

PTE/SKX4822L/20200916/DS-CL
09/10/2020

M/s MS First Capital Insurance Ltd
36 Robinson Road
#16-01 City House
Singapore 068877
Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT ON 16/09/2020 INVOLVING SKX4822L & SHD6937S
ALONG STILL ROAD

We are the authorised repair workshop for the owner of vehicle, SKX4822L, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SHD6937S; we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	6,794.50
2. 4.0 days Car Rental @ \$117.7	470.80
3. 1.0 day Loss of Use @ \$80	80.00
4. Surveyor Fee	-
5. LTA Fee	-
6. TP/GIA Fee	-
7. Medical	-
8. Others	-

(E&OE) 7,345.30

We enclose the following documents to support the claims: -

<input checked="" type="checkbox"/> Repair/Excess Bill	<input checked="" type="checkbox"/> Insurance Certificate
<input type="checkbox"/> Surveyor Report	<input checked="" type="checkbox"/> Power of Attorney
<input type="checkbox"/> Coloured Photographs	<input checked="" type="checkbox"/> Car Rental Bill
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input type="checkbox"/> Medical Bill
<input checked="" type="checkbox"/> GIA/TP Search	<input type="checkbox"/> Witness Statement
<input type="checkbox"/> Others:	

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

Cecilia Lee

CDGE Claims Department

205 Braddell Road S(579701)

DID: 6383 7824 FAX: 6281 5767

Email: ceciliale@sparkcarcare.com



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office

205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

Company Registration No: 199506048W

Car Care Centres

Braddell

205 Braddell Road

Singapore 579701

Tel 6383 8110

Loyang

59 Loyang Drive

Singapore 508669

Tel 6214 8300

Pandan

45 Pandan Road

Singapore 608286

Tel 6338 8778

Sin Ming

383 Sin Ming Drive

Singapore 575717

Tel 6553 0400

Sungei Kadut

7 Sungei Kadut Way

Singapore 728791

Tel 6369 7369

Ubi

320 Ubi Road 3

Singapore 408649

Tel 6848 5721

www.SPARKcarcare.com

A member of

COMFORTDELGRO

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SKX 4822L and (Third Party's Vehicle No.)
S4D 6937S on 16.09.20 along Still Road

Policy Nos: _____

BY THIS POWER OF ATTORNEY, *I/We, Evelyn Yap Wei Ling *NRIC/Passport
No. S7931268A (Address)* 81K 833 Tampines St 83 #09-32
Singapore 520833 / _____ a company

incorporate in Singapore and having its registered office at (Address)* _____
_____ owner of Vehicle Registered No. _____
_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a
company incorporated in Singapore and having its registered office at _____

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf
to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney **shall in his absolute discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of CDGE.**

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF. *I/We have hereunto to set *my/our hand and seal this day _____ of the month of _____, Year Two Thousand - _____ (20____)

Signed, Sealed & Delivered By

Customers Name: Evelyn Yap Wei Ling
NRIC No.: S7931268A
Co's rubber Stamp

delete as appropriate. Insurance

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003773MFSH
ACCIDENT DATE : 16/09/2020
ACCIDENT LOCATION : STILL ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : QUEK AH BOON
INSURED VEHICLE : SHD 6937S
INVOLVED PARTY : SKX 4822L
SETTLEMENT SUM : \$ 7,300.00

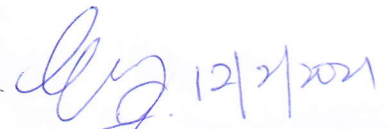
I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : EVELYNN YAP WEI LING

Signature and Date : x

 12/1/2021

WITNESS :

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADFIELD ROAD
SINGAPORE 1106701

Signature and Date :

 25/1/21

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6383 6280
Facsimile + 65 6280 9755
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609286
383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728791
320 Ubi Road 3 Singapore 408649
www.SPARKcarcare.com

Tel: 6383 8110
Tel: 6214 8300
Tel: 6338 8778
Tel: 6553 0400
Tel: 6369 7369
Tel: 6348 5721



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W

TAX INVOICE

GST REG. NO. M2-8921817-3

8010024

VEHICLE NO
SKX4822L

INVOICE NO./DATE
91527470 08.10.2020

COMPANY MS FIRST CAPITAL INSURANCE LTD

MAKE
TOYOTA

JOB NO.
305424277

ROBINSON ROAD, CITY HOUSE #16-01 #36
SG 068877

MODEL
COROLLA ALTIS 1.6

ODOMETER READING

CONTACT NO: 62222311

PO NUMBER: DOA 16.09.2020

DATE/TIME IN
23.09.2020 16:03

DATE/TIME OUT
02.10.2020 15:30

S/NO	DESCRIPTION	QTY	UNIT PRICE (S\$)	DISCOUNT	NET PRICE (S\$)
01	BONNET	1 PC		NA	
02	LHF HEADLAMP	1 PC		NA	
03	LHF FENDER	1 PC		NA	
04	FRONT BUMPER	1 PC		NA	
05	FRONT BUMPER CLIPS	15 PC		NA	
06	FRONT BUMPER SIDE RETAINER LH	1 PC		NA	
07	LHF FENDER COWLING	1 PC		NA	
08	LHF FENDER COWLING CLIPS	8 PC		NA	

