



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20010112/T1ga3

19 NOVEMBER 2020

HO KENG HOCK
BLK 503 JELAPONG RD
#15-362
SINGAPORE 670503

Dear Sir/Madam,

ACCIDENT INVOLVING SKQ 1317K & SHD 3072G ON 20/09/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHD 3072G**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SHD3072G (0770431433SG)**
[SKQ1317K]

TP

COMFORT TRANSPORTATION PTE LTD

Sep 20 2020 1:20PM

[Ho Keng Hock]

ComfortDelGro Engineering Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **03/11/2021 15:45 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$1378.18) - SHD3072G - Claim Handler: Goh, Jeremy-CX**

Approved:1378.18:you can proceed to close file and submit report and invoice for service rendered.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 15 October 2021 3:58 pm
To: 'Kazali Haji Selahudin'
Cc: Goh, Jeremy
Subject: RE: YOUR REF: SHD 3072G (OUR REF: CC4/AIG20010112/T1ga3) *** ACCIDENT INVOLVING SKQ 1317K & SHD 3072G ON 20/09/2020 ***

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: SHD 3072G
Our Ref: CC4/AIG20010112/T1ga3

Dear Sir/Madam,

ACCIDENT INVOLVING SKQ 1317K & SHD 3072G ON 20/09/2020

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AIG ASIA PACIFIC INSURANCE PTE LTD.

Please revert back to us within 3 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 7 October 2021 7:09 pm
To: Kazali Haji Selahudin <kazali@cdge.com.sg>
Subject: RE: YOUR REF: SHD 3072G (OUR REF: CC4/AIG20010112/T1ga3) *** ACCIDENT INVOLVING SKQ 1317K & SHD 3072G ON 20/09/2020 ***

3RD REMINDER

WITHOUT PREJUDICE

Dear Kazali,

We are pleased to offer \$ 1,378.18 (all-in).

Kindly confirm acceptance.

Thanks

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

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Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 14 September 2021 1:21 PM
To: 'Kazali Haji Selahudin' <kazali@cdge.com.sg>
Subject: RE: YOUR REF: SHD 3072G (OUR REF: CC4/AIG20010112/T1ga3) *** ACCIDENT INVOLVING SKQ 1317K & SHD 3072G ON 20/09/2020 ***

2ND REMINDER

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Friday, 13 August 2021 6:21 PM

To: 'Kazali Haji Selahudin' <kazali@cdge.com.sg>

Subject: RE: YOUR REF: SHD 3072G (OUR REF: CC4/AIG20010112/T1ga3) *** ACCIDENT INVOLVING SKQ 1317K & SHD 3072G ON 20/09/2020 ***

WITHOUT PREJUDICE

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