

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: _____
Our Ref: SML 5209R
To: INDIA

Dear Sirs,

ACCIDENT INVOLVING SML 5209R & SHD 4283H ON 17/02/2020

We are claiming on behalf of our client PAUL T H CHIE ONN owner of

vehicle number SML 5209R involved in accident on 17/02/2020

with vehicle SHD 4283H along/at J/N BT BATOK & PT BATOK WEST AVE 5
BRICKLAND RD

Description of claims:

Cost of Repairs \$ 3739.48 (Incl 7% GST)

Loss of Use/Rental \$ 120 X 3 Days = \$ 360

CERAMIC COATING
Medical Fee \$ 80 (Incl 7% GST)

Search Fee \$ 7.45 (Incl 7% GST)

TOTAL \$ 4186.93

We are claiming in full and final settlement of \$ 4186.93 payable to
Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 08/10/2020

Volkswagen Centre Singapore



LETTER OF AUTHORITY

Biz Reg. No. 53103069E
GST No. M20098505-2

ACCIDENT INVOLVING SML5209R and SHDA283H on 17/9/2020
along J/N Bt Batok & Bt Batok West Ave 5 & Brickland Rd.
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, Paul Toh Chee OM
of SXXXX946A Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SML5209R Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
Type text here
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 17 of the month

10 Year 2020

Signed & Delivered By:

Paul Toh Chee OM
Policy Holder

Witness By:

May

EXPRESS SETTLEMENT
DISCHARGE VOUCHER
III-Direct Settlement (PODS)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

India Ref: MCT20090264
Claimant Ref: SML5209R

We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,739.48 (repair cost), S\$ 360.00 (loss of use/rental), S\$ 87.45 (search fee), vehicle no. SML5209R that was damaged pursuant to the accident which occurred on 17/09/2020 (date) at J/N BT BATOK & BT BATOK WEST AVE 5 & BRICKLAND RD (location) involving vehicle no. SHD4283H (insured vehicle). This is pursuant to the inspection conducted on 25/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PAUL TOH CHEE ONN ("the third party claimant") of vehicle no. SML5209R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SML5209R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,186.93 to Volkswagen Group Singapore Pte Ltd

Dated this 03 day of 11 20 20

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by "the workshop" (with chop)

Meiy Wong
Insurance Advisor
Tel: 6305 7299 Ext: 216
Mobile: 8721 4681
Fax: 6474 3643
Email: meiy.wong@vw.com.sg

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

Page 1/2

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Mr
PAUL
TOH CHEE ONN
383 BUKIT BATOK WEST AVENUE 5
#10-300
SINGAPORE 650383

Document no. 12033017422
Document date 30-09-2020
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 30001
Job order number 2020024211/ 1
Job order date 25-09-2020
Service Advisor YEN MEI WONG

License plate SML5209R	Model code BQ19UYG0	First registration 24-05-2019	VIN WVWZZZAUZKW101056	Model Golf GTI 2.0 I TSI 169kW DSG	Mileage 31,418
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G6807417BQGRU	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Cover For Bumper Primed	1	pcs.	1,165.55	#1	1,165.55	1,247.14
	XR 25/9/2020						
5G0919397B	Sensor Bracket	1	pcs.	12.48	#1	12.48	13.35
	SCK A/O 25/9/2020						
5G0919491D	Sensor Bracket	1	pcs.	12.13	#1	12.13	12.98
	XR 25/9/2020						
5G0919491E	Sensor Bracket	1	pcs.	12.13	#1	12.13	12.98
	XR 25/9/2020						
5G0919492D	Sensor Bracket	1	pcs.	12.60	#1	12.60	13.48
	XR 25/9/2020						
5G0919491D	Sensor Bracket	1	pcs.	12.13	#1	12.13	12.98
	XR 25/9/2020						
5G0919398B	Sensor Bracket	1	pcs.	12.48	#1	12.48	13.35
	XR 25/9/2020						
D 822150A1	Bonding Agent For Plastic	1	pcs.	59.40	#1	59.40	63.56
	XR 25/9/2020						
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	75.94	#1	75.94	81.26
	XR 25/9/2020						
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
	MSIG WINNER VS INDIA						
	D.O.A : 17-09-2020						
	SURVEY BY : STEVE (LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	480.00	3,014.84	7%	244.64	3,494.84	3,739.48
Total	480.00	3,014.84		244.64	3,494.84	3,739.48

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc, after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12033017422
Document date	30-09-2020
Customer no.	5211000972
Customer GST-ID	198703792K
Dealer	30001
Job order number	2020024211/ 1
Job order date	25-09-2020
Service Advisor	YEN MEI WONG

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Mr
PAUL
TOH CHEE ONN
383 BUKIT BATOK WEST AVENUE 5
#10-300
SINGAPORE 650383

License plate	Model code	First registration	VIN	Model	Mileage
SML5209R	BQ19UYG0	24-05-2019	WVWZZZAUZKW101056	Golf GTI 2.0 I TSI 169kW DSG	31,418

-----VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

PAUL TOH CHEE ONN

BLK 383 BUKIT BATOK WEST AVE 5

#10-300

Singapore 650383

Tax Invoice

Inv No. : RKL20090212

Date : 30 Sep 2020

Ref : B16032

Currency : SGD

Terms : COD

RA No. : RKLR20090107

Veh No. : SKP8498E

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES 30/09/2020 to 03/10/2020 VW Jetta : SKP8498E RENTAL AGREEMENT : B16032 DRIVEN BY : PAUL TOH CHEE ONN YOUR REF : VW/ALEX-SML5209R	3.00	DAY	112.15	336.45

Remarks:

YOUR REF : VW/ALEX-SML5209R

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /
Account No.: 524-067097-001

