

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

**Attn: Motor Claims**  
**Yr Ref: SJN 3384 E**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0692/2020/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

11-Mar-2021 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SJN 3384 E - Audi A5 SB 2.0 TFSI S-TRONIC**

With reference to the above-mentioned vehicle, no. **SJN 3384 E**, claimant, **Ms. Low Giap Juat, Amy**, please find the related document per attached.

1. A copy of the Original invoice no. 85016066 – S\$ 10,957.31.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 400.00 (S\$ 100.00 x 4 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG Insurance – SJN 3384 E

**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, LOW GIAP JUAT, AMY (LU YEYUE, AMY) (the third party claimant) of BLK 16 EWE BOON ROAD  
#04-06 SINGAPORE 259324 (address), owner of SJN 3384 E (vehicle no.)  
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SJN 3384 E that was damaged pursuant to the accident which occurred on 21/9/2020  
(date) along RAFFLES HOSPITAL CARPARK LEVEL 3 (location) involving vehicle no/s  
SMT 9642 D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 24 (day) of SEPT (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$10,957.31 (Repair Cost), S\$400.00 (Loss of rental/use), S\$2.00 (Disbursement), for vehicle no. SJN 3384 E that was damaged pursuant to the accident which occurred on 21/9/2020 (date) along RAFFLES HOSPITAL CARPARK LEVEL 3 (location) involving vehicle no/s SMT 9642 D. This is pursuant to the inspection conducted on 24/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LOW GIAP JUAT, AMY (LU YEYUE, AMY) ("the third party claimant") of vehicle no. SJN 3384 E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJN 3384 E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of APR (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment  
24-hour Breakdown Service  
Email customer.care@premiumauto.com.sg  
6366 2323  
9828 1233

C

## INS TAX INVOICE

Page 1 15:28

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

|   |  |  |
|---|--|--|
| AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 079120 | Invoice No: 85016066<br>Date : 08/03/2021<br>Order : SJN3384E<br>Term : 30 | Account: A0006 (T 0)<br>AIG ASIA PACIFIC INSURANCE PTE LTD<br>MOTOR CLAIM DEPT<br>AIG BUILDING<br>78 SHENTON WAY<br>#07-16<br>SINGAPORE 079120 |
|---|--|--|

Regn No: SJN3384E (V 43837) Regn Date: 30/09/2019 Mileage: 9143 WIP No.: 50536  
Model: A5 SPORTBACK 2.0 TFSI S tronic Chassis: WAUZZZF51KA076521 Engine: CVK 087635 Dept: U  
You have been assisted by :- UB-Muhd Nursyafiq ( 49 )

|   |                 | Details   | Qty       | Unit Price | Amount   |
|---|-----------------|---|-----------|------------|----------|
| S | BODYWORK        | M:<br>TO REMOVE,CHECK AND TRANSFER FRONT WIRE<br>HARNES FOR HEADLIGHT,HORNS,OUTSIDE<br>TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY<br>AND FRONT PARKING AID. | 280.00    | 1.00       | 280.00   |
| S | BODYWORK        | M:<br>TO REMOVE AND TRANSFER RHS HEADLIGHT<br>CONTROL UNIT AND POWER MODULE.  | 250.00    | 1.00       | 250.00   |
| S | BODYWORK        | M:<br>TO DISMANTLE AND RENEW RHS FRONT FENDER.<br>TO REPAIR FRONT BUMPER.REORGANISE CRASH<br>MANAGEMENT COMPONENTS.REINSTALL ALL<br>PARTS REMOVED.        | 1000.00   | 1.00       | 1,000.00 |
| S | BODYWORK        | M:<br>TO RESPRAY FRONT BUMPER AND RHS FRONT<br>FENDER.  | 1100.00   | 1.00       | 1,100.00 |
| S | BODYWORK        | M:<br>TO CARRY OUT DIAGNOSTIC CHECK   | 192.00    | 1.00       | 192.00   |
| X | A8W6821106B     | FENDER  | Less 020% | 1.00       | 1048.00  |
| X | A8W6821092      | PLATE AP  | Less 020% | 1.00       | 73.00    |
| X | AN 0161857      | POP-RIVET   | Less 020% | 5.00       | 3.20     |
| X | A8W6821132B     | SUPPORT(LAST) AP  | Less 020% | 1.00       | 117.00   |
| X | A8W6820582E     | COVER AP  | Less 020% | 1.00       | 34.90    |
| X | A8W6823746      | COVER AP  | Less 020% | 1.00       | 15.20    |
| X | A8W6941774E     | HEADLIGHT (LAST) AP   | Less 020% | 1.00       | 7812.00  |
| X | A8W6853602A PUZ | TRIM(LAST) AP   | Less 020% | 1.00       | 157.00   |

Parts 7,418.48  
Labour 0.00  
Sublet 2,822.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 10,240.48

7% GST 716.83

Grand Total 10,957.31



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

9/22/2020

Invoice

**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-114212  
Date of Request: 22/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 22/09/2020  
Enquiry By Chang Chee Sing  
TP Vehicle No. SMT9642D  
Accident Date 21/09/2020

**Enquiry Result**

| TP Vehicle No. | Insurer                              | Period of Insurance   | Insurer Tel. No. |
|----------------|--------------------------------------|-----------------------|------------------|
| SMT9642D       | AIG Asia Pacific Insurance Pte. Ltd. | 27/07/2020-26/07/2021 | 65-6419-3000     |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

9/22/2020

Invoice



**GENERAL  
INSURANCE  
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-114212  
Date of Request: 22/09/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 22/09/2020  
Enquiry By Chang Chee Sing  
TP Vehicle No. SMT9642D  
Accident Date 21/09/2020

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST Inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**ACCIDENT INVOLVING SMT 9642D AND SJN 3384E ON 21/09/2020**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 9/29/2020 4:27 PM

To: LINXIBIN@HOTMAIL.COM <LINXIBIN@HOTMAIL.COM>

**Our Ref: CC3/AIG20010124/Aes3**

29 SEPT 2020

**LIN XIBIN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMT 9642D AND SJN 3384E ON 21/09/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

## Print Received Message

This mail is associated with :

**\*SJN3384E (7074124975SG)**

**[SMT9642D]**

TP

LOW GIAP JUAT,AMY(LU YEYUE,AMY)

Sep 21 2020 4:00PM

[LIN XIBIN]

Premium Automobiles Pte Ltd - Alexandra

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 27/04/2021 13:56 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$11359.31) - SJN3384E - Claim Handler: Loh, Chee-Heng

Approved:11359.31.