

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 22 October 2020 5:48 PM
To: 'Muhammad Fathullah'
Subject: RE: ACCIDENT INVOLVING SMN 8943Z & SKQ 4570A ALONG/AT SEMBAWANG ROAD ON 21/09/2020
Attachments: SKQ 4570A video 2020-10-15.mp4

Dear Fathullah,

We enclosed herewith the third party's video footage for your viewing.

Based on the video, third party has already complete change lane. Therefore, we will propose up to 80% liability to third party.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Tuesday, 6 October 2020 10:25 AM
To: Muhammad Fathullah
Subject: RE: ACCIDENT INVOLVING SMN 8943Z & SKQ 4570A ALONG/AT SEMBAWANG ROAD ON 21/09/2020

Dear Fathullah,

Please be informed that we are pending our principal(AIG) instruction on this matter. We will update to you once our principal revert.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

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Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Fathullah [<mailto:md.fathullah@gmail.com>]
Sent: Monday, 5 October 2020 9:40 PM

To: Jia Le (LKK Auto)

Subject: Re: ACCIDENT INVOLVING SMN 8943Z & SKQ 4570A ALONG/AT SEMBAWANG ROAD ON 21/09/2020

Dear Jia Le,

Are there any updates on my case?

Regards,
Fathullah

On 25 Sep 2020, at 11:04 PM, Muhammad Fathullah <md.fathullah@gmail.com> wrote:

[Download Attachment](#)
[Available until 25 Oct 2020](#)

Dear Jia Le,

A link to the video is attached.

[Click to Download](#)

2020Year09Month21Day_14Hour19Minute44.436Sec_Rear-camera.avi
0 bytes

Regards,
Fathullah

On 25 Sep 2020, at 3:39 PM, Jia Le (LKK Auto) <Jiale@lkkauto.com> wrote:

Dear Fathullah,

Kindly let us have a copy of your rear camera video for our viewing as we only received the front camera video.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Fathullah [<mailto:md.fathullah@gmail.com>]

Sent: Friday, 25 September 2020 11:32 AM

To: Jia Le (LKK Auto)

Subject: Re: ACCIDENT INVOLVING SMN 8943Z & SKQ 4570A ALONG/AT SEMBAWANG ROAD ON 21/09/2020

Dear Jia Le,

I have the following for your clarification:

1. Have my statement and videos been reviewed?
2. From the video, both vehicles can be seen turning into the same lane concurrently and my vehicle was already slowly turning into the lane when the other vehicle attempted to overtake me at a faster speed.

I would appreciate your clarification on the above. Thank you.

Regards,
Fathullah

On 24 Sep 2020, at 5:31 PM, Jia Le (LKK Auto) <JiaLe@lkkauto.com> wrote:

Our Ref: CC4/AIG20010171/ds3

MUHAMMAD FATHULLAH BIN MOHAMED HARUN
509 WOODLANDS DRIVE 14
#08-11
SINGAPORE 730509

Dear Sir/Madam,

ACCIDENT INVOLVING SMN 8943Z & SKQ 4570A ALONG/AT SEMBAWANG ROAD ON 21/09/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKQ 4570A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle changed lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

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