

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 22 September, 2020 9:58 AM
To: bonnie kwok; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM20D203449/C02/GBB4130Y/CHNGPW & YOUR REF: GBK4606U - TO CONDUCT PRS

Without Prejudice

Dear June

We refer to your email of 22/09/2020.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly. Insured has yet to file accident report.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Tuesday, 22 September 2020 9:40 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D203449/C02/GBB4130Y/CHNGPW & YOUR REF: GBK4606U -TO CONDUCT PRS

Dear Adeline,

We refer to your email today.

Our client disagrees to your list of surveyors.

Our client proposes their Single Joint Experts (SJE) as follows:-

NO NAME OF SURVEYOR

- 1 Philip Foo
- 2 Ng Kong Beng Patrick
- 3 Lim Yong Tian
- 4 Ong Hock Leng
- 5 Louis S C Ng Cae Amimi
- 6 Lawrence Ng Chun Kee
- 7 Fong Kok Heng Stanley
- 8 Sim Siak Tong
- 9 Tan Chin Suan
- 10 Matthew Ng

Regards,

June



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On Tue, 22 Sep 2020 at 00:25, Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: **SNM20D203449C02/GBB4130Y/Chngpw**

Your reference: GBK4606U

Dear Sirs

ACCIDENT INVOLVING GBB4130Y & GBK4606U ON 19/09/2020

We refer to your email of 21/09/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 21 September 2020 7:51 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; litigation@bonniekwok.com

Subject: OUR REF: SNM20D203449/C02/GBB4130Y/CHNGPW & YOUR REF: GBK4606U -TO CONDUCT PRS

Dear Adeline,

Please conduct PRS for **GBK4606U** –(Our Insured has not filed SAS Report)

Note: officer in charge – Adeline Chng, DID: 63896155.

***** Kindly quote our reference number when replying.**

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Thank you & Best regards.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: bonnie kwok <litigation@bonniekwok.com>
Sent: Monday, September 21, 2020 4:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI - Acc Inv: GBK 4606 U & GBB 4130 Y ON 19 SEPTEMBER 2020

Dear Sir,

We refer to the above matter.

I hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle GBK 4606 U at M/s Sin Foo Hing Battery Service, 27A Jurong Port Road #01-30 Singapore 619101. Contact number 97336031.

Regards,

June

BONNIE KWOK LLC

Advocates & Solicitors
101A Upper Cross Street
#08-12 People's Park Centre
Singapore 058358
TEL: 6536 6026
FAX: 6536 2279
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GST Reg. No.: 201203547Z

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