

Summer Lee (LKK Auto)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Monday, 21 September, 2020 4:26 PM
To: ASSIGNMENTS@LKKAUTO.COM; Jim Soon
Cc: Bryan Ang (LKKAuto); Serene Ler
Subject: D20003816MFSH INSURED Taxi SHD3409U Caught Fire
Attachments: SHD3409U - Estimate.pdf; INSD SHD3409U VEHICLE CAUGHT FIRE.pdf; TP SAS SMF7584A.pdf

Importance: High

Dear LKK,

Please survey the vehicle, assignment will be given later. Kindly also investigate into the matter and apply for the SCDF report.

We need to know the total loss value of our insured vehicle asap.(if possible by tomorrow so that we can update our reserves)

Taxi is grounded at 59 Loyang Drive.

Kindly contact Mr Lim Tien Siong@ 62148398 if you need any other information.

Dear Jim,

Please ask IL to create a survey to Insured vehicle SHD3409U, Insured vehicle caught fire

Regards
Jason Tea
Motor Claims

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Doris Lim Puay Noi <doris_lim@cdgtaxi.com.sg>
Sent: Monday, 21 September 2020 3:53 pm
To: Vic Alpeh S. Sanghilaan <vicsanghilaan@msfirstcapital.com.sg>
Cc: Roger How Keen Meng <rogerhow@cdge.com.sg>; Tan Pei Wei <tanpw@cdge.com.sg>; Philip Chia Chee Yong <philipchiacy@cdgtaxi.com.sg>; Hannah Lim Mei Jiao <hannah_lim@cdgtaxi.com.sg>; Lim Tien Siong <limts@cdge.com.sg>; Jason Tea <JasonTea@msfirstcapital.com.sg>; CTPL Motor <CTPL@msfirstcapital.com.sg>; Teo Yhee Wei <YheeWei_Teo@cdgtaxi.com.sg>
Subject: Re: Taxi SHD3409U Caught Fire
Importance: High

Dear MS FCI Team

Pls assist to appoint surveyor for the above matter.

Taxi is grounded at 59 Loyang Drive.

Kindly contact Mr Lim Tien Siong@ 62148398 if you need any other information.

Thank you.

Regards

Doris Lim

Fleet Safety Department

ComfortDelGro Taxi

DID: 6550 8606/ Hotline: 6550 8768

#ComfortUnited, Together We Can Overcome



From: Lim Tien Siong <limts@cdge.com.sg>
Sent: Monday, 21 September 2020 3:21 PM
To: Doris Lim Puay Noi <doris_lim@cdgtaxi.com.sg>; Chiang Liat Choon <chianglc@cdge.com.sg>; Fauzy Bin Mokhtar <fauzy@sparkcarcare.com>; Ng Nyuk Phin <ngnp@cdge.com.sg>; Lim Kwok Eng <limke@cdge.com.sg>; Jumanibin Masudin <jumanibm@cdge.com.sg>
Cc: Roger How Keen Meng <rogerhow@cdge.com.sg>; Tan Pei Wei <tanpw@cdge.com.sg>; Philip Chia Chee Yong <philipchiacy@cdgtaxi.com.sg>; Hannah Lim Mei Jiao <hannah_lim@cdgtaxi.com.sg>
Subject: Re: Taxi SHD3409U Caught Fire

Hi Doris,

Refer to attach - estimate

Best Regards,
Lim Tien Siong
Taxi Accident Repair / ComfortDelgro Engineering Pte Ltd
Off:62148398 / Fax:65468156



