

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Motor Claims
Yr Ref: SJN 3384 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.c
om.sg
Body & Paint Dept
PA/TP/0692/2020/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

11-Mar-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SJN 3384 E - Audi A5 SB 2.0 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SJN 3384 E**, claimant, **Ms. Low Giap Juat, Amy**, please find the related document per attached.

1. A copy of the Original invoice no. 85016066 – S\$ 10,957.31.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 400.00 (S\$ 100.00 x 4 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SJN 3384 E

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

C

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016066 Date : 08/03/2021 Order : SJN3384E Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SJN3384E (V 43837) Regn Date: 30/09/2019 Mileage: 9143 WIP No.: 50536
Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF51KA076521 Engine: CVK 087635 Dept: U
You have been assisted by :- UB-Muhd Nursyafiq (49)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHT,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS HEADLIGHT CONTROL UNIT AND POWER MODULE.	250.00	1.00	250.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS FRONT FENDER. TO REPAIR FRONT BUMPER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W6821106B	FENDER Less 020%	1.00	1048.00	838.40
X	A8W6821092	PLATE AP Less 020%	1.00	73.00	58.40
X	AN 0161857	POP-RIVET Less 020%	5.00	3.20	12.80
X	A8W6821132B	SUPPORT(LAST) AP Less 020%	1.00	117.00	93.60
X	A8W6820582E	COVER AP Less 020%	1.00	34.90	27.92
X	A8W6823746	COVER AP Less 020%	1.00	15.20	12.16
X	A8W6941774E	HEADLIGHT(LAST) AP Less 020%	1.00	7812.00	6,249.60
X	A8W6853602A PUZ	TRIM(LAST) AP Less 020%	1.00	157.00	125.60

Parts 7,418.48
Labour 0.00
Sublet 2,822.00
Menus 0.00
Lubricant 0.00

Sub-Total 10,240.48

7% GST 716.83

Grand Total 10,957.31



Received by

For & on behalf of
Premium Automobiles Pte Ltd

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, LOW GIAP JUAT, AMY (LU YEYUE, AMY) (the third party claimant) of BLK 16 EWE BOON ROAD
#04-06 SINGAPORE 259324 (address), owner of SJN 3384 E (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SJN 3384 E that was damaged pursuant to the accident which occurred on 21/9/2020
(date) along RAFFLES HOSPITAL CARPARK LEVEL 3 (location) involving vehicle no/s
SMT 9642 D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this _____ (day) of _____ (month) 20____ (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 10967.31 (Repair Cost), S\$ 400.00 (Loss of rental/use), S\$ (Disbursement), for vehicle no. SJN 3384 E that was damaged pursuant to the accident which occurred on 21/9/2020 (date) along RAFFLES HOSPITAL CARPARK LEVEL 3 (location) involving vehicle no/s SMT 9642 D. This is pursuant to the inspection conducted on 24/9/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOW GIAP JUAT, AMY (LU YEYUE, AMY) ("the third party claimant") of vehicle no. SJN 3384 E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJN 3384 E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of _____ (month) 20____ (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)



BREAKDOWN OF PAYMENT

Vehicle No: SJN 3384 E

Accident on 21/9/2020 at RAFFLES HOSPITAL CARPARK LEVEL 3

Involving vehicle/s SMT 9642 D

1) Repair cost \$ 10,957.31 Payable to: Premium Automobiles Pte Ltd

2) GIA/~~LTA~~ search fee \$ 2.00 Payable to: Premium Automobiles Pte Ltd

3) Loss of Use or Rental Car \$ 400.00 Payable to: Premium Automobiles Pte Ltd

4) Medical fees \$ _____ Payable to: _____

5) Others \$ _____ Payable to: _____



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LOW GIAP JUAT, AMY (LU YEYUE, AMY)
Period of Insurance : 30 Sep 2019 To 29 Sep 2021
Engine No. : CVK 087635
Chassis No. : WAUZZZF51KA076521

Vehicle No. : SJN3384E
Policy No. : 1900171621
Endorsement No. :
Issued Date : 01 Oct 2019

ABOUT THE COVER

Make/Model : AUDI A5 Sportback 2.0TFSI S Tronic (Design)
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2019
Insuring with COE/PARF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$1600 Theft - \$0 Flood Cover - \$1600

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LOW GIAP JUAT, AMY (LU YEYUE, AMY) - \$1600 (Own Damage), \$1600 (Flood Cover)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

Janik

9/22/2020

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-114212

Date of Request: 22/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 22/09/2020
Enquiry By Chang Chee Sing
TP Vehicle No. SMT9642D
Accident Date 21/09/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMT9642D	AIG Asia Pacific Insurance Pte. Ltd.	27/07/2020-26/07/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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9/22/2020

Invoice



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-114212

Date of Request: 22/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 22/09/2020
Enquiry By Chang Chee Sing
TP Vehicle No. SMT9642D
Accident Date 21/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque