

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 18 September, 2020 6:12 PM
To: mike goh; SUR
Cc: Claims Dept of CTI; zainal@hoh.com.sg; samantha@hoh.com.sg;
samantha@hoh.com.sg; assignments; Admin-D (LKKAuto)
Subject: RE: SNM20D203142/SLZ5744A/THAMYL / FW: NOTICE TO INSURER TO CONDUCT
PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH
6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

[Confidential]

Without Prejudice

Dear Mike

Thanks for replying to us directly.

Dear LKK

Please take note to arrange and conduct PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: mike goh <blueman09mike@hotmail.com>
Sent: Friday, September 18, 2020 6:08 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; zainal@hoh.com.sg; samantha@hoh.com.sg
Subject: Re: SNM20D203142/SLZ5744A/THAMYL / FW: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Without Prejudice

Hi, Pauline
i had select Mr, Marcus Chua to conduct a Pre-Repair Survey
Do let me know in advance when is the day for the survey
So I can arrange with the owner
Do let Mr. Chua to have mine contact
Mobile : 96676280
Office : 67833063
Thanks

MiKE
Stay Health
Stay Strong
Stay ALiVE

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, September 18, 2020 5:36 PM
To: samantha@hoh.com.sg <samantha@hoh.com.sg>; zainal@hoh.com.sg <zainal@hoh.com.sg>; blueman09mike@hotmail.com <blueman09mike@hotmail.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D203142/SLZ5744A/THAMYL / FW: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua

Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI

Sent: Friday, September 18, 2020 5:34 PM

To: samantha@hoh.com.sg; zainal@hoh.com.sg; blueman09mike@hotmail.com; Pauline Tham

<pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203142/SLZ5744A/THAMYL / FW: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Pauline

Please **conduct PRS** for FBA2892A.

Note: officer in charge – Pauline Tham.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Samantha Woo <samantha@hoh.com.sg>

Sent: Friday, September 18, 2020 5:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Mas Zainal <zainal@hoh.com.sg>; mike goh <blueman09mike@hotmail.com>

Subject: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Sirs (VERY URGENT),

ACCIDENT ON 30/08/2020 @ 21:30PM AT SENGKANG WEST WAY INVOLVING FBA2892A AND SLZ5744A

We refer to the above matter.

We act for the owner of vehicle, Wee Kuei Koon (Wei Guikun) who has appointed the undermentioned workshop to repair his motor vehicle no. FBA2892A.

Please be informed that the said vehicle can be inspected at:

M/s Dirt Wheel Motor Trading
Blk 9004 Tampines Street 93
#01-100
Singapore 528838
Contact person: Mr Mike's handphone no. 9667 6280/6783 3063

If you fail to conduct the pre-repair inspection within the next (2) working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Regards

Samantha Woo

Paralegal

Hoh Law Corporation

209 New Upper Changi Road

#04-631 Singapore 460209

DID: (65) 6244 5759

Fax: (65) 6244 3052

E-mail: samantha@hoh.com.sg

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