

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 22 September, 2020 8:51 AM
To: Claims Dept
Cc: Cecilia Low; SUR; assignments; Admin-D (LKKAuto)
Subject: RESEND: OUR REF: SNM20D203448/C02/GBE8396E/THAMYL & YOUR REF: SMF9210R -TO CONDUCT PRS
Attachments: SMF 9210 R - 19092020.PDF

[Confidential]

Without Prejudice

Dear Tony

Our surveyor from LKK will be coming down to survey the vehicle.

Dear LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept <claims@premiumauto.com.sg>
Sent: Monday, September 21, 2020 6:01 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Pauline Tham <pauline.tham@sg.cntaiping.com>; 'Claims Dept' <claims@premiumauto.com.sg>
Subject: RE: OUR REF: SNM20D203448/C02/GBE8396E/THAMYL & YOUR REF: SMF9210R -TO CONDUCT PRS

Dear Cecilia,

We agreed to use your appointed motor surveyor.

Please let us know who should we arrange survey with?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828
e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]
Sent: Monday, 21 September 2020 4:42 PM
To: claims@premiumauto.com.sg
Cc: Pauline Tham
Subject: RE: OUR REF: SNM20D203448/C02/GBE8396E/THAMYL & YOUR REF: SMF9210R -TO CONDUCT PRS

Without Prejudice

Dear Sirs

We are agreeable to negotiate on Direct Settlement basis, subject to your concurrence on the number of days of LOU at \$60.00 per day or LOR at \$100.00 per day, as proposed by our appointed motor surveyor.
Thank you.

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Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 21 September 2020 3:43 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>; claims@premiumauto.com.sg
Subject: OUR REF: SNM20D203448/C02/GBE8396E/THAMYL & YOUR REF: SMF9210R -TO CONDUCT PRS

Dear Cecilia ,

Please conduct PRS for SMF9210R soonest possible on behalf of Pauline Tham.

Note: officer in charge – Pauline Tham, DID: 63896541

*** Kindly quote our reference number when replying.***

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Thank you & Best regards.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, September 21, 2020 2:23 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: ACCIDENT BETWEEN SMF 9210 R AND YOUR INSURED GBE 8396 E ON 19/9/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

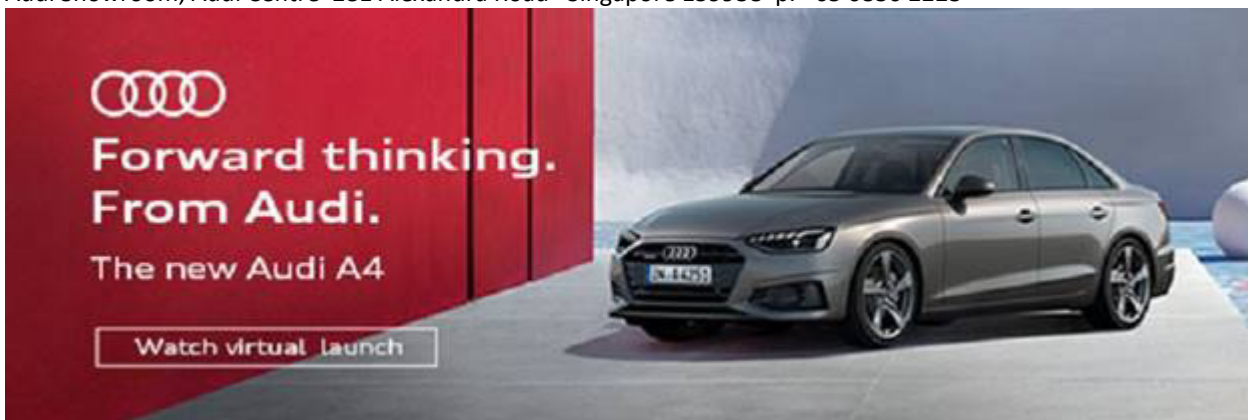
Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/\$100 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 24/9/2020, 10:30AM. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

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