

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No.

SF1001J

Claimant's Vehicle No.

SMG 26M

Accident on

17/09/2020

involving vehicle/s No.

along/at

1 PLYMOUTH AVE

RAFFLES Lawn Club

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$

2268.40

Payable to

Volkswagen Group Singapore Pte Ltd

(3 days x \$100)

2. Loss-of-Use/

Car Rental S\$

300

Payable to

Volkswagen Group Singapore Pte Ltd

3. Medical and

Search Fees S\$

2

Payable to

Volkswagen Group Singapore Pte Ltd

Remarks :

Service Adviser

Contact No./H/P.

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, LEE XIAOWEI GLADYS (the third party claimant") of 161 COUNTRYSIDE ROAD SPOKE 786887 (address), owner of SMG 256M (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or ~~rental and~~ or loss of use ("claim") for my vehicle no SMG 256M that was damaged pursuant to the accident which occurred on 17/09/2020 (date) along 1 PLYMOUTH AVE LATTES TOWN CLUB (location) involving vehicle no/s SF1001J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23 (day) of 10 (month) 20 20 (year)

x 

Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2,268.40 (Repair Cost), S\$300.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SMG 256M that was damaged pursuant to the accident which occurred on 17/09/2020 (date) along 1 PLYMOUTH AVE RAFFLES TOWN CLUB (location) involving vehicle no/s SF 1001J. This is pursuant to the inspection conducted on 24/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEE XIAOWEI GLADYS ("the third party claimant") of vehicle no. SMG 256M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMG 256M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 01 (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
LEE
XIAOWEI, GLADYS
161 COUNTRYSIDE ROAD
Singapore 786887

Document no. 12033019437
Document date 22-10-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2020026782/ 1
Job order date 14-10-2020
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SMG256M	3G24JZ	30-11-2018	VWVZZZ3CZKE018161	Passat Comfortline 1.8 TSI 132kW DSG	36,525

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	SPRAY PAINTING	1	pcs.	800.00	#1	800.00	856.00
	AIG DIRECT SETTLEMENT						
	DOA: 17.9.2020						
	TP VEH: SF1001J						
	SURVEYOR: LKK RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	1,640.00	7%	148.40	2,120.00	2,268.40
Total	480.00	1,640.00		148.40	2,120.00	2,268.40

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc, after your car has left our premises.

-----VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12033019437
Document date	22-10-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2020026782/ 1
Job order date	14-10-2020
Service Advisor	PEARLYN CHEONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
LEE
XIAOWEI, GLADYS
161 COUNTRYSIDE ROAD
Singapore 786887

License plate	Model code	First registration	VIN	Model	Mileage
SMG256M	3G24JZ	30-11-2018	WVWZZZ3CZKE018161	Passat Comfortline 1.8 I TSI 132kW DSG	36,525



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-112916

Date of Request: 21/09/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/09/2020

Enquiry By Pearlyn Cheong Pei Fang

TP Vehicle No. SF1001J

Accident Date 17/09/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SF1001J	AIG Asia Pacific Insurance Pte. Ltd.	30/04/2020-29/04/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-112916

Date of Request: 21/09/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/09/2020

Enquiry By Pearlyn Cheong Pei Fang

TP Vehicle No. SF1001J

Accident Date 17/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 12 October 2020 11:56 AM
To: 'CHARKWAYTEOW33@YAHOO.COM.SG'
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SF1001J & SMG256M ALONG/AT 1 PLYMOUTH AVENUE RAFFLES TOWN CLUB ON 17/09/2020
Attachments: ACCIDENT PHOTO.jpg

OH POH LAN

Policy Holder

ATTN: KHOO SOO HOCK

Dear Sir/Madam,

ACCIDENT INVOLVING SF1001J & SMG256M ALONG/AT 1 PLYMOUTH AVENUE RAFFLES TOWN CLUB ON 17/09/2020

We refer to the above matter.

Please be informed that based on the accident photo (as attached) from the third party, we are of the view that there was a collision between your vehicle and the third party's parked vehicle.

As such, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: 1 October 2020 6:09 PM
To: 'CHARKWAYTEOW33@YAHOO.COM.SG' <CHARKWAYTEOW33@YAHOO.COM.SG>
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SF1001J & SMG256M ALONG/AT 1 PLYMOUTH AVENUE RAFFLES TOWN CLUB ON 17/09/2020

OH POH LAN

Policy Holder

ATTN: KHOO SOO HOCK

Dear Sir/Madam,

ACCIDENT INVOLVING SF1001J & SMG256M ALONG/AT 1 PLYMOUTH AVENUE RAFFLES TOWN CLUB ON 17/09/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should not be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SMG256M (7344176613SG)**

[SF1001J]

TP

LEE XIAOWEI GLADYS

Sep 17 2020 10:00AM

[OH POH LAN]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent
on 27/01/2021 07:54 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$2570.40) - SMG256M - Claim Handler:
MdNoor, Norsiah

Approved:2570.40.