

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 14 December 2020 10:31 AM  
**To:** bethlehem auto  
**Cc:** Admin A  
**Subject:** RE: Accident Involving Vehicle No : SJA9195M & SHB4829U On : 18-09-2020 \*\*\*  
LKK REF: CC4/FCI20010094/Gpa3q2  
**Attachments:** DV\_SJA9195B.pdf

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as per you LOD.

1.	Cost Of Repair (Lump Sum)	\$	1,550.00
2.	Car Rental Fee (3 Days X \$ 80/- per day)	\$	240.00
		<u>\$</u>	<u>1,790.00</u>

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** bethlehem auto <claimsbethlehemauto@gmail.com>

**Sent:** Monday, 19 October 2020 4:20 PM

**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Subject:** Re: Accident Involving Vehicle No : SJA9195M & SHB4829U On : 18-09-2020 \*\*\* LKK REF: CC4/FCI20010094/ka3

Dear Khanchna,

Please let us have your DV asap.  
Thanks

On Fri, Oct 2, 2020 at 12:05 PM bethlehem auto <[claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)> wrote:

Dear Sirs/Madam,

Enclosed herewith attached of LOD for your attention.  
Kindly let us have your payment soonest possible.  
Thanks

On Wed, Sep 23, 2020 at 11:15 AM bethlehem auto <[claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)> wrote:

Noted with thanks.

On Wed, Sep 23, 2020 at 11:03 AM Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

**Please note that all finalisation subject insurer's approval.**

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** 22 September 2020 3:27 PM

**To:** bethlehem auto <[claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident Involving Vehicle No : SJA9195M & SHB4829U On : 18-09-2020 \*\*\* LKK REF: CC4/FCI20010094/ka3

Without Prejudice

Dear Sir/Madam,

Is the survey done? If done, please send us the marked estimate.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** bethlehem auto <[claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)>

**Sent:** 22 September 2020 10:11 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident Involving Vehicle No : SJA9195M & SHB4829U On : 18-09-2020 \*\*\* LKK REF: CC4/FCI20010094/ka3

Hi,

Please advise us of liability asap.

On Mon, Sep 21, 2020 at 7:24 PM Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

**Please arrange for survey ASAP.**

Hi Khanchna,

Kindly assist.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

**From:** bethlehem auto <[claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)>

**Sent:** Monday, 21 September, 2020 5:25 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** Re: Accident Involving Vehicle No : SJA9195M & SHB4829U On : 18-09-2020 \*\*\* LKK REF: CC4/FCI20010094/ka3

Hi,

Please find herein attached of scene photos for your reference.

Kindly advise us liability asap.

Thanks

On Mon, Sep 21, 2020 at 3:52 PM Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

**SKETCH PLAN**

**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

On 18 September 2020, I was driving in my vehicle (SHB4829U) with
one female passenger. upon arrival at her destination, Jurong Point,
she opened the vehicle door which then collided with vehicle B (SJA9195M)
which was passing by. <i>Mei Kwan</i>

Please provide us evidence i.e. video/ scene photo and arrange for TP survey..

Kindly note that for liability, claim negotiation and settlement, please contact **Khanchna via email**.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

**From:** bethlehem auto <[claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)>

**Sent:** Monday, 21 September 2020 10:36 am

**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Subject:** Accident Involving Vehicle No : SJA9195M & SHB4829U On : 18-09-2020

Dear Sirs,

Your ref : SHB4829U

Our ref : SJA9195M

Enclosed herewith attached to our client GIA report for your attention.

Please kindly advise us of liability and revert back to us as soon as possible.

Thanks

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*Best Regards,*

*Apple Sim*

***Bethlehem Auto***

***Blk 5035 Ang Mo Kio Industrial Park 2***

***#01-371 Singapore 569538.***

***Email : [claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)***

***Tel : 94279394***

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*Best Regards,*

*Apple Sim*

***Bethlehem Auto***

***Blk 5035 Ang Mo Kio Industrial Park 2***

***#01-371 Singapore 569538.***

***Email : [claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)***

***Tel : 94279394***

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*Best Regards,*

*Apple Sim*

***Bethlehem Auto***

***Blk 5035 Ang Mo Kio Industrial Park 2***

***#01-371 Singapore 569538.***

***Email : [claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)***

***Tel : 94279394***

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*Best Regards,*

*Apple Sim*

***Bethlehem Auto***

***Blk 5035 Ang Mo Kio Industrial Park 2***

***#01-371 Singapore 569538.***

***Email : [claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)***

**Tel : 94279394**

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*Best Regards,*

*Apple Sim*

***Bethlehem Auto***

***Blk 5035 Ang Mo Kio Industrial Park 2***

***#01-371 Singapore 569538.***

***Email : [claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)***

***Tel : 94279394***

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*Best Regards,*

*Apple Sim*

***Bethlehem Auto***

***Blk 5035 Ang Mo Kio Industrial Park 2***

***#01-371 Singapore 569538.***

***Email : [claimsbethlehemauto@gmail.com](mailto:claimsbethlehemauto@gmail.com)***

***Tel : 94279394***