

## Jaslin Kok (LKK Auto)

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**From:** Vincent Chua <vincent.chua@premierauto.com.sg>  
**Sent:** Monday, 14 December 2020 5:38 PM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** AccReport; Admin A  
**Subject:** RE: (REMINDER) LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20 \*\*\*  
LKK REF: CC4/AIG20010113/T1ra3  
**Attachments:** 14122020173529-0001.pdf

### Without Prejudice

Dear Jaslin,

Hereby attached signed Discharge Voucher and Letter of Authority.

Kindly let us have your settlement payment of **\$5,115.73/- (3 days)** in favour of Premier Automotive Services Pte Ltd soonest possible.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511**  
**Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

*NOTE: Please be informed that we have changed our email from [Vincent.chua@premiertaxi.com](mailto:Vincent.chua@premiertaxi.com) to [Vincent.chua@premierauto.com.sg](mailto:Vincent.chua@premierauto.com.sg)*

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**From:** Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]  
**Sent:** Monday, 14 December 2020 5:07 pm  
**To:** Vincent Chua <vincent.chua@premierauto.com.sg>  
**Cc:** AccReport <AccReport@premierauto.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: (REMINDER) LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20 \*\*\* LKK REF: CC4/AIG20010113/T1ra3

### **WITHOUT PREJUDICE**

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Release Voucher](#) enclosed and return to **us(LKK)** for our necessary action

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>

**Sent:** Monday, 14 December 2020 4:47 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: (REMINDER) LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20 \*\*\* LKK REF: CC4/AIG20010113/T1ra3

**Without Prejudice**

Dear Jaslin,

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHB8938L**, our client is agreeable on your offer of **\$5,115.73/- (3 days)** for the settlement on the above claim.

Kindly let us have your discharge voucher of **\$5,115.73/- (3 days)** in favour of Premier Automotive Services Pte Ltd soonest possible.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

**Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511**

**Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

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**NOTE:** Please be informed that we have changed our email from [Vincent.chua@premiertaxi.com](mailto:Vincent.chua@premiertaxi.com) to [Vincent.chua@premierauto.com.sg](mailto:Vincent.chua@premierauto.com.sg)

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**From:** Vincent Chua

**Sent:** Monday, 14 December 2020 4:41 pm

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

Cc: AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: (REMINDER) LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20 \*\*\* LKK REF: CC4/AIG20010113/T1ra3

**Without Prejudice**

Dear Jaslin,

Thank you for your offer.

With regards to our tele-conversation earlier, we are agreeable to settle as follow:

1. Cost of Repair (w/GST)	\$ 4,761.50
2. Loss of Use (3 days x \$67.41) (w/GST)	\$ 202.23
3. Loss of Use (3 days x \$50.00)	\$ 150.00
4. LTA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 5,115.73</b>

We will provide you with the signed DV, with the Letter of Authority soonest.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511  
Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

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From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

Sent: Monday, 14 December 2020 10:51 am

To: Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>

Cc: AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: RE: (REMINDER) LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20 \*\*\* LKK REF: CC4/AIG20010113/T1ra3

Your Ref: **SHB 8938L**

LKK Ref: CC4/AIG20010113/T1ra3

**Without Prejudice**

Dear Sirs/Mdm,

## ACCIDENT INVOLVING SLP 671L AND SHB 8938L ON 19.09.2020

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,761.50
2. Loss of Use (5 days x \$67.41) (w/GST)	\$ 337.05
3. Loss of Use (5 days x \$50.00)	\$ 250.00
4. LTA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 5,350.55</b>

Please confirm acceptance.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto)

**Sent:** Monday, 7 December 2020 9:47 AM

**To:** Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: (REMINDER) LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20 \*\*\* LKK REF: CC4/AIG20010113/T1ra3

**WITHOUT PREJUDICE**

Dear Vincent

We are currently pending approval from our principal, shall revert to you once our principal approved.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>

**Sent:** Saturday, 5 December 2020 1:00 PM

**To:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: (REMINDER) LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20 \*\*\* LKK REF: CC4/AIG20010113/T1da3

**Without Prejudice**

Dear Jia Le,

I refer to the email below, dated 05.10.2020.

Any offer for the case below?

Appreciate your reply soonest.

Thank you.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511  
Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

*NOTE: Please be informed that we have changed our email from [Vincent.chua@premiertaxi.com](mailto:Vincent.chua@premiertaxi.com) to [Vincent.chua@premierauto.com.sg](mailto:Vincent.chua@premierauto.com.sg)*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Monday, 5 October 2020 2:15 pm  
**To:** Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** RE: LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20 \*\*\* LKK REF: CC4/AIG20010113/T1da3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Jia Le,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Vincent Chua <[vincent.chua@premierauto.com.sg](mailto:vincent.chua@premierauto.com.sg)>  
**Sent:** Monday, 5 October, 2020 1:11 PM  
**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** RE: LOD / Accident involving SHB8938L & SLP671L (AIG) on 19.09.20

Without Prejudice

Dear all,

**Your Ref:** SLP671L  
**Our Ref:** SHB8938L/VC/hl  
**Date of accident:** 19.09.2020

We refer to the above mentioned accident.

Hereby we would like to append our losses from **AIG Asia Pacific Insurance Pte Ltd**, as insurers of vehicle number **SLP671L** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

**\*Scene photos attached\*. Your insured failed to stop in time, hitting onto my Client's rear portion.**

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you for your time.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511**  
**Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

**NOTE:** Please be informed that we have changed our email from [Vincent.chua@premiertaxi.com](mailto:Vincent.chua@premiertaxi.com) to [Vincent.chua@premierauto.com.sg](mailto:Vincent.chua@premierauto.com.sg)

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**From:** Vincent Chua  
**Sent:** Monday, 5 October 2020 9:24 am  
**To:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** RE: LOD / Accident involving SHB8938L & SLP671L on 19.09.20

Without Prejudice,

Dear Norsiah,

We refer to the email below.

As AIG appointed LKK Auto Consultants, we will re-direct the LOD to LKK Auto for settlement.

Hope the above clarifies.

Thank you for your time.

Regards

Vincent Chua  
Operations Officer & Claims Settlement Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
Tel: 6214 8880 Ext 075 | DID: 6544 6689 | Fax: 6214 1511  
Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)

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**From:** Liew Hai Leong  
**Sent:** Saturday, 3 October 2020 12:10 pm  
**To:** [Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)  
**Cc:** AccReport <[AccReport@premierauto.com.sg](mailto:AccReport@premierauto.com.sg)>  
**Subject:** LOD / Accident involving SHB8938L & SLP671L on 19.09.20

Dear Norsiah,

**Your Ref:** SLP671L  
**Our Ref:** SHB8938L/VC/hl  
**Date of accident:** 19.09.2020

We refer to the above mentioned accident.

Hereby we would like to append our losses from **AIG Asia Pacific Insurance Pte Ltd**, as insurers of vehicle number **SLP671L** which their insured driver's negligence driving in the above accident.

Enclosed herewith our letter of demand and supporting documents for your kind perusal.

Kindly look into the matter and let us have your favourable reply as soon as possible.

To expedite this claim settlement, please reply to us by email.

Thank you for your time.

Regards

Liew Hai Leong  
Operation Assistant  
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443  
**Tel: 6214 8880 Ext 071 | DID: 6544 6689 | Fax: 6214 1511**  
**Visit us at: [www.premiertaxi.com.sg](http://www.premiertaxi.com.sg)**

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