

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 23 March 2021 5:40 PM
To: ivy.lwi@mbmwheelpower.com.sg
Cc: Admin A
Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3 - 4th REMINDER
Attachments: DV_SMD5390R.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at a global sum of **\$10,900.00(all-in)**.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Tuesday, 23 March 2021 10:24 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3 - 4th REMINDER

Importance: High

Dear Hsiao Tong,

We refer to the below email.

Kindly forward the Discharge Voucher to us to avoid any delay of the payment.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Monday, March 22, 2021 10:01 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3 - 4th REMINDER

Dear Hsiao Tong,

We hereby accept your offer.

Kindly forward the Discharge Voucher soonest possible.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, March 19, 2021 5:55 PM

To: ivy.lwi@mbmwheelpower.com.sg

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3 - 4th REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$10,900.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Friday, 19 March 2021 11:27 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3 - 4th REMINDER

Dear Hsiao Tong,

We refer to the above accident case.

Kindly update us the status.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

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www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, February 19, 2021 9:24 AM

To: ivy.lwi@mbmwheelpower.com.sg

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3 - 4th REMINDER

Without Prejudice

Hi Ivy,

We are pending mandate approval from AIG.

We will expedite the matter and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Thursday, 18 February 2021 2:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3 - 4th REMINDER

4th REMINDER

Dear Hsiao Tong,

We refer to the LOD email dated 12.10.2020.

Kindly help us to expedite the offer as this case have been pending since oct .

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

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160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Tuesday, January 26, 2021 11:33 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3 - 3rd REMINDER

3rd REMINDER

Dear Hsiao Tong,

Any updates for the above mentioned case.

Your kind assistance is much appreciate .

Thank you.

Best regards,

Ivy Lwi

Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, January 5, 2021 3:01 PM

To: ivy.lwi@mbmwheelpower.com.sg

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3

Without Prejudice

Dear Ivy,

We are preparing report to seek mandate from AIG.

We will expedite the matter. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Thursday, 31 December 2020 2:42 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3

Dear Hsiao Tong,

Any updates for the above mentioned case.

Your kind assistance is much appreciate .

Thank you.

Best regards,

Ivy Lwi

Claims Department



T 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, December 2, 2020 4:21 PM

To: ivy.lwi@mbmwheelpower.com.sg; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Hsiao Tong.

Hi Hsiao Tong,

FYNA, our ref CC4/AIG20010135/Kps3

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: ivy.lwi@mbmwheelpower.com.sg [<mailto:ivy.lwi@mbmwheelpower.com.sg>]

Sent: Wednesday, 2 December 2020 4:15 PM

To: Khanchna (LKK Auto)

Cc: Admin A

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3

Hi Khanchna,

We refer to the email dated 12.10.2020.

Any updates for the offer.

Please reply my email!

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

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160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, November 10, 2020 11:57 AM

To: ivy.lwi@mbmwheelpower.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020 *** LKK REF: CC4/AIG20010135/Kks3

Hi Ivy,

Please email to our case handler in future.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Tuesday, 10 November, 2020 11:56 AM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020

Dear Sir/Madam,

We refer to the email dated 12.10.2020.

Any updates for the offer.

Please expedite.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: ivy.lwi@mbmwheelpower.com.sg <ivy.lwi@mbmwheelpower.com.sg>

Sent: Monday, October 12, 2020 5:42 PM

To: 'Admin A' <admin-a@lkkauto.com>

Subject: LOD - Accident involving SMD5390R and SJE1496B Along Dunearn Road on 17/09/2020

Your ref: SJE1496B

Our Ref : SMD5390R / WIP 29088

Dear Sir/Madam,

We would like to append our losses from you.

As the insurer of your insured driver's negligence driving for the above accident.

Enclosed herewith the scan copy of our letter of demand and supporting documents for your perusal.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

To expedite this claim, please reply to us by email.

Thank you.

Best Regards,

Ivy Lwi | Claims Department



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: ivy.lwi@mbmwheelpower.com.sg

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