

admin

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 22 September 2020 2:54 PM
To: Dynamic Autowork; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM20D203458/C02/PC5210Y/LEWLC & YOUR REF: SJJ2697E -TO CONDUCT PRS & REVERT ON LIABILITY
Attachments: 21092020172322.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to appoint Adrian Ling (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Dynamic Autowork <dynamicautowork@gmail.com>
Sent: Tuesday, September 22, 2020 2:46 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D203458/C02/PC5210Y/LEWLC & YOUR REF: SJJ2697E -TO CONDUCT PRS & REVERT ON LIABILITY

Dear Jenny,

We refer to your email dated 22/09/2020.

Please arrange **Adrian Ling (LKK)** to conduct the survey for vehicle SJJ2697E.

On Tue, Sep 22, 2020 at 2:29 PM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM20D203458C02/ PC5210Y/lewlc

Your reference: SJJ2697E

Dear Sirs / Madam,

ACCIDENT INVOLVING PC5210Y & SJJ2697E on 19/09/2020

We refer to your email of 21/09/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, September 22, 2020 1:23 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; dynamicautowork@gmail.com

Subject: OUR REF: SNM20D203458/C02/PC5210Y/LEWLC & YOUR REF: SJJ2697E -TO CONDUCT PRS & REVERT ON LIABILITY

Dear Jenny,

Please conduct PRS for SJJ2697E- soonest possible –(Our Insured has not filed SAS Report)

Note: officer in charge – Jenny Lew, DID: 63896172.

***** Kindly quote our reference number when replying.**

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Thank you & Best regards.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Dynamic Autowork <dynamicautowork@gmail.com>

Sent: Monday, September 21, 2020 5:27 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Ong Chin Kiat <chinkiat.ong@sg.cntaiping.com>

Subject: SJJ2697E (Pre-inspection) / Your Vehicle : PC5210Y

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**** PLEASE ADVISE LIABILITY ****

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Thank You.

Yours Sincerely,

Michelle

HP : 9856 4815

8 Kaki Bukit Avenue 4

#08-09Premier @ Kaki Bukit

Singapore (415875)

Tel : 6341 6789

Fax : 6341 6778

Thank You.

Yours Sincerely,

Michelle

HP : 9856 4815

8 Kaki Bukit Avenue 4

#08-09Premier @ Kaki Bukit

Singapore (415875)

Tel : 6341 6789

Fax : 6341 6778