Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 12 October 2020 11:56 AM

To: 'CHARKWAYTEOW33@YAHOO.COM.SG'

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SF1001J & SMG256M ALONG/AT 1 PLYMOUTH AVENUE

RAFFLES TOWN CLUB ON 17/09/2020

Attachments: ACCIDENT PHOTO.jpg

OH POH LAN

Policy Holder

ATTN: KHOO SOO HOCK

Dear Sir/Madam,

ACCIDENT INVOLVING SF1001J & SMG256M ALONG/AT 1 PLYMOUTH AVENUE RAFFLES TOWN CLUB ON 17/09/2020

We refer to the above matter.

Please be informed that based on the accident photo (as attached) from the third party, we are of the view that there was a collision between your vehicle and the third party's parked vehicle.

As such, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Thank you.

Best Regards,

Khanchna | Case Handler LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: 1 October 2020 6:09 PM

To: 'CHARKWAYTEOW33@YAHOO.COM.SG' < CHARKWAYTEOW33@YAHOO.COM.SG>

Cc: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SF1001J & SMG256M ALONG/AT 1 PLYMOUTH AVENUE RAFFLES TOWN CLUB ON

17/09/2020

OH POH LAN

Policy Holder

ATTN: KHOO SOO HOCK

Dear Sir/Madam,

ACCIDENT INVOLVING SF1001J & SMG256M ALONG/AT 1 PLYMOUTH AVENUE RAFFLES TOWN CLUB ON 17/09/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should not be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

If you need any clarification, please do not hesitate to contact us at 6841 2360 or email us at khanchna@lkkauto.com.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: <u>Khanchna@lkkauto.com</u> Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)