

## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Friday, 25 September 2020 6:08 PM  
**To:** ONG LI LI  
**Cc:** Admin A; MT\_Claim\_SG; Hsiao Tong (LKKAuto)  
**Subject:** RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 \*\*\* LKK REF: CC4/LPC20010179/Upa3 [External General]  
**Attachments:** Preliminary\_Advice.pdf; TP\_ESTIMATE-MARKED.pdf

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SKW 3099U at M/s Trans Eurokars Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary Advice

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 23 September 2020 5:06 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 \*\*\* LKK REF: CC4/LPC20010179/pa3 [External General]

Hi Lili,

Received with thanks.

We will proceed DS with third party repairer as liability is not in our driver's favour (Insured driver rear-ended third party).

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Wednesday, 23 September 2020 3:30 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref:19/20/20/VC05/023692 \*\*\* LKK REF: CC4/LPC20010179/pa3 [External General]

## Lonpac External - General

Dear Hsiao Tong

Please see our Insured's GIA report attached.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, 23 September 2020 3:10 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General] \*\*\* LKK REF: CC4/LPC20010179/pa3

Hi Lili,

Attached is a copy of rear video footage from third party for your easy reference.

Kindly advise if our insured had reported the accident. If so, pls let us have a copy of insured GIA for our further action.

Pls acknowledge receipt of our email. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Tuesday, 22 September 2020 11:56 AM

**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Summer Lee (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

## **Lonpac External - General**

Without Prejudice

Dear Ronald

You may liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Summer

Please arrange TP survey.

Regards,

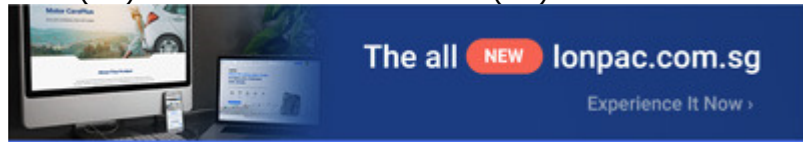
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]

**Sent:** Tuesday, 22 September 2020 11:18 AM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

Dear Li Li,

Yes we will arrange survey.

I'll email survey arrangements once estimate is ready.

Meanwhile, please advise liability once established / your insured reported.

Thank You,

Ronald Yap  
5 Ubi Close  
S408605  
Eurokars Group

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Sent:** 22 September 2020 11:15  
**To:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>  
**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U Our Ref: TBA [External General]

## Lonpac External - General

Without Prejudice

Dear Ronald

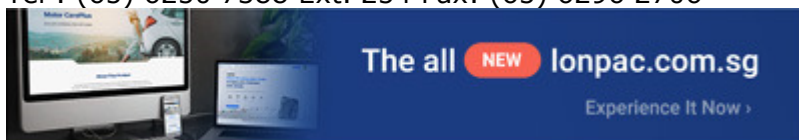
Please email to [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com) for matter relating to motor claims.

Our Insured has not reported the accident to us and therefore, we are not able to comment on liability. Do you still want us to arrange survey?

Dear Gerald

Pls register claim.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]  
**Sent:** Tuesday, 22 September 2020 11:08 AM  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Subject:** LIABILITY / YOUR REF: GBD1320A / OUR REF: SKW3099U  
**Importance:** High

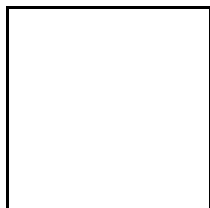
Dear Li Li,

As attached, kindly advise the liability of this case the soonest.

Survey to be arranged ASAP.

Thank You,

Ronald Yap  
5 Ubi Close  
S408605  
Eurokars Group



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)