

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 06.10.2020

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SJS 5373Y / SGL 3755P ON 18.09.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SJS 5373Y**, which was involved in the captioned accident with your insured vehicle no: **SGL 3755P**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,815.00
2) Loss of Use (5 days + 1 Sunday X S\$60)	\$	360.00
3) LTA Search Fee	\$	7.45
	\$	5,182.45

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) LTA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 18.09.2020

TO : China Taiping Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SJS 5373Y / SGL 3755P

ALONG CTE Towards City (Before Ang Mo Kio Ave 1 Exit)

ON 18.09.2020

I/We, Elemental Auto Pte Ltd

of (NRIC No./ROC No.) 201912738N

of 161 Bishan Street 13 # 21-150 Bishan Cresta Singapore 570161.

owner of vehicle no. SJS 5373Y in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SJS 5373Y at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arise therewith.



Signature of Owner :

Edward Neng

Name of Owner :

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00114142004

Claim No : SNM20D203439/C02

Claimant : ELEMENTAL AUTO PTE LTD

Amount : S\$5,180.00

DOLLARS FIVE THOUSAND ONE HUNDRED AND EIGHTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJS 5373Y

Insured Vehicle No. : SGL 3755P

Date of Loss : 18/09/2020

Place of Accident : CTE TWRDS CITY(BEFORE ANG MO KIO AVE 1 EXIT)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE KING YONG

Driver Name : TAN KIM HOCK(CHEN JUN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

S\$ 5,180.00

TOTAL S\$ 5,180.00

Claimant Name : ELEMENTAL AUTO PTE LTD

NRIC No : 2XXXXX738N

Signature :



Date :

08.04.2021

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21986

Date : 06.10.2020

Vehicle No : SJS 5373Y

Make/Model : HYUNDAI HD AVANTE 1.6

Chassis/Eng# :

Accident Date : 18.09.2020

Claim No :

Reference : 0920 -21986

Policy No :

	Amount
To proceed on lump sum repair	S\$ 4500.00

E. & O. E.

Total : S\$

4500.00

GST @ 7% : S\$

315.00

Amount Due : S\$

4815.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Sep 2020 / 16:14:44

Receipt Date/Time : 18 Sep 2020 / 16:14:44

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200918-002732

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SGL3755P				
As at 18 Sep 2020/15:05:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SGL3755P			
	Enquiry Fee	7.00	0.49	7.49
	20200918161316463320			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	20200918161327237	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 17 November 2020 11:43 AM
To: KINGYONG.LEE@HOMeworks.COM.SG
Subject: ACCIDENT INVOLVING SGL 3755P AND SJS 5373Y ON 18/09/2020

Our Ref: CC6/CTI20010061/Ues3

17 NOV 2020

LEE KING YONG

Dear Sir/Madam,

ACCIDENT INVOLVING SGL 3755P AND SJS 5373Y ON 18/09/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Asher Sng (LKKAUTO)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Wednesday, 3 March 2021 4:56 PM
To: Asher Sng (LKKAUTO)
Subject: RE: [MANDATE REQUEST] Re: OUR REF: SNM20D203439/C02. YOUR SJS 5373Y (TP : LKK REF - CC6/CTI20010061/Ues3) -DIRECT SETTLEMENT

Follow Up Flag: Follow up
Flag Status: Flagged

[Strictly Confidential]

Dear Asher

Please proceed as proposed.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 11 January 2021 4:53 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [MANDATE REQUEST] Re: OUR REF: SNM20D203439/C02. YOUR SJS 5373Y (TP : LKK REF - CC6/CTI20010061/Ues3) -DIRECT SETTLEMENT

Your ref : SNM20D203439/C02

Our ref : CC6/CTI20010061/Ues3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$5,182.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 14,711.64	\$ 4,815.00
2. Loss of Use (6days x \$60)	\$ 360.00	\$ 360.00 (6days x \$60)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 15,079.09	\$ 5,182.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Thursday, September 24, 2020 6:15 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D203439/C02. YOUR SJS 5373Y (TP : LKK REF - CC6/CTI20010061/Ues3) -DIRECT SETTLEMENT

[Strictly Confidential]

Dear Sirs

We are agreeable to negotiate on Direct Settlement basis.

Please refer to attached SAS.

Thank you.

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All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 24 September 2020 5:54 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; suli@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM20D203439/C02/SGL3755P/LOWCT & YOUR SJS 5373Y (TP : LKK REF - CC6/CTI20010061/Ues3) -DIRECT SETTLEMENT

Dear Cecilia,

Please assist on LKK Auto on D/S

Note: officer in charge –Cecilia Low – 6389 6530.

***** Kindly quote our reference number when replying.**

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Thank you & Best regards.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | M: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, September 22, 2020 2:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGL 3755P (OI : CTI - TBA) and SJS 5373Y (TP : LKK REF - CC6/CTI20010061/Ues3) on 18/09/2020

Dear Sir / Madam,

Re-send a copy of TP GIA report for your perusal.

Sorry for your inconvenience caused.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 22 September 2020 12:36 PM

To: Su Li (LKK Auto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SGL 3755P (OI : CTI - TBA) and SJS 5373Y (TP : LKK REF - CC6/CTI20010061/Ues3) on 18/09/2020

HI,

No attachment.

NOTICE :

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, September 21, 2020 5:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGL 3755P (OI : CTI - TBA) and SJS 5373Y (TP : LKK REF - CC6/CTI20010061/Ues3) on 18/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJS 5373Y at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)