

Hsiao Tong (LKKAUTO)

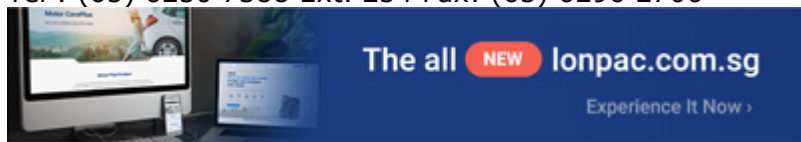
From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 7 December 2020 3:54 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE]- LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 *** LKK REF: CC4/LPC20010179/pa3 [External General]

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 7 December 2020 10:10 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE]- LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 *** LKK REF: CC4/LPC20010179/pa3 [External General]

Your ref : **19/20/20/VC05/023692**
Our ref : CC4/LPC20010179/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD1320A(LONPAC) AND SKW3099U(TP) ON 22/09/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer **"TRANS EUROKARS PTE LTD"** at **\$11,181.71(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 22,596.58	\$ 10,759.71 (\$10,055.80 +7%GST)

2. Loss of Use (9days x \$80.00)	\$ 720.00	\$ 420.00 (7days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 23,318.58	<u>\$ 11,181.71</u>

Surveyor recommended 5days for repair + 1Sunday + 1PRS = 7days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 23 September 2020 5:06 PM

To: ONG LI LI <long@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 *** LKK REF: CC4/LPC20010179/pa3 [External General]

Hi Lili,

Received with thanks.

We will proceed DS with third party repairer as liability is not in our driver's favour (Insured driver rear-ended third party).

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

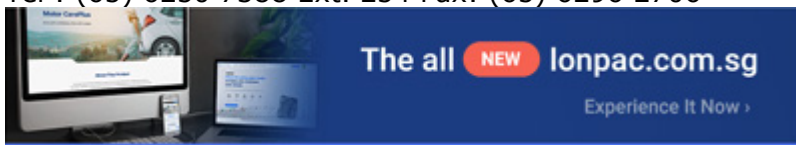
From: ONG LI LI <long@lonpac.com>
Sent: Wednesday, 23 September 2020 3:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 *** LKK REF: CC4/LPC20010179/pa3 [External General]

Lonpac External - General

Dear Hsiao Tong

Please see our Insured's GIA report attached.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 23 September 2020 3:10 PM
To: ONG LI LI <long@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General] *** LKK REF: CC4/LPC20010179/pa3

Hi Lili,

Attached is a copy of rear video footage from third party for your easy reference.

Kindly advise if our insured had reported the accident. If so, pls let us have a copy of insured GIA for our further action.

Pls acknowledge receipt of our email. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Tuesday, 22 September 2020 11:56 AM

To: Ronald Yap <ronald.yap@eurokars.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Ronald

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

Please arrange TP survey.

Regards,

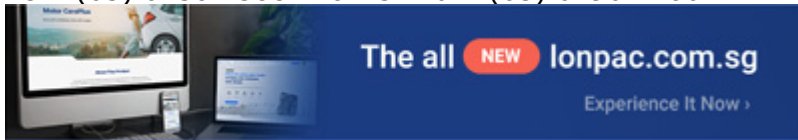
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]

Sent: Tuesday, 22 September 2020 11:18 AM

To: ONG LI LI <long@lonpac.com>

Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Dear Li Li,

Yes we will arrange survey.

Ill email survey arrangements once estimate is ready.

Meanwhile, please advise liability once established / your insured reported.

Thank You,

Ronald Yap

5 Ubi Close

S408605

From: ONG LI LI <long@lonpac.com>
Sent: 22 September 2020 11:15
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Ronald

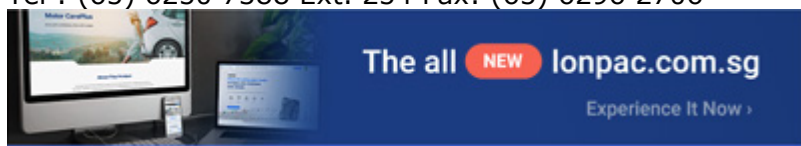
Please email to mt_claim@lonpac.com for matter relating to motor claims.

Our Insured has not reported the accident to us and therefore, we are not able to comment on liability. Do you still want us to arrange survey?

Dear Gerald

Pls register claim.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]
Sent: Tuesday, 22 September 2020 11:08 AM
To: ONG LI LI <long@lonpac.com>
Cc: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Subject: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U
Importance: High

Dear Li Li,

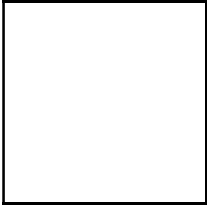
As attached, kindly advise the liability of this case the soonest.

Survey to be arranged ASAP.

Thank You,

Ronald Yap

5 Ubi Close
S408605
Eurokars Group



This email has been checked for viruses by AVG antivirus software.
www.avg.com