

China Taiping Insurance (S) Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attn: Pauline Tham / Motor Claims
Yr Ref: SNM20D203411 (SKW1260H)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0679/2020/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

19-Feb-2021

Date

1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SDM 8858 Z - Audi Q5 SPORT 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SDM 8858 Z**, claimant,
Ms. Merry Gunawan, please find the related document per attached.

1. A copy of the Original invoice no. 85015976 – S\$ 5,707.92.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 (S\$ 100.00 x 3 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

China Insurance – SDM 8858 Z

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

CHINA TAIPING INSURANCE (S) PTE. LT MOTOR CLAIM DEPT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909 ATTN: RICHARD/KAREN	Invoice No: 85015976 Date : 16/02/2021 Order : SDM8858Z Term : 30	Account: C0004 (T 0) CHINA TAIPING INSURANCE (S) PTE. LT MOTOR CLAIM DEPT 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909
Regn No: SDM8858Z (V 35408) Regn Date: 27/09/2017 Mileage: 23346 WIP No.: 49920 Model: Q5 SPORT 2.0 TFSI qu S tronic Chassis: WAUZZZF3H2048510 Engine: DAX 012912 Dept: U You have been assisted by :- UB-Muhd Nursyafiq (49)		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGES.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND REPAIR REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	800.00	1.00	800.00
S	BODYWORK	M: TO RESPRAY REAR TOP BUMPER,REAR LOWER BUMPER AND BOTH REAR WHEEL ARCH TRIM	2000.00	1.00	2,000.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A80A807434B TB2	SPOILER(LAST)	1.00	829.50	829.50
X	A80A853817A GRU	(A) (SK)COVER 28/9/20	1.00	576.50	576.50
X	A80A853818A GRU	COVER	1.00	576.50	576.50

Parts 1,982.50
Labour 0.00
Sublet 3,352.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,334.50

7% GST 373.42

Grand Total 5,707.92



Received by

For & on behalf of
Premium Automobiles Pte Ltd

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Dept
Yr Ref: SNM20D203411

Norah Khai
6768 9828
6841 1183

Body Repair

PA/TP/0679/2020/TF
10 Dec 2020

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

total pages

Make & Model : Audi Q5 SPORT 2.0 TFSI qu S tronic
Vehicle Chassis No. : WAUZZZF3H2048510
Vehicle Regn No. : **SDM 8858 Z**
Vehicle Mileage : 23342 KM
Vehicle Owner : Ms. Merry Gunawan
Liability : **Direct Settlement by Pauline Tham of China Taiping insurance Pte Ltd via email dated 18/9/2020 with LOU.**
Accident Date : 13/9/2020
Place : New Bridge Rd towards Keong Saik
Repair Cost : \$ 5707.92
WIP No. : 49920
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

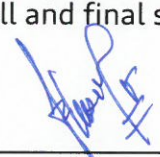
Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature:

Time

Date


6:30pm
11/12/2020

* **GUARANTEE** No Discoloration of color from rest of car on newly painted surfaces for life.
#u

Authorization Letter

PA/TP/0679/2020/TF

10 Dec 2020

Ms. Merry Gunawan
114 Potong Pasir Avenue 1
Singapore 350114

China Taiping Insurance (SG) Pte Ltd
3 Anson Road
#15-00 Springleaf Tower
Singapore 079909
Attn: Motor Claims Dept
Your Ref: SNM20D203411

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SDM 8858 Z / SKW 1260 H
AT NEW BRIDGE ROAD TOWARDS KEONG SIAK ROAD
ON 13 SEPTEMBER 2020.**

I am the owner of SDM 8858 Z.

I confirmed that I will be claiming for Loss of Usage and hereby authorized your esteemed company to settle the Loss of Usage and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Merry Gunawan

Copy to Norah Khai, Premium Automobiles Pte Ltd

SATISFACTION VOUCHER

Name & Address of Insured: Merry Gunawan - 114 Potong Pasir Avenue 1, Singapore 350114

Name & Address of Repairers: Premium Automobiles Pte Ltd - 55 Ubi Road 1, Singapore 408699

Date & Place of Accident : 13/9/2020 - New Bridge Rd towards Keong Saik Rd

Policy No : MT/00698903

Claim No : SNM20D203411

Vehicle No : SDM8858Z

Cost of Repairs :

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of CHINA TAIPING INSURANCE (S) PTE LTD, settling the repair costs stated above with the said repairers I/We hereby release and discharge the said Insurers from all further obligations and liabilities under the aforesaid policy in respect of an accident involving my/our said motor vehicle on the above-mentioned date and place.

