

Re: ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 D DATED 21/09/2020 LKK  
REF : CC3/AIG20010124/Aes3

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 9/29/2020 4:29 PM

To: Claims <claims@premiumauto.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Claims <claims@premiumauto.com.sg>

**Sent:** Tuesday, September 29, 2020 3:26 PM

**To:** 'Claims' <claims@premiumauto.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; 'Premiumauto Claims' <claims@premiumauto.com.sg>

**Subject:** RE: ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 D DATED 21/09/2020 LKK REF : CC3/AIG20010124/Aes3

Dear Asher,

Any update?

Thank you.

**Best Regards,  
Terrence Tan  
Claims Advisor**

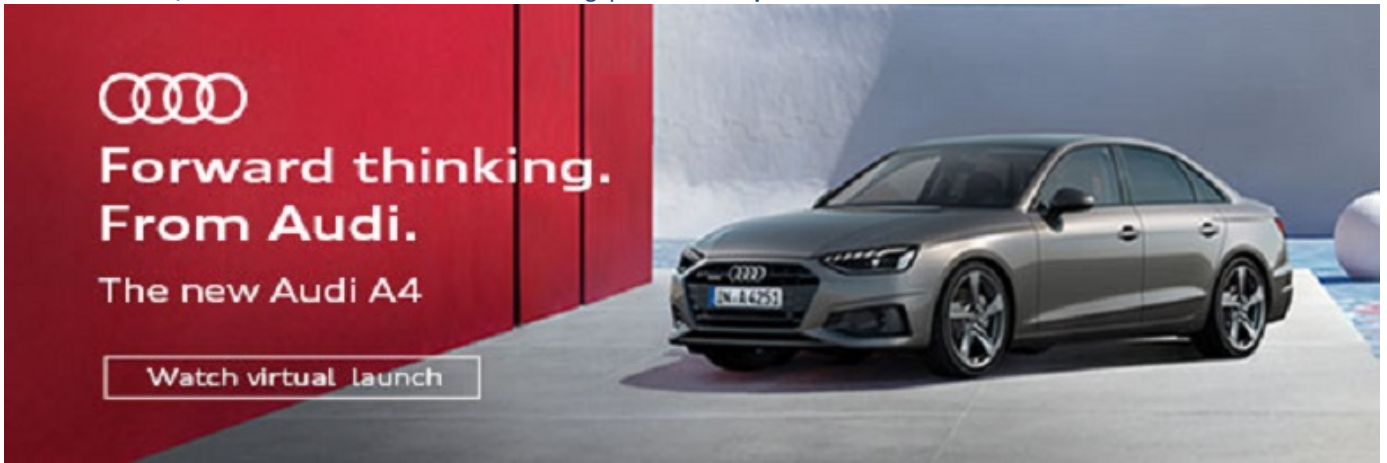
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223

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**From:** Claims [mailto:claims@premiumauto.com.sg]

**Sent:** Monday, 28 September 2020 1:42 PM

**To:** 'Su Li (LKK Auto)'; 'Asher Sng (LKKAUTO)'

**Cc:** 'Admin A'; 'Premiumauto Claims'

**Subject:** RE: ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 D DATED 21/09/2020 LKK REF : CC3/AIG20010124/Aes3

Dear Asher,

Kindly advise on liability clearance.

Thank you.

