

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 21 September, 2020 5:20 PM
To: Rico 60 Claims; 'assignments'; SUR
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM20D203424/GBK587S/tohhs / PRI Arrangement for SJL 408 B

M/s LKK Auto Consultants Pte Ltd

Dear Sirs

Please assist to arrange survey SJL408B. (email below refers)

Merimen folder shall be created shortly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Rico 60 Claims <claims@rico60.com>
Sent: Monday, September 21, 2020 4:39 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM20D203424/GBK587S/TOHHS / PRI Arrangement for SJL 408 B

Dear all,
Kindly have Steve survey the said vehicle.

Br,
John Ong

On Mon, 21 Sep 2020, 08:46 Alfred Toh, <alfred.toh@sg.cntaiping.com> wrote:

Without Prejudice

Your Ref: SJL408B

Our Ref: SNM20D203424/GBK587S/tohhs

Dear Sirs

We refer to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

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From: Enquiry <claims@rico60.com>

Sent: Friday, September 18, 2020 4:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203424/GBK587S/TOHHS / FW: PRI Arrangement for SJL 408 B

Dear Boon Sen ,

Kindly refer to attached.

Thank you.

Best Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

From: [Claims Dept of CTI](#)

Sent: Friday, 18 September 2020 1:23 PM

To: [Enquiry; Alfred Toh](#)

Cc: [Claims Dept of CTI](#)

Subject: O/R: SNM20D203424/GBK5875/TOHHS / FW: PRI Arrangement for SJL 408 B

Dear Alfred,

Please conduct PRS for SJL408B. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Alfred Toh.

***** Kindly quote our reference number when replying.**

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From: Enquiry <claims@rico60.com>
Sent: Friday, September 18, 2020 12:56 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI Arrangement for SJL 408 B

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SJL 408 B
Your Insured – GBK 587 S
DOA – 18/09/2020

**** Person-In-Charge : John/Elf**

Thank you.

Best Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

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