

**FW: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED ...**

From: Hor, Yinrul  
To: 'assignments@lkkauto.com', Admin A  
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong  
Sent: 9/22/2020 11:21:49 AM

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Hi LKK,

Kindly assist on below PRI.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Hor, Yinrul

**Sent:** Tuesday, September 22, 2020 11:21 AM

**To:** kelly.cheng@yschunglaw.com

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

**Subject:** aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFU8555G AND SMT685P ON 13/09/2020

Without Prejudice

Your Reference : 8806.SMT685P.2020.KC(PD)

Our Reference : 2967488649SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

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[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [kelly.cheng@yschunglaw.com](mailto:kelly.cheng@yschunglaw.com) <[kelly.cheng@yschunglaw.com](mailto:kelly.cheng@yschunglaw.com)>

**Sent:** Monday, September 21, 2020 5:35 PM

**To:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Abu Kassim, Noor Mariesa <[NoorMariesa.AbuKassim@aig.com](mailto:NoorMariesa.AbuKassim@aig.com)>; Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>;

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFU8555G AND SMT685P ON 13/09/2020

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

We refer to your email dated 21 September 2020.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

1) Alan Cheong K.H , C L Appraiser Pte Ltd

2) Mr Fong Kok Heng, Automax Survey

Kindly let us hear from you within 2 working days as per the new NIMA protocol, failing which we will proceed with the necessary.

Thank you.

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**From:** Hor, Yinrul

**Sent:** Mon, 21 Sep 2020 08:27:23 +0000

**To:** Kelly Cheng

**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni, Teo, Ericweihong

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFU8555G AND SMT685P ON 13/09/2020

Without Prejudice

Your Reference : 8806.SMT685P.2020.KC(PD)

Our Reference : 2967488649SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Kelly Cheng <[kelly.cheng@yschunglaw.com](mailto:kelly.cheng@yschunglaw.com)>

**Sent:** Monday, September 21, 2020 11:07 AM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Ng, Hai-Chuan <[Chuan.Ng@aig.com](mailto:Chuan.Ng@aig.com)>

**Cc:** [eunice.huang@yschunglaw.com](mailto:eunice.huang@yschunglaw.com); [choiying@yschunglaw.com](mailto:choiying@yschunglaw.com); [cho.tsui@yschunglaw.com](mailto:cho.tsui@yschunglaw.com)

**Subject:** [EXTERNAL] PRE-REPAIR SURVEY - YOUR REF: SFU 8555 G OUR REF: 8806.SMT685P.2020.KC(PD)

**This message is from an external sender; be cautious with links and attachments.**

Your Ref: *SFU 8555 G*

Our Ref: *8806.SMT685P.2020.KC(PD)*

21 September 2020

**AIG ASIA PACIFIC INSURANCE PTE LTD**

*BY EMAIL*

78 Shenton Way

#07-16, AIG Building

Singapore 079120

Attention: Motor Claims Department /

Dear Sirs,

**ACCIDENT INVOLVING SMT 685 P & SFU 8555 G ON 13 SEPTEMBER 2020 ALONG BOON LAY WAY AT ABOUT 1320 HOURS**

We act for the owner of vehicle no. SMT 685 P.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair survey of our client's motor vehicle at the under-stated workshop: -

**HUP LEY HUAT MOTOR SPRAY PAINTING SERVICES**

1 Kaki Bukit Avenue 6

#01-35/33, Autobay @Kakibukit

Singapore 417883

Person In-Charge: Aloysius Tan

Mobile Number: 8183 1183

**TAKE NOTICE** that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. **If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.**

Please contact our officer-in-charge, Ms Kelly Cheng at 6820 0772 or email us at

[kelly.cheng@yschunglaw.com](mailto:kelly.cheng@yschunglaw.com) and [lawyers@yschunglaw.com](mailto:lawyers@yschunglaw.com) for future correspondences.

Best regards

Kelly



**Ms Kelly Cheng | Executive**  
*Accident Claims Department*

1 North Bridge Road #11-05 High Street Centre Singapore  
179094

T (65) 6820 0772 | F (65) 6820 6772

[Website](#) | [Email](#)

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