Best Regards,  
Terrence Tan  
Claims Advisor

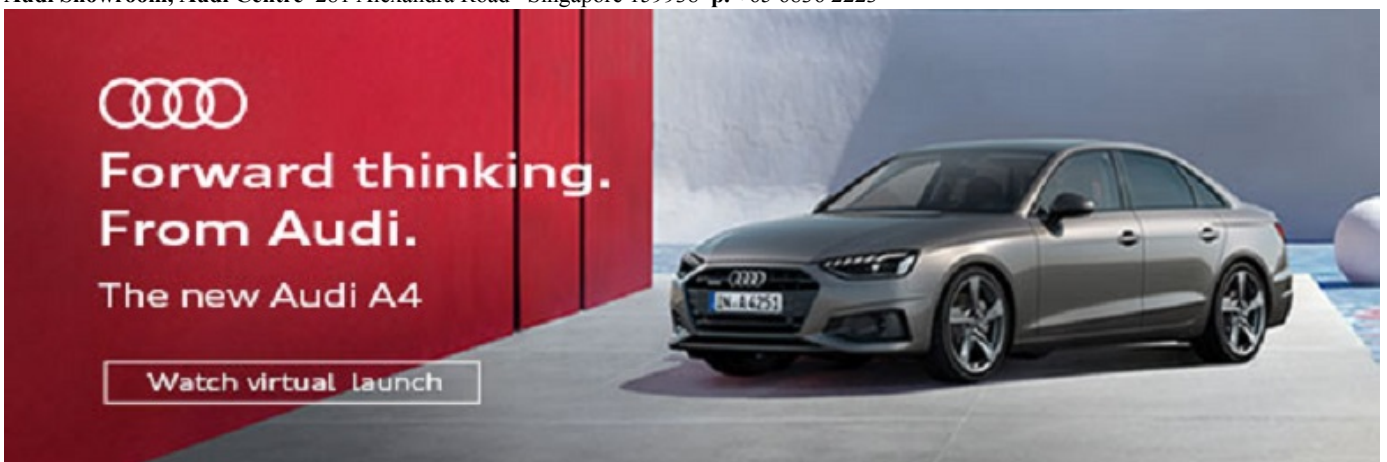
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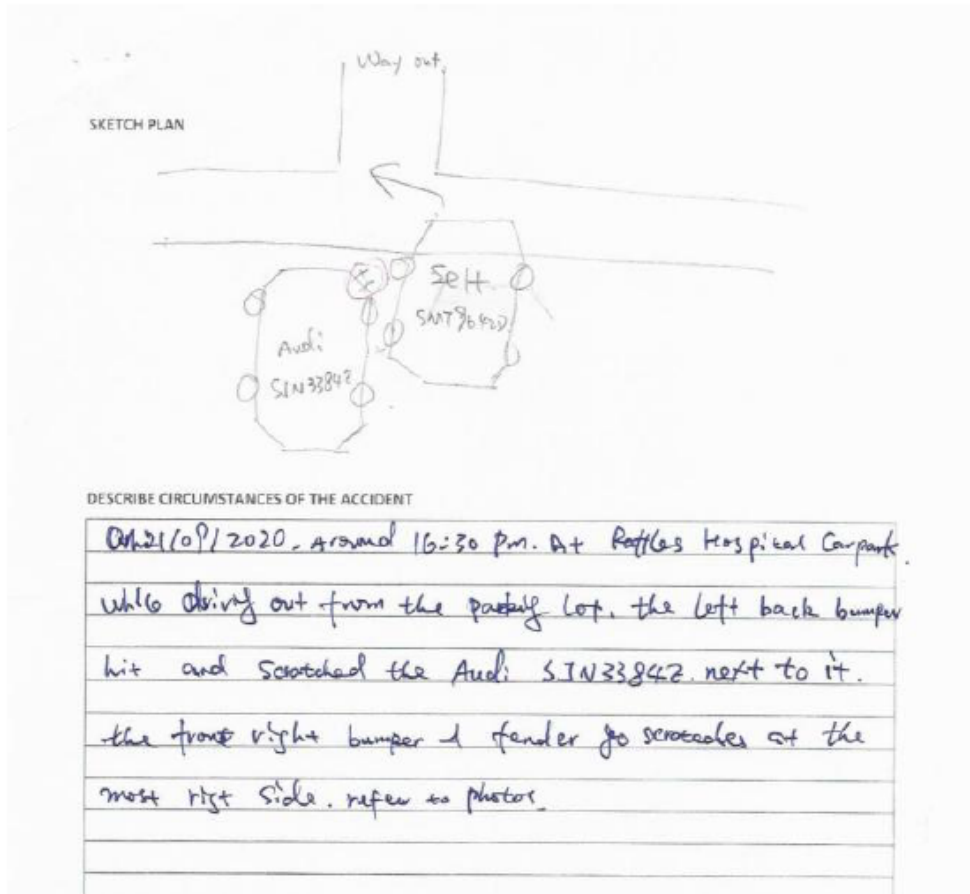
**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]  
**Sent:** Monday, 28 September 2020 1:36 PM  
**To:** Claims; Asher Sng (LKKAuto)  
**Cc:** Admin A; 'Premiumauto Claims'  
**Subject:** RE: ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 D DATED 21/09/2020 LKK REF : CC3/AIG20010124/Aes3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Please note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and get back to you in due course.

