

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 24 September 2020 7:51 AM
To: Ronald Yap
Cc: Jess Francis Carlos; Admin A
Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General] *** LKK REF: CC4/LPC20010179/pa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

***Kindly arrange for survey.**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 22 September 2020 5:56 PM
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General] *** LKK REF: CC4/LPC20010179/pa3

Dear Ronald,

Received the video from Nivitha.

Please take note that the case handler in-charge is **Hsiao Tong**.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Ronald Yap <ronald.yap@eurokars.com.sg>

Sent: Tuesday, 22 September, 2020 5:29 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Dear Mei Kwan,

The file is too big, but it is uploaded on the Merimen. Are you able to access it?

Thank You,

Ronald Yap

5 Ubi Close

S408605

Eurokars Group

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 22 September 2020 17:18

To: Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Dear Ronald,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following and arrange for TP survey.

- **evidence i.e. video and scene photo**
- **PIR result**
- **GIA report / police report**
- **Estimated cost of repair**

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: ONG LI LI <long@lonpac.com>

Sent: Tuesday, 22 September 2020 11:56 AM

To: Ronald Yap <ronald.yap@eurokars.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Ronald

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

Please arrange TP survey.

Regards,

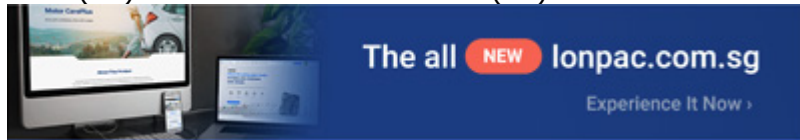
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]

Sent: Tuesday, 22 September 2020 11:18 AM

To: ONG LI LI <long@lonpac.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Dear Li Li,

Yes we will arrange survey.

Ill email survey arrangements once estimate is ready.

Meanwhile, please advise liability once established / your insured reported.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: ONG LI LI <long@lonpac.com>
Sent: 22 September 2020 11:15
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Ronald

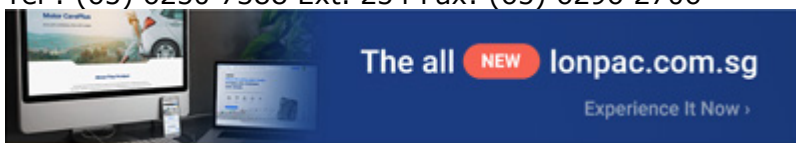
Please email to mt_claim@lonpac.com for matter relating to motor claims.

Our Insured has not reported the accident to us and therefore, we are not able to comment on liability. Do you still want us to arrange survey?

Dear Gerald

Pls register claim.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]
Sent: Tuesday, 22 September 2020 11:08 AM
To: ONG LI LI <long@lonpac.com>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Subject: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U
Importance: High

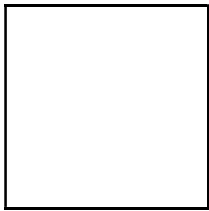
Dear Li Li,

As attached, kindly advise the liability of this case the soonest.

Survey to be arranged ASAP.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group



This email has been checked for viruses by AVG antivirus software.
www.avg.com