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

PAGE: 1 OF 2

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010024	91527470		

ComfortDelGro Engineering Pte Ltd

Corporate Office
 205 Braddell Road
 Singapore 579701
 Mainline + 65 6383 6280
 Facsimile + 65 6280 9755
 www.cdge.com.sg

Car Care Centres
 205 Braddell Road Singapore 579701
 59 Loyang Drive Singapore 508969
 45 Pandan Road Singapore 609286
 383 Sin Ming Drive Singapore 575717
 7 Sungei Kadut Way Singapore 728791
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 www.SPARKcarcare.com

Tel: 6383 8110
 Tel: 6214 8300
 Tel: 6338 8778
 Tel: 6553 0400
 Tel: 6369 7369
 Tel: 6848 5721



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W

TAX INVOICE

GST REG. NO. M2-8921817-3

INVOICE NO./DATE
 91527470 08.10.2020

S/NO	DESCRIPTION	QTY	UNIT PRICE (S\$)	DISCOUNT	NET PRICE (S\$)
09	LHF FENDER DUAL VVT-I WORDING	1 PC		NA	
10	HEADLAMP CHROME MOULDING LH	1 PC		NA	
11	RESONATOR TANK	1 PC		NA	
12	RESONATOR TANK TUBE LOWER	1 PC		NA	
13	RHF HEADLAMP	1 PC		NA	
14	TO REPAIR ON LUMP SUM BASIS	1 EAC	6,350.00	NA	6,350.00

Total Amount		6,350.00
Add GST	7.00 %	444.50
Net Amount Payable		6,794.50

Issued by : DEVMCS12 08.10.2020 08:41:51
Repair Type : CUSO/52/5T
Payment term : /Z030

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED IN OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

PAGE: 2 OF 2

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Blk C Ext 1 Level 2
 Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

GST REG No. : M2-0044678-0

TAX INVOICE

Invoice No. : R0246253TD

Account No. : CR9Y003526
Hirer's Name : Ms Yap Wel Ling Evelyn c/o CDGE Ubi
Name 2 :
Address : 320 Ubi Rd 3

Country : Singapore
Attention : Ms Tinie Ng

Postal : 408649

RA Ref No. : CR-20-145383
Invoice Date : 02-October-2020

Driver Name : Ms Yap Wel Ling Evelyn c/o CDGE Ubi
Name 2 :

Vehicle No. : SMK0745Y
VA No. : 111 4612
Model Type : NISSAN SYLPHY 1.6 A
Start Date : 28-Sep-2020 15:00
End Date : 02-Oct-2020 15:45
Duration :
Mileage In : 10662
Mileage Out : 10509
Repl Mileage : 0
Km travelled : 153

Payment : InternetBanking

Description

Car Rental

Amount (SGD)

\$440.00

Sub Total : \$440.00

Add GST 7.00% : \$30.80

Total Invoice Amount : \$470.80

Remarks

Original Car No.: SKX4822L. Ref: Ms Tinie

IMPORTANT

- Please quote the Invoice number when making payment.
- Payment should be made payable to ComfortDelGro Rent-A-Car Pte Ltd.

Bank Name : Citibank N.A.
Bank Account No. : 0818385005
Bank / Branch Code : 7214/001
Swift BIC : CITISGSGXXX
Swift Code : CITISGSG

- Payment advice to : accounts@cdgrentacar.com.sg

- Sales Person : Operations

Scan & Pay
via PayNow



UEN : 198105775H

Asher Sng (LKKAuto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Thursday, 21 January 2021 9:51 AM
To: Asher Sng (LKKAuto)
Cc: Admin A
Subject: FW: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

Dear Asher,

I had spoken to MS Cecilia Lee earlier on.

Kindly send another offer at a global sum of \$7,300 (all-in) to her.

Thank you.

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Tuesday, 29 December 2020 8:26 AM
To: FCI Claims FCI (cwsmotorclaims@first-insurance.com.sg) <cwsmotorclaims@first-insurance.com.sg>
Cc: Denis Teo Chin Chye <denisteo@sparkcarcare.com>
Subject: Fw: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

Without Prejudice

Dear Sir/Madam

Please review/revise offer for loss of rental.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | F: 6281 5767

~ Think Before Printing~

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Monday, 23 November 2020 2:08 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: FCI Claims FCI (<cwsmotorclaims@first-insurance.com.sg> <cwsmotorclaims@first-insurance.com.sg>
Subject: Re: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

Without Prejudice

Dear Sir/Madam

So, are you saying if our client issued writ, your principal will offer as per the rate below?