**To check availability of the case handler, you may contact the undersigned.**

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

**Su Li** | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

**From:** Claims [mailto:claims@premiumauto.com.sg]  
**Sent:** Monday, 28 September 2020 11:20 AM  
**To:** Su Li (LKK Auto)

**Cc:** 'Premiumauto Claims'

**Subject:** RE: ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 D DATED 21/09/2020

Dear Su Li,

Kindly advise on liability clearance.

Thank you.

Best Regards,  
Terrence Tan  
Claims Advisor

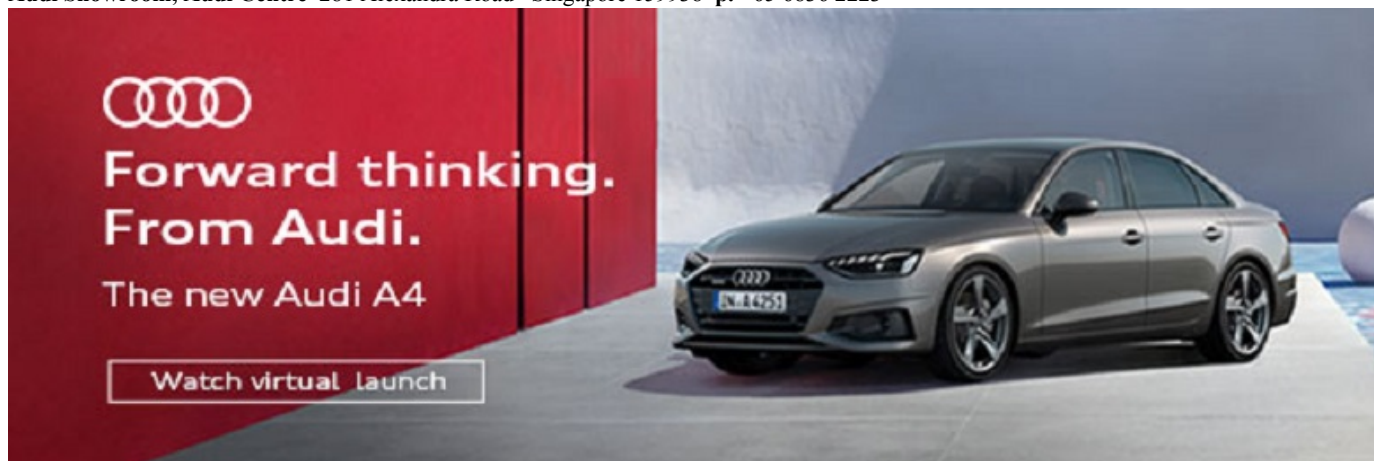
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**From:** Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

**Sent:** Thursday, 24 September 2020 10:06 AM

**To:** Claims

**Subject:** RE: ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 D DATED 21/09/2020

Without Prejudice

Dear Raymond,

Noted with thanks.

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

**Su Li** | Admin Support

LKK Auto Consultants Pte Ltd

**Phone:** 6841 1467 **Email:** [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | **Fax :** 6271 8802

**HQ :** Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Branch :** Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Claims [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 24 September 2020 9:31 AM

**To:** Su Li (LKK Auto)

Cc: 'Claims'

Subject: ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 D DATED 21/09/2020

Dear Su Li,

As spoken attached here are the GIA search for your reference.

Thank you.

Best regards,  
Raymond Ting

Premium Automobiles Pte Ltd (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
p. +65 6366 2323 d. 66900293  
e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Wednesday, September 23, 2020 11:36 AM  
**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 T DATED 21/09/2020

Without Prejudice

Dear Raymond,

Thank you for your email.

We refer to your below request.

To avoid any confusion, kindly advise which insurer is your client *seeking to claim against*.

Kindly provide us a copy of your client GIA Report for our necessary action.

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Thank you.

Best Regards,

**Su Li** | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)



**From:** Claims [<mailto:claims@premiumauto.com.sg>]  
**Sent:** Wednesday, 23 September 2020 11:32 AM  
**To:** Admin-D (LKKAuto); Admin A; SUR  
**Cc:** 'Claims'  
**Subject:** ACCIDENT INVOLVING SJN 3384 E AND YOUR INSURED SMT 9642 T DATED 21/09/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$120/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 24/9/2020@1PM, Owner waiting.

Address : 55 Ubi Road 1, S408699

Thank you.

Best regards,  
Raymond Ting  
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
**p.** +65 6366 2323 **d.** 66900293  
**e.** [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom** 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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