I/We agree that by virtue of such payment the said Insurers are subrogated to all my/our rights and remedies in respect of the damage to the said Motor Vehicle in accordance with the laws governing the Contract of Insurance.

I/We hereby grant the said Insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefor. I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their part they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my./our name in the exercise of such rights and remedies.

REPAIRERS:-



Company's Chop & Signature

WITNESS:-

Tony Foong

Name & Signature

55 Ubi Road 1, Singapore 408699

Address

Date

INSURED:-



I.C. No & Signature/Company's Chop

WITNESS:-

Nadia

Name & Signature

55 Ubi Road 1, Singapore 408699

Address

Date

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-111898
Date of Request: 17/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 17/09/2020
Enquiry By Chang Chee Sing
TP Vehicle No. SKW1260H
Accident Date 13/09/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKW1260H	China Taiping Insurance (Singapore) Pte. Ltd.	19/04/2020-18/04/2021	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-111898
Date of Request: 17/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 17/09/2020
Enquiry By Chang Chee Sing
TP Vehicle No. SKW1260H
Accident Date 13/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Contact us at
Hotline: (65) 6532 2888
E-mail: CustomerService@DirectAsia.com

CERTIFICATE OF INSURANCE

Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) (Singapore) (the "Act")
Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 (Singapore)
Road Transport Act, 1987 (Malaysia)
Motor Vehicles (Third-Party Risks) Rules, 1959 (Malaysia)

This document forms part of your contract with us and should be read together with your Policy Schedule and your Policy Details. Do let us know if any of the details shown here need to be amended or updated.

Certificate No.	: MT/00698903
Type of Coverage / Driver Plan	: Car Comprehensive (Value Plus Plan)
1) Vehicle Registration No.	: SDM8858Z
Chassis No.	: WAUZZZF3H2048510
2) Name of Policy Holder	: MERRY GUNAWAN
3) Effective Date / Time of Commencement of Insurance for the Purpose of the Act	: 27/09/2019 00:00
4) Date/Time of Expiry of Insurance	: 26/09/2020 23:59
5) Persons or Classes of Persons Entitled to Drive	
(a) Any named person under the policy who is driving on the Policyholder's permission.	
(b) Any authorised person, provided such person is aged 30 and above and holds a valid driving licence of 2 years or more, who is driving on the Policyholder's permission	
The person driving must have a valid driving licence to drive in Singapore and must not be under suspension or disqualification from driving.	
6) Limitations as to use*	
Use only for private purposes, in accordance with the declared car usage stated on your Policy Schedule. The policy does not cover use for hire or reward, tuition, driving test, racing, pace-making, reliability trials, speed tests, the carriage of goods for payment or for any purpose in connection with the motor trade business. Private car-pooling arrangements where you commute with passengers and split the fuel expense is covered under the standard policy. Grab Hitch will only be covered if this is the declared usage stated on your Policy Schedule. Only two rides are permitted a day. Other forms of commercial car-pooling or any ride hailing services (e.g. Grab, Go-Jek etc.) are not allowed.	
*Limitations rendered inoperative by Section 8 of the Act and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under this heading.	
Sum Insured	: Market Value
Own Damage Excess	: S\$ 500.00 (before any applicable GST)
Windscreen Excess	: S\$ 100.00 (before any applicable GST)
Choice of workshop	: My Workshop/ My Authorised Distributor Workshop
Finance company / Hire Purchase	:
Main driver	: MERRY GUNAWAN
Named driver	: None
Important Note: This policy does not cover the Policyholder/drivers below the age of 30 and Policyholder/drivers who hold a valid driving licence of less than 2 years with the exception of the main/named drivers above.	

I/We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and the Road Transport Act, 1987 (Malaysia).

Issued on: 24/09/2019

Direct Asia Insurance (Singapore) Pte. Ltd.

Edip Okur (Chief Underwriting Officer)

Direct Asia Insurance (Singapore) Pte Ltd
20 Anson Road #08-01 Twenty Anson Singapore 079912
www.DirectAsia.com