

## Mei Kwan (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 23 September, 2020 10:20 AM  
**To:** Admin A; Khanchna (LKK Auto)  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: OUR REF: SNM20D203435/C02/GBB315H & YOUR REF: SHC5389K (TP : LKK REF - CC3/CTI20010096/Kka3) D.O.A . 16/09/2020-  
**Attachments:** report of GBB315H.pdf  
**Categories:** HMK

LKK REF: [CC3/CTI20010096/Kka3](#)  
CTI REF: [SNM20D203435/C02/GBB315H/tohhs](#)

Dear Sirs

Attach herewith Insured's SAS report for you attention and necessary action.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, September 22, 2020 7:10 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; khanchna@lkkauto.com  
**Subject:** OUR REF: SNM20D203435/C02/GBB315H & YOUR REF: SHC5389K (TP : LKK REF - CC3/CTI20010096/Kka3) D.O.A . 16/09/2020-

Dear Alfred,

Please assist on LKK Auto on D/S

Note: officer in charge –Alfred Toh

\*\*\* *Kindly quote our reference number when replying.*

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Thank you & Best regards.

**Angie Foo**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, September 21, 2020 4:16 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBB315H (OI : CTI - TBA) and SHC5389K (TP : LKK REF - CC3/CTI20010096/Kka3) on 16/09/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5389K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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