Think Before Printing

From: Doris Lim Puay Noi <doris_lim@cdgtaxi.com.sg>
Sent: Monday, 21 September 2020 8:23 AM
To: Chiang Liat Choon <chianglc@cdge.com.sg>; Fauzy Bin Mokhtar <fauzy@sparkcarcare.com>; Ng Nyuk Phin <ngnp@cdge.com.sg>; Lim Kwok Eng <limke@cdge.com.sg>; Lim Tien Siong <limts@cdge.com.sg>; Jumanib Bin Masudin <jumanibm@cdge.com.sg>
Cc: Roger How Keen Meng <rogerhow@cdge.com.sg>; Tan Pei Wei <tanpw@cdge.com.sg>; Philip Chia Chee Yong <philipchiacy@cdgtaxi.com.sg>; Tan Pei Wei <tanpw@cdge.com.sg>; Hannah Lim Mei Jiao <hannah_lim@cdgtaxi.com.sg>
Subject: Fw: Taxi SHD3409U Caught Fire

Dear all

Please let us have the estimated after CDGE investigation so that we can notify insurer MS FCI for their follow up.

Regards

Doris Lim

Fleet Safety Department

ComfortDelGro Taxi

DID: 6550 8606/ Hotline: 6550 8768

#ComfortUnited, Together We Can Overcome



From: Janet Poh Soo Bee <janet_poh@cdgtaxi.com.sg>
Sent: Saturday, 19 September 2020 1:36 AM
To: Sean Hong <sean_hong@cdgtaxi.com.sg>; Melissa Seah Siew Hwa <melissa_seah@cdgtaxi.com.sg>; Josephine Kwek Joo Gek <josephine_kwek@cdgtaxi.com.sg>; Yee Hon Wai <honwai_yee@cdgtaxi.com.sg>; Tommy Tan Ah Han <TommyTan@Comfortdelgro.com>; Arthur Liow Yi Foong <arthur_liow@cdgtaxi.com.sg>; Seow Leng Teck <lengteck_seow@cdgtaxi.com.sg>; Ang Soo Hock <soohock@cdge.com.sg>; Khoo Kwee Shan <kweeshan_khoo@cdgtaxi.com.sg>; Andrew Cheok Yeo Heng <andrewcheok@cdge.com.sg>; Esmeralda Ocampo <maria@cdgtaxi.com.sg>; Tan Pei Wei <tanpw@cdge.com.sg>; Simon Chai Sek Meng <simon_chai@cdgtaxi.com.sg>; Joshua Lim Jun Jie <joshualim@cdge.com.sg>; Joshua Soon Beng Huat <joshua_soon@cdgtaxi.com.sg>; Lim Guo Ping <limguop@cdge.com.sg>; tancw@cdge.com.sg <tancw@cdge.com.sg>; Philip Chia Chee Yong <philipchiacy@cdgtaxi.com.sg>; Taxi Business Service Improvements <Taxi_Business_Service_Improvements@comfortdelgro.com>; Jason Chiang Yong Qiang

<jason_chiang@cdgtaxi.com.sg>; Group Corporate Communications <groupcorpcomms@comfortdelgro.com>; Taxi Business Fleet Safety <Taxi_Business_Fleet_Safety@cdgtaxi.com.sg>; Taxi Business CCC Operations <TaxiBusinessCCCOperations@cdgtaxi.com.sg>; Taxi Business CS Backend <Taxi_Business_CS_Backend@cdgtaxi.com.sg>
Cc: Ang Wei Neng <angwn@comfortdelgro.com>
Subject: Taxi SHD3409U Caught Fire

Hi All,

Taxi SHD3409U Caught Fire

SHD3409U/Comfort/Ioniq
Case reported to CCC 0041hrs
Cheng Hian Kwang
Relief
97229339

- 2310hrs/201 Ang Mo Kio Ave 3
- No POB
- No Injuries reported
- No Presence of Media Reporters/Police and SCDF at the scene
- No Traffic Jam
- Driver Said he received a call from the office around 2305hrs. He was told that the police wanted him to go blk 201 ang mo kio as his taxi was caught fire. Driver said he dont know how his taxi was caught fire. SCDF has put out the fire. Not much information given by driver
- Towing activated. Job no: 3004282843

Sent by DM Janet
Report to LTA Chat (Y/N) : N

Regards,

Janet Poh

Team Leader, CCC

ComfortDelGro Taxi

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