

## Hsiao Tong (LKKAuto)

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**From:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Sent:** Tuesday, 8 December 2020 3:17 PM  
**To:** Khanchna (LKK Auto); Mei Kwan (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: MANDATE REQUEST ON QUANTUM- MSFCIL REF:D20003804MFSH - RE: EXPRESS SETTLEMENT - Accident Involving SHB4829U (OI : FCI - D20003804MFSH) and SJA9195M (TP : LKK REF -CC4/FCI20010094/ka3 ) on 18/09/2020

Dear Khanchna / Mei Kwan,

You have our mandate to settle as follow:

COR : \$1,550.00  
LOR : \$240.00  
To offer : \$1,790.00

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:  
[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C | TEL: 6507 3848  
A Member of **MS&AD** Insurance Group

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**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Monday, November 9, 2020 4:51 PM  
**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** MANDATE REQUEST ON QUANTUM- MSFCIL REF:D20003804MFSH - RE: EXPRESS SETTLEMENT - Accident Involving SHB4829U (OI : FCI - D20003804MFSH) and SJA9195M (TP : LKK REF - CC4/FCI20010094/ka3 ) on 18/09/2020

**YOUR REF: D20003804MFSH**  
**LKK REF:** CC4/FCI20010094/ka3

Dear Eric,

We refer to the above matter.

We seek your approval to offer third party repairer "Bethlehem Auto" at \$1,790.00(all in).

The summary is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 3,404.02	\$ 1,550.00
2. Loss of Rental ( 3 days x \$80)	\$ 240.00	\$ 240.00 (3 days x \$80)
<b>Total</b>	<b>\$ 3,644.02</b>	<b><u>\$ 1,790.00</u></b>

Surveyor recommended 3 days for repair

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, September 29, 2020 11:45 AM

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: PROPOSAL ON LIABILITY - MSFCIL REF:D20003804MFSH - RE: EXPRESS SETTLEMENT - Accident Involving SHB4829U (OI : FCI - D20003804MFSH) and SJA9195M (TP : LKK REF - CC4/FCI20010094/ka3 ) on 18/09/2020

**YOUR REF: D20003804MFSH**

**LKK REF: CC4/FCI20010094/Gka3**

Dear Eric,

We refer to the above matter.

We have inspected TP vehicle SMJ 9595J on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Wednesday, 23 September, 2020 11:01 AM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PROPOSAL ON LIABILITY - MSFCIL REF:D20003804MFSH - RE: EXPRESS SETTLEMENT - Accident Involving SHB4829U (OI : FCI - D20003804MFSH) and SJA9195M (TP : LKK REF - CC4/FCI20010094/ka3 ) on 18/09/2020

Without Prejudice

Dear Khanchna,

We are agreeable with Express Settlement.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg) | Company Regn. No. 195000106C | TEL: 6507 3848

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**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Wednesday, September 23, 2020 10:58 AM

**To:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PROPOSAL ON LIABILITY - MSFCIL REF:D20003804MFSH - RE: EXPRESS SETTLEMENT - Accident Involving SHB4829U (OI : FCI - D20003804MFSH) and SJA9195M (TP : LKK REF - CC4/FCI20010094/ka3 ) on 18/09/2020

Hi Eric,

We refer to the above matter and our e-mail below.

Appreciate your reply as third party is chasing for liability.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Khanchna (LKK Auto)

**Sent:** 22 September 2020 6:17 PM

**To:** 'Eric Woo' <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** PROPOSAL ON LIABILITY – MSFCIL REF:D20003804MFSH – RE: EXPRESS SETTLEMENT – Accident Involving SHB4829U (OI : FCI – D20003804MFSH) and SJA9195M (TP : LKK REF –CC4/FCI20010094/ka3 ) on 18/09/2020

**YOUR REF: D20003804MFSH**

**LKK REF: CC4/FCI20010094/ka3**

Dear Eric,

We refer to the above matter.

**Enclosed for your perusal is:**

**- TP estimated cost of repair**

We will send the preliminary advice in due course.

**Liability: – 100% (BOLA 26)**

**Remark: Insured driver passenger opened the car door**

Your approval on liability please.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

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