

Our Ref : T 0920 / SH 8080Z /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 8-Oct-2020

# COMFORTDELGRO ENGINEERING

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

78 Shenton Way

#07-16

Singapore 079120

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 8080Z YOUR INSURED SJR2038R**  
**AND OTHER \_\_\_\_\_ ON 21-Sep-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SH 8080Z** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SJR2038R** we are submitting these claim for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,658.50
2	3 days Loss of Rental @ \$ 112.67 per day	\$ 338.01
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		\$ 1,998.51

## HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
	<b>Total Claims :</b>	<b>\$ 2,238.51</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SJR2038R
- c) GIA / Police report/s of : SH 8080Z
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene
  - ( ) Certificate of Insurance
  - ( ) Witness statement/s
  - ( ) PIR
  - ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH8080Z , SJR2038R**  
**ALONG BRADDELL ROAD TURN RIGHT TOWARDS CTE**

**ON 21-Sep-20 08:10**

I / We **KOH LIEW LENG** (Hirer) NRIC No.: **SXXXX844E**

and/or (Relief) NRIC No.: **SXXXX844E**

Taxi Number **SH8080Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

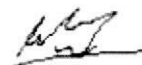
1. To submit my/our claims for damages, costs and expense, including loss of income (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Sep-2020**

Name of Hirer **KOH LIEW LENG**

Hirer NRIC **SXXXX844E**

Signature :



Address **298 BUKIT BATOK STREET 22 #20-...**  
**650298**

Contact No. **93666933**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,658.50** (Repair Cost), **S\$265.85** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SH 8080Z** that was damaged pursuant to the accident which occurred on **21/09/2020** (date) along **BRADDELL ROAD TURN RIGHT TOWARDS CTE** (location) involving vehicle no/s **SJR 2038R**. This is pursuant to the inspection conducted on **21/09/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 8080Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 8080Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

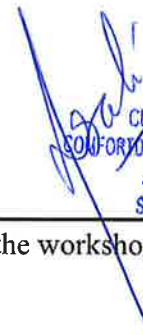
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16<sup>th</sup> (day) of September (month) 2021 (year)



MTH

Signed by appointed surveyor

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SH 8080Z

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
11.01.2017

CHASSIS CODE  
KMHLB41UMHU098179

NO/DATE  
91526334 30.09.2020

JOB NO.  
305423728

ODOMETER READING

JOB TYPE

Description : 3P 21.09.2020

### Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,550.00
Add GST @ 7.000 %	108.50
<b>Total Invoice amount</b>	<b>1,658.50</b>

Issued by : CHEWBEELENG 30.09.2020 15:15:48  
Repair Type : CLS0/57/57  
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20090298

Date: 29 September 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	21/09/2020 @ 08:10 hrs
ALONG	BRADDELL ROAD TURN RIGHT TOWARDS CTE
INVOLVING	SJR2038R

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8080Z** (the "Taxi"). The Taxi was hired to **KOH LIEW LENG IC NO SXXXX844E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

GE READING	MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO	FROM	TO			6	2	3	7	5	FROM	TO
1320	10-16	146	10-16	17/9	04/21/19	KOH T-K.	6	2	3	7	5	15-15	02-05
1575	1610	255	1610	02-15	18/9	LW	6	2	3	9	2	0630	1430
1707	945	132	945	1425	18/9	<del>KOH</del> KUH T-K-	6	2	4	2	2	15-05	02-45
1917	1430	210	1430	2045	19/9	KOH	6	2	4	4	3	815	1655
2165	640	247	640	1615	19/9	KOH T-K-	6	2	4	6	8	17-	03-00
2477	16-15	312	16-15	03-35	20/9	KOH	6	2	4	8	8	9-	1515
2618	157-1	141	157-1	1427	20/9	LW	6	2	5	0	1	1520	2150
2845	1515	227	1515	02-40	21/9	KOH	6	2	5			715	
3012	740	166	740	1445	21/9	KOH T-K-	6	2	5				
3281	1505	269	1505	03-25	21/09/20	Accident?						0910	—
3479	618	198	618	1845	23/09/20	Repair						—	1230

Kott Tink Koon  
 Loyang  
 Kott Tink Koon



### Third Party Insurer Enquiry

Our Ref No: GR-20-112963

Date of Request: 21/09/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 21/09/2020

Enquiry By Catherine Por Moy Juan

TP Vehicle No. SJR2038R

Accident Date 21/09/2020

#### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJR2038R	AIG Asia Pacific Insurance Pte. Ltd.	24/06/2020-23/06/2021	65-6419-3000

Thank You.

