

Our Ref : T 0920 / SH 8026G /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 8-Oct-2020

## COMFORTDELGRO ENGINEERING

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

### Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**WITHOUT PREJUDICE**

### **ACCIDENT INVOLVING OUR TAXI SH 8026G YOUR INSURED GBH2412R AND OTHER ON 19-Sep-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SH 8026G** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **GBH2412R** we are submitting these claim for your consideration on behalf of the claimants.

#### **TAXI OWNER'S CLAIM**

1	Cost of Repair	\$	4,606.45
2	3 days Loss of Rental @ \$ 126.47 per day	\$	379.41
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	4,987.86

#### **HIRER'S CLAIM**

7	3 days Loss of Income @ \$ 80.00 per days	\$	240.00
	<b>Total Claims :</b>	\$	5,227.86

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBH2412R
- c) GIA / Police report/s of : SH 8026G
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( ) PIR ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****TOYOTA PRIUS SH8026G , GBH2412G<sup>R</sup>  
ALONG MIDDLE ROAD BEFORE QUEEN'S ST****ON 19-Sep-20 14:00**

I / We

**LIM YEW KIAT**(Hirer) NRIC No.: **SXXXX216G**

and/or

**TAN CHEE HENG**(Relief) NRIC No.: **SXXXX734G**

Taxi Number

**SH8026G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**21-Sep-2020**

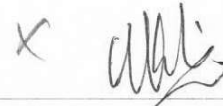
Name of Hirer

**LIM YEW KIAT**

Hirer NRIC

**SXXXX216G**

Signature :



Address

**151 RIVERVALE CRESCENT #01-90  
540151**

Contact No.

**96814319**

Name of Relief

**TAN CHEE HENG**

Relief NRIC

**SXXXX734G**

Signature :



Address

**184B RIVERVALE CRESCENT 11-185  
542184**

Contact No.

**96276638**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 4,800.00** (Global Sum) for vehicle no. **SH 8026G** that was damaged pursuant to the accident which occurred on **19/09/2020** (date) along **MIDDLE ROAD** (location) involving vehicle no/s **GBH 2412R**.

This is pursuant to the inspection conducted on **21/09/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 8026G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 8026G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16<sup>th</sup> (day) of October (month) 2021 (year)



MTH

Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 8026G

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
02.05.2019

CHASSIS CODE  
JTDKB3FU803080080

INV. NO/DATE  
91526033 29.09.2020

JOB NO.  
305423548

ODOMETER READING

DATE/TIME IN  
21.09.2020 08:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
0004	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00
SUB-TOTAL			:			940.00

Items total	4,305.09
Add GST @ 7.000 %	301.36
Invoice amount	4,606.45

Issued by : CHEWBEELENG 29.09.2020 10:17:52  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91526033	4,606.45	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 8026G

MAKE  
TOYOTA

MODEL  
PRIUS HYBRID(G4)

DATE OF REG  
02.05.2019

CHASSIS CODE  
JTDKB3FU803080080

INV. NO/DATE  
91526033 29.09.2020

JOB NO.  
305423548

ODOMETER READING

DATE/TIME IN  
21.09.2020 08:30

Description : 3P 19.09.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-0574	PRIG4 FENDER SUB-ASSY FRONT LH	1	945.30	25.00	708.97
0002	04-01-0302-2297	PRIG4 EMBLEM SIDE PANEL (HYBRID)	1	86.50	25.00	64.87
0003	04-01-0302-2815	PRIG4 UNIT ASSY HEADLAMP LH	1	3,455.00	25.00	2,591.25
SUB-TOTAL			:			3,365.09

### JOB NATURE

0001	L	PANEL BEATING	480.00	480.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00	400.00
0003	17-01	CHECK ALL LIGHTING	30.00	30.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91526033	4,606.45	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT20090290

Date: 29 September 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      19/09/2020    @   14:00 hrs  
ALONG                                ALONG MIDDLE ROAD BEFORE QUEEN'S ST  
INVOLVING                        GBH2412R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8026G** (the "Taxi"). The Taxi was hired to **LIM YEW KIAT IC NO SXXXX216G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.





**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-112840  
Date of Request: 21/09/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 21/09/2020  
Enquiry By Janet Lim Siang Gek  
P Vehicle No. GBH2412R  
Accident Date 19/09/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBH2412R	AIG Asia Pacific Insurance Pte. Ltd.	23/03/2020-22/03/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-112840  
Date of Request: 21/09/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 21/09/2020  
Enquiry By Janet Lim Siang Gek  
TP Vehicle No. GBH2412R  
Accident Date 19/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** 18 November 2020 3:43 PM  
**To:** 'hello@avoandco.com'  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SH 8026G & GBH 2412R ON 19/09/2020 ALONG/AT MIDDLE ROAD BEFORE QUEEN'S ST

Our Ref: CC3/AIG20010164/T1ks3

**AVO & CO PTE LTD**  
**[POLICY HOLDER]**

Dear Sir/Madam,

**ACCIDENT INVOLVING SH 8026G & GBH 2412R ON 19/09/2020 ALONG/AT MIDDLE ROAD BEFORE QUEEN'S ST**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG ASIA PACIFIC INSURANCE PTE. LTD** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please e-mail/call us if you have further queries

**c.c. AIG ASIA PACIFIC INSURANCE PTE. LTD**  
***(Motor Claims Dept)***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** 8 October 2020 10:59 AM

**To:** hello@avoandco.com

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** ACCIDENT INVOLVING SH 8026G & GBH 2412R ON 19/09/2020 ALONG/AT MIDDLE ROAD BEFORE QUEEN'S ST

**GENTLE REMINDER**

Our Ref: CC3/AIG20010164/T1ks3

Your Ref: GBH 2412R

**AVO & CO PTE LTD**  
**[POLICY HOLDER]**

Dear Sir/Madam,

**ACCIDENT INVOLVING SH 8026G & GBH 2412R ON 19/09/2020 ALONG/AT MIDDLE ROAD BEFORE QUEEN'S ST**

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

**We highlight that this accident has not been reported to AIG. Please note that you had been notified by our via mail by post on 25/09/2020.**

Kindly proceed to lodge your accident report immediately, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centers.

To enable us to look into the matter immediately, please let us hear from you within fourteen **(14)** days from date of this letter.

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need any clarification, please do not hesitate to contact/e-mail us.

For more details on accident reporting, please refer to the [GIA Motor Claims Framework](#).

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Print Received Message

This mail is associated with :

**\*SH8026G (5409748709SG)**  
**[GBH2412R]**

TP

COMFORT TRANSPORTATION PTE LTD

Sep 19 2020 2:00PM

[AVO & CO PTE LTD]

ComfortDelGro Engineering Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 28/04/2021 16:11 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$4841.55) - SH8026G - Claim Handler: Tan, Bennie-WZ

Approved:4841.55:Subj to all docs/billing in order and covid relief, to settle at best: COR: \$4606.45 LOR: \$126.48-158.10 LOI: \$40-75 GIA: \$2 - LOI inclusive based on main hirer consideration.