We'll let our client know.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | F: 6281 5767

~ Think Before Printing~

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 23 November 2020 2:06 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Subject: Re: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

CAUTION : This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Cecilia,

Please take note on the highlight portion.

APPENDIX F

BENCHMARK RATES FOR COST OF RENTAL AND LOSS OF USE

The benchmark rates in this Appendix shall apply to claims for rental and loss of use of a motor vehicle made in writs filed in Court on or after 1st April 2016.

TYPE	BENCHMARK RATES		FACTORS TO BE CONSIDERED
	RENTAL (Per day) \$	LOSS OF USE (Per day) \$	
<u>PRIVATE CARS</u>			
Up to 1,600cc and 97kW (130bhp) [Category A of COE]	100-120	60-80	1. Usage e.g. travelling salesman 2. Rental receipts, consider possibility that they may be inflated. 3. Luxury cars are dependent on

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, November 23, 2020 1:32 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

Without Prejudice

Dear Sir/Madam

TYPE	BENCHMARK RATES		FACTORS TO CONSIDER
	RENTAL (Per day) \$	LOSS OF USE (Per day) \$	
<u>PRIVATE CARS</u>			
Up to 1,600cc <u>and</u> 97kW (130bhp) [Category A of COE]	100-120	60-80	1. Usage e.g. travelling 2. Rental receipts, possibility that the inflated. 3. Luxury cars are de

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | **F:** 6281 5767

~ Think Before Printing ~

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 23 November 2020 12:23 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Subject: Re: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Cecilia,

We refer to the email below.

Enclosed the benchmark for your easy reference.

BENCHMARK RATES FOR COST OF RENTAL AND LOSS OF USE

TYPE	BENCHMARK RATES		FACTORS TO BE CONSIDERED
	RENTAL (Per day) \$	LOSS OF USE (Per day) \$	
<u>PRIVATE CARS</u>			
Under 1800 cc	100	50-60	1. Usage eg. travelling salesman 2. Rental receipts, consider possibility that they may be
1800 cc & above	120-180	80-100	

Our principal offer to your client's claim is fair and reasonable.

Please advise your client and reconsider and let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, November 23, 2020 10:54 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

Without Prejudice

Dear Sir/Madam

Please justify your rate of \$107/day when there is rental invoice that supported the rate of \$117.70/day which is within the NIMA benchmark rate for 1.6cc vehicle.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | **F:** 6281 5767

~ **Think Before Printing** ~

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 23 November 2020 10:51 AM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Subject: Re: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

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'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Cecilia,

We refer to the email below.

Our principal maintain the previous offer.

Kindly note that your client vehicle is below 1.6cc therefore the offer to your client's claim is fair and reasonable.

Please advise your client and reconsider and let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, November 16, 2020 5:21 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

Without Prejudice

Dear Sir/Madam

Please advise who is the FCI case owner.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | **F:** 6281 5767

~ Think Before Printing ~

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 16 November 2020 5:06 PM

To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Subject: Re: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

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'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Cecilia,

We refer to the email below.

Our principal maintain the previous offer, our offer to your client's claim is fair and reasonable.

Please advise your client and reconsider and let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Monday, November 16, 2020 4:56 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Re: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

Without Prejudice

Dear Sir/Madam

The rental rate of \$117.70/day is supported by rental invoice. Please also include 1 day LOU being the downtime for PRI.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | **F:** 6281 5767

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 16 November 2020 4:51 PM
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Subject: Re: Our Ref : D20003773MFSH / Your Ref : SKX4822L / Accident involving SHD6937S & SKX4822L on 16/09/2020.

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'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

Our principal propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,794.50
2. Loss of Rental (4days x \$100)(w/GST)	\$ 428.00
TOTAL	<u>\$ 7,222.50</u>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]
Sent: 09 October 2020 12:34
To: FCI Claims FCI (cwsmotorclaims@first-insurance.com.sg) <cwsmotorclaims@first-insurance.com.sg>
Subject: LOD AGAINST FCI - SKX4822L & SHD6937S DOA 16/09/2020.

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Without Prejudice

Dear Sir/Madam

Attached our LOD dated 09/10/2020 for your early settlement. Please let us have your reply by email.

Thank you.

Best Regards

Cecilia Lee

Executive (Accident Repair/Claims)

T: 6383 7824 | F: 6281 5767

W: www.SPARKcarcare.com.sg



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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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