SH 80802

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-20-112963

Date of Request: 21/09/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 21/09/2020  
Enquiry By Catherine Por Moy Juan  
TP Vehicle No. SJR2038R  
Accident Date 21/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



## TP Insurer Enquiry

### ENQUIRY DETAILS

Accident Date	21/09/2020	◀	📅	▶
NRIC/FIN or Co. Reg. No.				
Vehicle No.	SJR2038R			

### Policy Details

Req. By	Req. Date	Search	Enq. Accident Date	TP Insurer	Tel No.	Period of Insurance	Status	Action
Catherine Por Moy Juan [ComfortDelGro Engineering Pte Ltd]	21/09/2020 11:08	SJR2038R	21/09/2020	AIG Asia Pacific Insurance Pte. Ltd.	65-6419-3000	24/06/2020-23/06/2021		<a href="#">Receipt</a>

#### Note:

- All submitted enquiry will be recorded and you can refer back from the History.

## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Friday, 9 October 2020 11:33 AM  
**To:** weebengemma@hotmail.com  
**Subject:** ACCIDENT INVOLVING SJR 2038R & SH 8080Z ALONG/AT BRADDELL ROAD, JOINING CTE (CITY) ON 21/09/2020  
**Attachments:** SH8080Z (210920).avi

Our Ref: CC4/AIG20010093/T1ds3

**TAN WEE BENG**  
41 LI PO AVENUE  
SINGAPORE 788735

Dear Sir/Madam,

### **ACCIDENT INVOLVING SJR 2038R & SH 8080Z ALONG/AT BRADDELL ROAD, JOINING CTE (CITY) ON 21/09/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH 8080Z against your motor insurance policy.

Based on the video footage, we are of the view that liability is not in your favour as your vehicle encroached third party's lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Sep 2020 15:47	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	21 Sep 2020 15:47	<b>Clm Veh Model Changed</b>	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	21 Sep 2020 15:47	<b>Clm Created</b>	Reg No: SH8080Z. Acct Date: 2020/09/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	21 Sep 2020 15:47	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	21 Sep 2020 15:47	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/30	[A] Lee Su Li
6	21 Sep 2020 15:47	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	21 Sep 2020 15:47	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	21 Sep 2020 15:47	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
9	21 Sep 2020 15:47	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
10	22 Sep 2020 14:24	<b>Clm Registration Modified</b>	Acct Time:08:00:00->08:10:00.	[I] AIG OneClaim Integration User
11	22 Sep 2020 17:21	<b>Clm Registration Modified</b>	Acct Time:08:10:00->08:00:00. Pol No:2100471074-04->2100471074.	[I] Subramaniam, Divyashni
12	15 Oct 2020 11:57	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	15 Oct 2020 11:57	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	15 Oct 2020 11:57	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2017/01/11.	[A] JOANNE LEE KHANG MIN
15	15 Oct 2020 11:57	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	16 Nov 2020 11:09	<b>Adj Mandate Request</b>	Cur Req:1926.35:Liability: 100% Quantum: (a)CORw/GST: \$1,658.50 + (b)LOR(2.5days x \$56.34): \$140.85 + (c)LOI(2.5days x \$50): \$125.00 + (d)LTA/GIA search fee: \$2.00 = Total: \$1,926.35 2 recommendation repair days For your approval please.	[A] CHAN JIA LE
17	08 Dec 2020 12:17	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Yong, Joanne
18	08 Dec 2020 15:40	<b>Video Downloaded</b>	Downloaded Video - Accident (TP)	[I] Yong, Joanne
19	26 Dec 2020 11:53	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/30	[I] Yong, Joanne
20	26 Dec 2020 11:53	<b>Adj Mandate Set</b>	Approved:1926.35.	[I] Yong, Joanne

Date From  Date To  Audit Type

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2590842	21 Sep 2020 15:54:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SH8080Z	SJR2038R	11.00
2606983	09 Oct 2020 14:19:00	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SH8080Z	CHAN JIA LE	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2611204	15 Oct 2020 11:57:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SH8080Z	SJR2038R	11.00