

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 30 September 2020 9:18 AM
To: 'Teo, Grace'; 'Chan, Shu Hui Agnes'; SUR
Subject: RE: LKK(MC) \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020
Attachments: SMS1616M IA.pdf

Dear Agnes,

Enclosed herewith preliminary advice of SMS 1616M.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, 22 September 2020 5:18 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ong Shiying' <shiying.ong@fastechauto.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK(MC) \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020

Dear Agnes,

Please be informed that we have inspected the vehicle SMS 1616M on 22/09/2020.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 22 September 2020 9:42 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Ong Shiying' <shiying.ong@fastechauto.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK(MC) \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 22 September, 2020 9:30 AM

To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: LKK(MC) \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020

Without Prejudice

Our Reference: CMTD2002753/AGC

Your Reference: SMS1616M

Hi Shi Ying,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SMS1616M** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Tuesday, September 22, 2020 9:26 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir / Madam,

Please arrange (LKK Auto Consultants - Marcus Chua) to conduct the pre-repair survey.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Tuesday, September 22, 2020 8:57 AM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: PRI \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020

Our Reference: CMTD2002753/AGC

Your Reference: SMS1616M

Without Prejudice

EMAIL ONLY

Date: 22/09/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING FBP9589B & SMS1616M ON 20.09.2020

We refer to your Notice of Accident dated 21/09/2020.

Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 63295 327/ agnes.chan@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Monday, September 21, 2020 4:49 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMS 1616M DOA: 20.09.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam

Your insured' s vehicle: FBP 9589B.

Date of accident: 20/09/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SMS 1616M.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

