

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 19 October 2020 1:03 PM  
**To:** 'WONG JOSEPHINE'; SUR  
**Cc:** 'LEE KATIE'  
**Subject:** RE: Request for Survey (OD) - GBH 9836E / Toyota Dyna (Date of Accident: 04.09.2020) Our ref: M11D10782009  
**Attachments:** GBH9836E IA.pdf

Dear Josephine,

Enclosed herewith preliminary advice of GBH 9836E.  
We have not authorise repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 22 September 2020 1:28 PM  
**To:** 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'LEE KATIE' <katielee@uoi.com.sg>  
**Subject:** RE: Request for Survey (OD) - GBH 9836E / Toyota Dyna (Date of Accident: 04.09.2020) Our ref: M11D10782009

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>  
**Sent:** Tuesday, 22 September, 2020 12:02 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>; [jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)  
**Subject:** RE: Request for Survey (OD) - GBH 9836E / Toyota Dyna (Date of Accident: 04.09.2020) Our ref: M11D10782009

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD excess is \$1,000

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive  
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Sent:** Tuesday, September 22, 2020 10:40 AM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Subject:** FW: Request for Survey (OD) - GBH 9836E / Toyota Dyna (Date of Accident: 04.09.2020)

Dear Josephine

We refer to the above matter.

Please can you arrange to survey our mutual client vehicle no. GBH 9836E?

Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
Fax: 64596267

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**From:** Jenny Lim <[jenny.lim@laihuat.com.sg](mailto:jenny.lim@laihuat.com.sg)>

**Sent:** Monday, 21 September 2020 3:35 pm

**To:** Katie Lee <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** Request for Survey (OD) - GBH 9836E / Toyota Dyna (Date of Accident: 04.09.2020)

Dear Katie

We refer to the above matter.

Please can you arrange to survey our mutual client vehicle no. GBH 9836E?

Supporting documents are enclosed for your reference.

Thank you.

Kind regards.

Jenny Lim  
for LAI HUAT (MENG KEE) MOTOR PTE LTD  
160 Sin Ming Drive  
#04-01, #04-02 & #07-03  
Sin Ming Autocity  
Singapore 575722  
Tel: 64538110  
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