

admin

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Tuesday, 22 September 2020 2:49 PM
To: Bazlin Ahmad; 'Summer Lee (LKK Auto)'; 'assignments@lkkauto.com'; 'SUR'
Cc: Chew, Elizabeth; Wu Tzu Ying; CS A Team
Subject: RE: GAIG ref:CLMOMVC000003891, PRS FOR ACCIDENT INVOLVING SBS6311P & XE3831M ON 19/09/2020
Attachments: SBS6311P ESTIMATE.pdf; TOWING SLIP.pdf; SBS6311P GIA REPORT.PDF

Without Prejudice

Dear Lynn,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



A+ (Superior)
Affirmed September 11, 2019

Moody's
A1 (Good)
Published April 2020

Standard & Poor's
A+ (Strong)
Affirmed March 5, 2020

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Sent: 22 September 2020 2:39 PM
To: Motor Claims <motorclaims@sg.gaig.com>
Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; CS A Team <cs-a@lkkauto.com>
Subject: [External] RE: GAIG ref:CLMOMVC000003891, PRS FOR ACCIDENT INVOLVING SBS6311P & XE3831M ON 19/09/2020

Hi Shery

Kindly appoint **LKK Auto Consultants** to conduct the survey tomorrow morning between 0900 – 1200hrs.

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Tuesday, 22 September, 2020 2:29 PM
To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>
Cc: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>
Subject: GAIG ref:CLMOMVC000003891, PRS FOR ACCIDENT INVOLVING SBS6311P & XE3831M ON 19/09/2020

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Without Prejudice

Dear Sirs,

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd

2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | P. +65 68046077 | F. +65 62353354 | shery.wong@sg.gaig.com



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From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: 22 September 2020 2:17 PM

To: Motor Claims <motorclaims@sg.gaig.com>

Subject: [External] PRS FOR ACCIDENT INVOLVING SBS6311P & XE3831M ON 19/09/2020 @ 10:00hrs ALONG JUNCT. OF JOO KOON INTERCHANGE & JOO KOON CIRCLE

Importance: High

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on **19/09/2020** at about **10:00hrs** along **Junction of Joo Koon Interchange & Joo Koon Circle** involving our bus, SBS6311P & your insured vehicle **XE3831M**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged tomorrow 23/09/2020 between 9am – 1pm.

**Survey Location : Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170**

Contact Person : Lynn @ +65 9199 0025 / Jason Liam @ +65 8691 9663

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

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