA for our further action.

Pls acknowledge receipt of our email. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Tuesday, 22 September 2020 11:56 AM

To: Ronald Yap <ronald.yap@eurokars.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Ronald

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

Please arrange TP survey.

Regards,

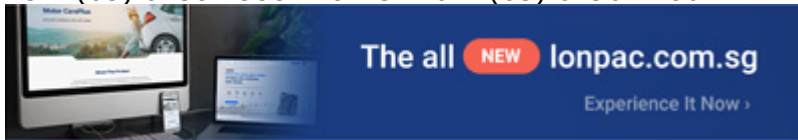
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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Lonpac External - General data is for internal / external use.

From: Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]

Sent: Tuesday, 22 September 2020 11:18 AM

To: ONG LI LI <long@lonpac.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Dear Li Li,

Yes we will arrange survey.

Ill email survey arrangements once estimate is ready.

Meanwhile, please advise liability once established / your insured reported.

Thank You,

Ronald Yap
5 Ubi Close
S408605

From: ONG LI LI <long@lonpac.com>
Sent: 22 September 2020 11:15
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Ronald

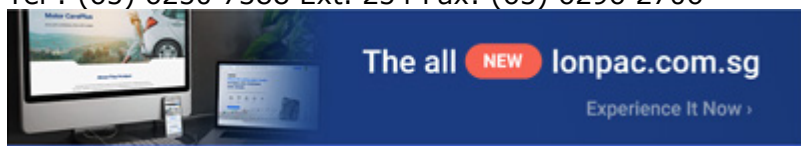
Please email to mt_claim@lonpac.com for matter relating to motor claims.

Our Insured has not reported the accident to us and therefore, we are not able to comment on liability. Do you still want us to arrange survey?

Dear Gerald

Pls register claim.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]
Sent: Tuesday, 22 September 2020 11:08 AM
To: ONG LI LI <long@lonpac.com>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Subject: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U
Importance: High

Dear Li Li,

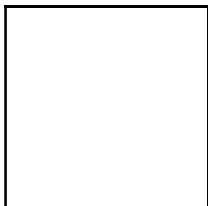
As attached, kindly advise the liability of this case the soonest.

Survey to be arranged ASAP.

Thank You,

Ronald Yap

5 Ubi Close
S408605
Eurokars Group



This email has been checked for viruses by AVG antivirus software.
www.avg.com