

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Tuesday, 22 September 2020 5:18 PM  
**To:** 'Teo, Grace'; 'Ong Shiyong'; 'Chan, Shu Hui Agnes'; assignments; SUR  
**Subject:** RE: LKK(MC) \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020

Dear Agnes,

Please be informed that we have inspected the vehicle SMS 1616M on 22/09/2020.

We are pending for estimate from repairer.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 22 September 2020 9:42 AM  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; 'Ong Shiyong' <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>; 'Chan, Shu Hui Agnes' <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: LKK(MC) \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 22 September, 2020 9:30 AM  
**To:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Lina Pang <[Lina.pang@fastechauto.com.sg](mailto:Lina.pang@fastechauto.com.sg)>  
**Subject:** LKK(MC) \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020

Without Prejudice

Our Reference: CMTD2002753/AGC

Your Reference: SMS1616M

Hi Shi Ying,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of LKK Auto to conduct the survey.

Hi LKK Auto,

Please make the arrangement to survey for **SMS1616M** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg) .

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>

**Sent:** Tuesday, September 22, 2020 9:26 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Lina Pang <[Lina.pang@fastechauto.com.sg](mailto:Lina.pang@fastechauto.com.sg)>

**Subject:** RE: PRI \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020

Without Prejudice

Dear Sir / Madam,

Please arrange (**LKK Auto Consultants - Marcus Chua**) to conduct the pre-repair survey.

Thank You

Best Regards,

Shiyong

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

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**From:** Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

**Sent:** Tuesday, September 22, 2020 8:57 AM

**To:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Lina Pang <[Lina.pang@fastechauto.com.sg](mailto:Lina.pang@fastechauto.com.sg)>

**Subject:** PRI \ CMTD2002753/AGC - FBP9589B(nr) & SMS1616M DOA: 20.09.2020

Our Reference: CMTD2002753/AGC

Your Reference: SMS1616M

**Without Prejudice**

**EMAIL ONLY**

Date: 22/09/2020

**OUR Email:** [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S FASTECH AUTO PTE LTD**

Dear Shi Ying,

**ACCIDENT INVOLVING FBP9589B & SMS1616M ON 20.09.2020**

We refer to your Notice of Accident dated 21/09/2020.

**Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 63295 327/  
[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg) .**

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>  
**Sent:** Monday, September 21, 2020 4:49 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Lina Pang <[Lina.pang@fastechauto.com.sg](mailto:Lina.pang@fastechauto.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SMS 1616M DOA: 20.09.2020

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam

Your insured' s vehicle: FBP 9589B.

Date of accident: 20/09/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SMS 1616M.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,  
Shiyong  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.