Subtotal :	S\$ 336.45
GST 7.0% :	S\$ 23.55
Total :	S\$ 360.00
Paid :	S\$ 360.00
Outstanding :	S\$ 0.00



Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
Bukit Merah Branch:
 Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
 Tel: (65) 6476 3333 Fax: (65) 6270 8314
 24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
 Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO. : B 16032 -

RECEIVED 05 OCT 2020 90212

Website: www.mova.com.sg
 Co. Reg. No.: 198904033G

RENTAL DETAILS			INSURANCE EXCESS AMOUNT			
Vehicle Make/Model:	Jetta	Vehicle No:	SKP8498E	Singapore	Malaysia	Signature
Date/Time Out:	30/9/20		0915am	S\$ 2500.00	S\$ 3500.00	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Per Accident	Per Accident	
Date/ Time In:	03/10/20		1045am	Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Months @ \$	Per Month	
Change Over 1:	Date:	Initial:		Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:		3 Days @ \$ 110.15	Per Day	\$336.45
KM Out:	113656	KM In:	113768	Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total			
Named Hirer			Less Discount %			
Name:	Paul Tan Chai Onn		Rental Charges			
Address:	Blk 383 Bukit Batok West		CDW @ \$	per day / week / month		
	H25 #10-300		PAI @ \$	per day / week / month		
	S(650383)		Petrol Top-Up			
Identity Card No:	S7680946A		Misc Charges			
Date of Birth:	22-07-1976		GST		\$23.55	
Driving License:	S7680946A		Total			
Country of Issue:	SG		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	\$360.00	
Tel:	(HP)	(O)	Pre-Payment			
Nationality:	SG		Downpayment and Deposit			
Effective Date:	05 May 2004		Amount Refunded/ Due			
Additional Hirer			Signature of Refund			
Name:			Remarks: Percilyn			
Address:			RW - Alex - SML S209R			
			Invoice No:	Ref. No:		
			Checked Out By:	Checked In By:	Checked By:	
Identity Card No:						
Date of Birth:						
Driving License:			Sales-In Charge: Michael			
Country of Issue:			Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>			
Tel:	(HP)	(O)				
Nationality:						
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Sep 2020 / 08:56:26

Receipt Date/Time : 18 Sep 2020 / 08:56:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200918-000360

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHD4283H

As at 17 Sep 2020/14:20:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SHD4283H

Enquiry Fee

20200918085437374240

7.00 0.49 7.49

Sub-Total 7.00 0.49 7.49

Total Before Rounding 7.00 0.49 7.49

Rounding Difference 0.04

Total Amount Payable 7.45

Paid By

430092XXXXXX9738 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Y.H.Detailing

Managed by H.Y.H.GROUP PTE. LTD (201433261W)

Contact Number: +65 92335871

Facebook: www.facebook.com/Y.H.Detailing

Invoice

Date 30 May 2019

Invoice # A0492

Customer: Paul Toh

Vehicle Number: SML5209R – VW Golf

Package	Description	Qty	U/P	Disc	Amt
1) Ceramic Coating	1) Wash 2) Clay 3) Machine Polishing 4) Paint preparation (Removal of oil and wax) 5) 2 Layers of Ceramic Coating 6) Interior Vacuum 7) Upholstery Cleaning 8) Upholstery Conditioning 9) Rim Cleaning 10) Tyre Shine	1	\$588	\$148	\$440

Payment Terms

Cash/Transfer

Discount Subtotal

\$148 \$440

Total \$440

Paid \$440

Balance \$0



Signature/Company Stamp

Thank you for your business!

Y.H.Detailing

Managed by H.Y.H.GROUP PTE. LTD (201433261W)

Contact Number: +65 92335871

Facebook: www.facebook.com/Y.H.Detailing

QUOTATION

Attn : Mr Paul Toh

Company :

Address :

Phone : 90172990

Fax :

Email :

Quotation No : SA-10004

Quotation Date : 19 September 2020

Prepared by : Heng Yi Hao

Contact number : 92335871

Thank you for your interest in engaging Y.H.Detailing. We are pleased to submit our quote for your kind consideration.

Package	Description	Qty	U/P	Disc	Amt
1) Partial Ceramic Coating package (Rear bumper)	1) Wash 2) Clay 3) 1 Step Machine Polishing 4) Paint preparation (Removal of oil and wax) 5) 2 Layers of Ceramic Coating	1	\$80	\$0	\$80
Total					\$148

Remarks

*Above quotes are base on exterior only hand polishing package, which includes: Washing, Claying, Hand Polishing as well as Waxing.

Price	:	Above quoted prices are in Singapore Dollar(SGD)
Payment	:	Cash or Cheque
Validity	:	30 Days

YY.H.Detailing (Managed by H.Y.H.Group Pte. Ltd) 361 Hougang Avenue 5 #09-314 Tel +65 92335871

Y.H.Detailing

Managed by H.Y.H.GROUP PTE. LTD (201433261W)

Contact Number: +65 92335871

Facebook: www.facebook.com/Y.H.Detailing

Invoice

Date **6 October 2020**
Invoice # **A0499**

Customer: Mr Paul Toh

Vehicle Number: SML5209R (VW Golf GTI)

Package		Qty	U/P	Disc	Amt
1) Partial Ceramic Coating (Rear Bumper)	1. Wash 2. Clay 3. 1 Step machine polishing 4. Paint preparation (Removal of oil and wax) 5. 2 Layers of Ceramic Coating	1	\$80	\$0	\$80

Payment Terms
Transfer/Cash

Discount Subtotal
\$0 \$80

Total \$80
Paid \$80 ✓
Balance \$0



Signature/Company Stamp

Thank you for your business!